

UNJSPF PENSION TOWNHALL Separation and Pre-Retirement Essentials

13 March 2024

Client Services and Outreach, UNJSPF
Bangkok-Geneva-Nairobi-New York





Time for a thought cloud...



Today's Presentation...

- 1. A reminder of key pension definitions and factors: learning to 'speak pension'
- 2. Overview of the main UNJSPF pension benefits
- 3. Overview of other UNJSPF benefits, including for disability and survivors
- 4. Separation from service: the process, requirements and how to prepare
- 5. Pension toolkit: UNJSPF website & Member Self-Service (MSS) and how to contact the Fund



Disclaimer...

This presentation is made available for the convenient information of the UNJSPF participants, retirees and other beneficiaries.

Should there be any ambiguity or inconsistency between the information provided herein and the UNJSPF Regulations, Rules and Pension Adjustment System, any decisions will be based on the appropriate provisions contained therein.

Should this presentation be provided by staff other than the staff of the UNJSPF, any ambiguity or inconsistency should likewise be clarified either with the appropriate provisions, or through communications with the staff of the Fund.



Part 1:

A reminder of key pension definitions & factors: Learning to "speak pension"



 Date of Entry (DOE): The date on which you first become a participant in the UNJSPF. Your DOE determines your Normal Retirement Age for pension purposes (NRA), your Early retirement Age and other important factors.



- Contributory Service (CS): The period (in years, months & days) during which you pay contributions to the UNJSPF. One of the Key Factors in calculating a periodic pension benefit (meaning a benefit paid regularly every month for life, or for a duration in time, e.g., retirement benefits). The length of your CS will determine whether you have vested pension rights, and it will translate into your ROA (see next slide).
- Vesting: Acquiring periodic pension rights. Being vested in the UNJSPF implies that you have become eligible to elect a lifelong retirement benefit from the Fund. Vesting requires that you contribute to the UNJSPF for a minimum of 5 years. In other words, you must have at least 5 years of contributory service to be vested for a lifelong retirement benefit from the UNJSPF.
 - You are vested for a lifelong retirement benefit once you have completed 5 years of contributory service.
 - No vesting is required for coverage against the risk of disability and death (in-service or in disability/retirement). You are covered for this risk from your first day of Fund participation, provided you were medically cleared when you joined your organization.

Rate of Accumulation (ROA)



- Rate of Accumulation (ROA): The amount of pension benefit in percentage terms you
 earn for each year, month and day of your contributory service. It is one of the Key
 Factors in calculating a <u>periodic</u> pension benefit.
 - Used in calculating Deferred, Early and Normal Retirement Benefits.
 - The percentage of your Final Average Remuneration (FAR)
 - The maximum ROA is 70% of your FAR*.
 - Your ROA is determined by your Date of Entry (DOE) into Participation. If your DOE is after 01 January 1983, your ROA are:

First 5 years of CS:1.50% per year (7.50% max)

Next 5 years of CS: 1.75% per year (8.75% max)

Next 25 years of CS:
 2.00% per year (50.00% max)

Excess of 35 years of CS:
 1.00% per year (3.75% max = 3.75 years CS)*

^{*}Maximum accrual of 70% reached after 38.75 years of CS. If you work longer than 38.75 years, you continue to be a participant, make contributions, earn interest, increase your FAR. Your contributions and interest increase, which will increase the lump sum you can take. The only difference is that your ROA remains at 70% and doesn't increase further.

Let's calculate: Rate of Accumulation (ROA)



8 years of CS:

	Total ROA =		12.75 %
Next 5 years of CS:	1.75% per year =	1.75% X 3 =	5.25%
First 5 years of CS:	1.50% per year =	1.50% X 5 =	7.50%

20 years of CS:

	Total ROA =		36.25%
Next 25 years of CS:	2.00% per year =	2.00% X 10 =	20.00%
Next 5 years of CS:	1.75% per year =	1.75% X 5 =	8.75%
First 5 years of CS:	1.50% per year =	1.50% X 5 =	7.50%

31 years of CS:

		Total ROA =		58.25%
Next 25	years of CS:	2.00% per year =	2.00% X 21 =	<u>42.00%</u>
Next 5	years of CS:	1.75% per year =	1.75% X 5 =	8.75%
• First 5 y	ears of CS:	1.50% per year =	1.50% X 5 =	7.50%



- Pensionable Remuneration (PR): The scale used to calculate your monthly pension contributions based on your Grade & Step.
 - Looks like a salary scale, but is used only for pension purposes
 - For Professional staff, the PR scale is applicable to every duty station around the world. The same Grade and Step during the same months will have the same PR rate and, therefore, pay the same amount of pension contributions.
 - For Local/General Service staff, the PR scale is equal to your gross pensionable salary plus any pensionable allowances (such as language allowance); (refer to Art. 51 of the UNJSPF Regulations and Rules).
 - PR scales are determined by the International Civil Service Commission (ICSC).
 - Your PR is NOT what your future retirement income will be.

For the latest applicable scales and further information, please visit: https://icsc.un.org/Home/PensionableRenumeration

Participation: Your monthly contributions to the UNJSPF



Pensionable remuneration for staff in the Professional and higher categories

In US dollars - effective 1 February 2020

Level		STEPS											
Level	1	II	III	IV	V	VI	VII	VIII	IX	X	ΧI	XII	XIII
USG	335,173												
ASG	311,176												
D-2	254,635	259,954	265,274	270,599	275,926	281,248	286,568	291,890	297,212	302,532			
D-1	228,966	233,640	238,317	242,994	247,656	າເາ າາາ	257,008	261,674	266,354	271,024	275,697	280,366	285,040
P-5	198,653	202,628	206,608	210,578	214,558	218,528	222,511	226,484	230,459	234,434	238,411	242,381	246,361
P-4	163,779	167,562	171,345	175,129	178,912		186,546	190,382	194,216	198,050	201,895	205,721	209,560
P-3	134,149	137,586	141,089	144,587	148,090	151,591	155,091	158,599	162,097	165,597	169,105	172,603	176,109
P-2	104,076	107,124	110,170	113,215	116,265	119,316	122,366	125,407	128,457	131,501	134,547	137,632	140,760
P-1	80,487	82,974	85,458	87,945	90,427	92,996	95,581	98,169	100,754	103,342	105,927	108,509	111,097

Pensionable remuneration associated with pay points for staff beyond the maximum salaries on the unified salary scale
In US dollars - effective 1 February 2020

Level	PP1	PP2
P-4	213,399	217,237
P-3	179,606	183,124
P-2	143,894	
P-1	113,682	

- Note well!: The PR rate shown is not what your future pension will be! It is used solely to calculate your contributions to the Fund and to calculate your FAR in the future, if you become entitled to a periodic benefit from the Fund!
- The amount of your monthly contribution is the PR rate X 7.9% divided by 12 months.
- The amount of your organizations monthly contribution is your contribution X 2 (double your amount).

UNITED NATIONS SECRETARIAT SECRETARIAT DES NATIONS UNIES STATEMENT OF EARNINGS AND DEDUCTIONS RELEVE DES EMOLUMENTS ET RETENUES

Contract Type Pension Remun :USD 218,528	Pay Date	:25-Nov-2020	Index No :	
Cat-Grd-Step :P-5-06	Org DutyStn	:01-Nov-2020 - 30-Nov-202 :UNJSPF :New York	0 Name	
	Current Month	Retroactive	Total in Base Currency (USD)	
Earnings Gross Salary Post Adjustment (70:30)	usb usb			
Deductions			Iotel:	
Staff Member's Pension Contribution	USD 1,438.64		1,438.64	
(Aetna)	USD	•		
UNHQ NY Staff Union	USD			
Dental Insurance Contribution (Cigna)	USD			
			Total:	
Adjustments			Net Pay:	
7,9,000,000,000	USD			
	17"		Total:	
Organization's Contribution UN Dental Insurance Subsidy	USD		Net Pay After Adjustments:	
Organization's Pension Contribution	USD 2,877.29		2,877.29	
(Aetna)	บรบ	•		



- Final Average Remuneration (FAR): One of the Key Factors in calculating a monthly pension benefit.
 - The *average* of the highest *36 months* (3 years) of PR rates during your last *60 months* (5 years) of contributory service prior to your separation from service. The FAR reflects your income level during the last years of your contributory service in the Fund.
- Basic Pension Calculation for <u>periodic</u> pension benefits: Uses the Key Factors explained:
 - ROA multiplied by FAR
 - Note well!: The longer your Contributory Service, the higher your benefit due to the increased ROA
 - For retirement benefits: the calculation also considers your AGE at the date of separation to determine whether a reduction factor must be applied to your benefit or not.



- Normal Retirement Age (NRA): It is relevant for those who have vested pension rights.
 The NRA is the age at which, upon separation from service you are eligible to elect a full, monthly retirement benefit, payable for life, without any reductions.
 - Your NRA is an acquired right, based on your Date of Entry (DOE) into the Fund, and will not change while your Participation continues. NRA is a UNJSPF concept regulated by the UNJSPF Regulations and Rules and is independent of your organization's HR/Staff rules. You can work beyond your NRA, if your organization allows, in which case your Fund participation will continue.
 - There are currently 3 Normal Retirement Ages (NRA) for pension purposes in effect:

If your DOE is:	Your NRA is:
Before 1 January 1990	Age 60
Between 1 January 1990 and 31 December 2013	Age 62
On or after 1 January 2014	Age 65

Likewise, your DOE will determine your Early Retirement Age:

If your DOE is:	Your Early Retirement Age is:
Before 1 January 2014	Age 55
On or after 1 January 2014	Age 58



- Mandatory Age of Separation (MAS): The age your employing organization (not the Fund!) sets as the date at which you must separate from service.
 - The MAS is not a UNJSPF concept, and the Fund does not consider it in any way when determining or calculating your pension entitlements.
 - Your MAS and NRA may not be the same; your MAS may be later than your NRA as it is independently determined by your organization.
 - You may continue to work past your NRA, the NRA is simply the first date as of which you are eligible to elect a full pension benefit (i.e., "normal retirement" benefit under article 28) without any reductions. You are NOT obliged to separate at your NRA; if your organization allows, you can continue to work beyond your NRA, in which case you will continue to pay pension contributions and, in most cases, continue to increase your future pension payouts.



Where can you check all these factors for your own case?

Where can you check these factors for your own case? YOUR ANNUAL PENSION STATEMENT inside your MSS ACCOUNT



A. PERSON	IAL	DATA	1	ORG.	VE	STED		DATE OF		1	EX	MARITAL STATUS		1		CATEGO	DRY PENS	
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B. CONTRIBU	TOF	RY SE	RVI	GE .	-		_		-	_		D. OTHE	R CON	ITRIBU	TIC	NS	-	
1. BEGINNING DATE	DAY	MO.	YR.	2 DA	TE OF	ENTE	RY	DAY	MO.	YR.		(IN US DO	OLLARS)	(P	MYA	ENTS)	UNTE	REST)
T. BEGINNING DIGE	13	07	03		RTICIP	ATIO	NN.	13	07	03	¥	ALIDATION	L					
		CONTRI	BUTOR	Y SER	VICE		L.V	V.O.P/BR PARTICIPA	EAK IN		١,	CURRENTY	EAR					
		YEARS	MON	THS	DAYS		YEAR	MON	THS	DAYS	Ш	PAYMENT						
PRIOR YEAR TOTAL	3	14			o	7	0	1		23	=	ESTORATI						
CURRENT YEAR	4	1		,	0	8	0			0	2	ORIGINAL B	ALANCE					
ALIDATION/ RESTORATION/ OTHER REDIT	£ 5	0			o	9	0		,	o		AMOUNT PA	RY					
OTAL AT 1 DECEMBER 2018	0	15			0	10	0	1		23		REMAINING 31 DECEMB	BALANCE	AT		0.00		
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BALANCE	TEA								2.77	0.65	3	01/06/2008	58.248.00	5.00	13	(210000012	08,380.00	10
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CURRENT YEAR RECONTRIBUTIONS.										- 1		01/10/2009	50.101.00	. v	19	(0011/0014	77 840 00	T.
CURRENT YEAR RECONTRIBUTIONS	OM SE																	

Where can you check these factors for your case? YOUR ANNUAL PENSION STATEMENT inside your MSS ACCOUNT



(IN US DOLLARS)	(AMOUNT)	(INTEREST)
1. PRIOR YEAR BALANCE	70,269.16	14,981.74
2. INTEREST ON PRIOR YEAR BALANCE		2,770.65
3. PRIOR YEAR ADJUSTMENTS REPORTED IN THE CURRENT YEAR		
4. CURRENT YEAR REGULAR CONTRIBUTIONS	6,194.88	
5. OTHER CONTRIBUTIONS CREDITED (TRANSFERRED FROM SECTION D UPON COMPLETION OF PAYMENTS)		
6. BALANCE AT 31 DECEMBER 2018	76,464,04	17,752.39

EFFECTIVE DATE.		AMOUNT (USD)	NO OF COMPLETE MONTHS		PECTIVE DATE	AMOUNT (USD)	NO OF COMPLETE MONTHS
Ĺ	01/11/0007	53,855,00		n	010000010	62,077.00	12
Z	01/03/2018 -	55,686,00		12	01/03/2011	54,844.00	12
1	01/08/2008	58,248.00	7	IJ	01/03/2012	65,580.00	u
	0103203	50,162,00	- 9	14	01/05/2013	69,643.00	7
9	01/04/2009	80,161,00	- 1	15	@1/10/2012	75,306.00	5
a	01/05/2008	80,462,00	2	15	01/03/2014	76.039.00	1
,	01/07/2009	50,101.00	- A	17	UNDATEDA	75.58E.00	
ı	01/08/2000	60,162.00	2	a	001002014	78,416.00	
9	01/10/2008	60,161.00		19	01/11/2014	17,840.00	2
10	01/11/2009	60,162.00		20	01/01/0015	78,416.00	48

The information the UNJSPF provides on the web site is made available for the convenient access of our participants. While the UNJSPF makes every attempt to ensure the information provided is reliable, human or mechanical error remains a possibility. Therefore, the UNJSPF does not guarantee the accuracy, completeness or timeliness of information, and will not be held responsible for any errors or omissions or the use of, or results obtained from the use of information. This applies to sites hyperlinked to and from the UNJSPF web site.



For detailed information about your participation in the UNJSPF, please visit the Fund's website www.unjspf.org and online resources available under the "For Clients" and "Resources" tabs:

https://www.unjspf.org/for-clients/participating-in-the-fund/

We also strongly encourage you to take the helpful Pension eLearning modules designed to guide you on pension matters, including for "Participation Essentials": https://www.unjspf.org/unjspf-pension-elearning-modules/



Time for a pension quiz



Part 2:

Overview of all UNJSPF pension benefits



For detailed information about your benefit options upon separation from service, including for Withdrawal Settlement and Retirement benefits, please visit the Fund's website www.unjspf.org and online resources under the "For Clients" and "Resources" tabs: https://www.unjspf.org/for-clients/preparing-to-retire-or-leave-the-fund/

We also strongly encourage you to take the helpful Pension eLearning modules designed to guide you on pension matters, including for "Benefits and Separation Essentials": https://www.unjspf.org/unjspf-pension-elearning-modules/



The Fund provides two different kinds of benefits:

Settlement payments

(e.g., Withdrawal Settlement) or,

Periodic benefits

(e.g., retirement benefits, disability benefit, survivor's benefits)

Reminder: Two types of UNJSPF benefits



- Settlements: One-time payments that 'settle', or end, your relationship with the Fund
 and all liabilities the Fund has with you.
 - Withdrawal Settlement
 - Residual Settlement
- Periodic "Benefits" or "Pensions": benefits paid to you by the Fund periodically, i.e., every month, for life (retirement benefits), as well as benefits payable to your entitled survivors either for life (surviving spouse/ex-spouse) or for a duration in time (child/ren till age 21). Retirement benefits are available as an option only if you have vested pension right. Disability Benefits are payable for the duration of the disability, i.e., in most cases for life. All periodic benefits are adjusted for cost of living over time.
 - Deferred Retirement Benefit
 - Early Retirement Benefit
 - Normal Retirement Benefit
 - Disability Benefit
 - Survivor's Benefits [spouse(s)/ex-spouse(s)/child(ren) or secondary dependent]



Your pension benefit will be determined based on your separation date



What kind of benefit can I elect?

Your benefit options will depend on the length of your contributory service and your age at the date of your separation

Reminder: Your date of entry (DOE) into the UNJSPF determines your Normal and Early Retirement Ages



Normal Retirement Age (NRA) (Vested - with CS = or > 5 yrs):

- 60 if entry into the Fund <u>before</u> 1 Jan 1990
- 62 if entry into the Fund on or after 1 Jan 1990
- 65 if entry into the Fund on or after 1 Jan 2014

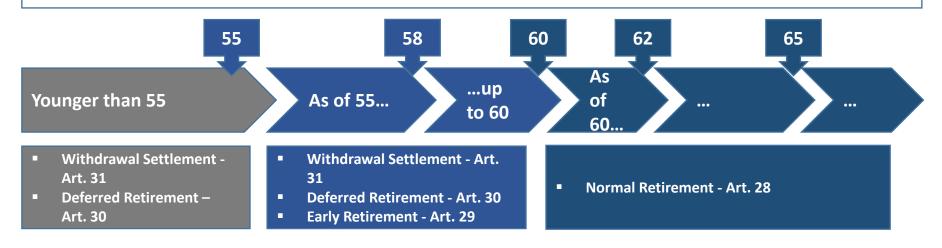
Early Retirement Age (Vested - with CS = or > 5 yrs):

- 55 or older but less than 60/62 if entry into Fund before 1 Jan 2014
- 58 or older but less than 65 if entry into the Fund on or after 1 Jan 2014

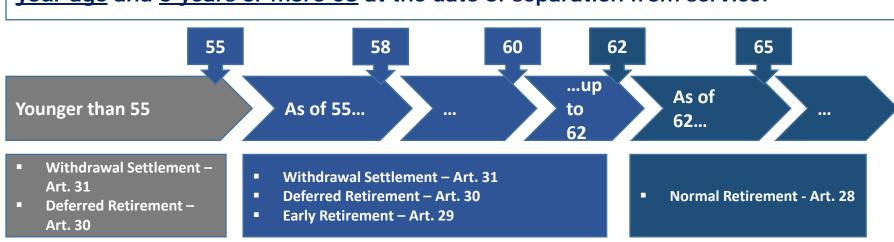
Deferred Retirement Age (Vested - with CS = or > 5 yrs):

• At any age younger than NRA, even if younger than 55/58

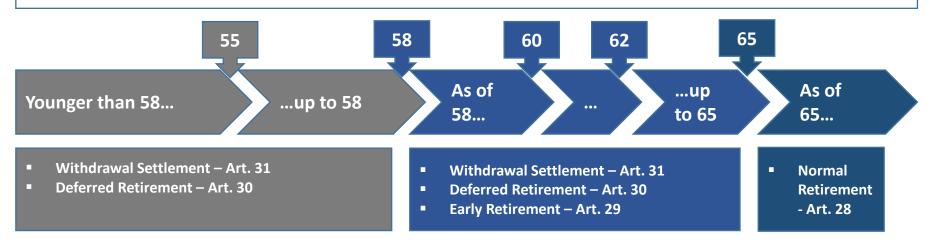
Scenario 1 - NRA 60 = Your entry/re-entry into the UNJSPF participation was before 01 January 1990 - Your benefit options based on your age and 5 years or more Contributory Service (CS) at the date of separation from service:



Scenario 2 - NRA 62 = Your entry/re-entry into the UNJSPF participation was between 01 January 1990 and 31 December 2013 - Your benefit options based on your age and 5 years or more CS at the date of separation from service:



Scenario 3 - NRA 65 = Your entry/re-entry into the UNJSPF participation was on or after 01 January 2014 - Your benefit options based on your age and 5 years or more CS at the date of separation from service:





UNJSPF Benefits explained one by one



Watch the educational video about "Benefit Options"

https://www.youtube.com/watch?v =8YYe0CjwDqw



The Withdrawal Settlement Article 31 (this is a one-time final settlement payment)

Withdrawal Settlement – Article 31



The Withdrawal Settlement

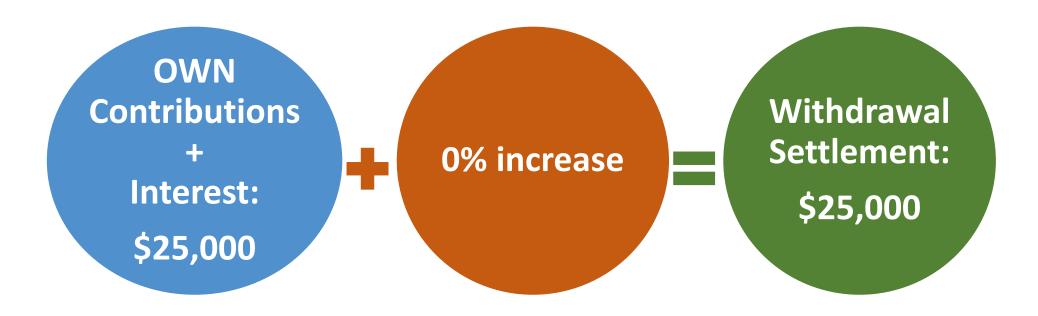
- is a one-time payment that "settles" all obligations of the Fund to you; you relinquish all rights in the UNSJPF and there is no further relationship between you and the Fund.
- is the sum of your own contributions plus compound interest (3.25%).
- for those who vested (5 years or more of CS), the amount of the Withdrawal Settlement is increased by a "bonus" amount based on the years/months of your CS after year 5 (up to a max. 100% increase).
- is eligible for Restoration should you re-join a UNJSPF member organization at a later date (strict deadlines apply!).
- Calculation basics:
 - Less than 5 years CS: one-time payment of your total OWN Contributions plus interest.
 - Between 5- and 15-years CS: one-time payment of your total OWN Contributions plus interest plus 10% increase for every year (and pro-rated month) of CS over 5 years (maximum 100%).
 - More than 15 years CS: one-time payment of your total OWN Contributions plus interest plus 100% increase.

Let's calculate: Withdrawal Settlement – less than 5 years CS



Example - Withdrawal Settlement after 4 years CS:

- \$20,000 own Contributions
- \$5,000 interest on Contributions
- Zero CS years over 5 years CS: no increase of your own contributions + interest amount.



Let's calculate: Withdrawal Settlement – between 5 & 15 years CS



Example - Withdrawal Settlement after 7.5 years CS:

- \$40,000 own Contributions
- \$10,000 interest on Contributions
- 2.5 CS years over 5 years CS: 2.5 X 10% = 25% increase of your own contributions + interest amount.



Let's calculate: Withdrawal Settlement – 15 years CS



Example - Withdrawal Settlement after 15 years CS:

- \$120,000 own Contributions
- \$60,000 interest on Contributions
- 10 CS years over 5 years CS: 10 X 10% = 100% (max) increase of your own contributions + interest amount.



Let's calculate: Withdrawal Settlement – more than 15 years CS



Example - Withdrawal Settlement after 20 years CS:

- 15 CS years over 5 years CS: = 100% (max) increase of your own contributions + interest amount.
- \$150,000 own Contributions
- \$50,000 interest on Contributions

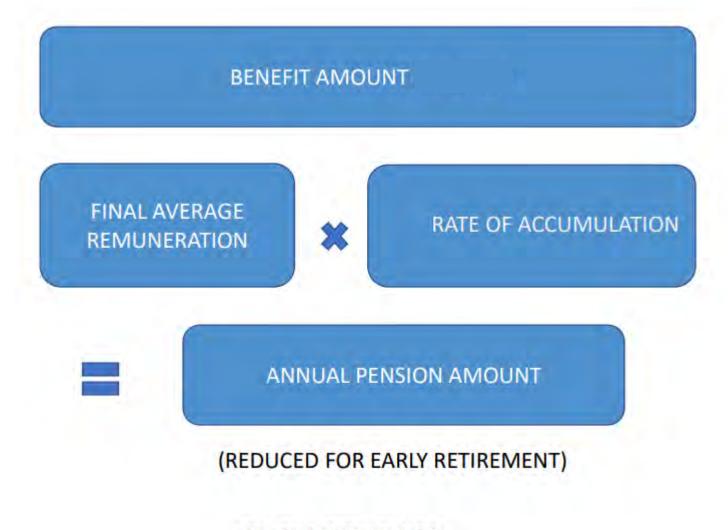




Retirement Benefits
(these are periodic benefits,
payable every month, for life,
adjusted for cost of living over time
with attached survivor's benefits)

Formula to calculate your pension benefit





CALCULATED IN USD



"Normal" Retirement Benefit Article 28

(this is a periodic benefit, that always includes a lifelong monthly payment and the <u>option</u> to convert <u>part</u> of this benefit into a lump sum)

The Normal Retirement Benefit – Article 28



What is the Normal Retirement Benefit?

- A monthly benefit that is payable for life and is calculated without any reduction factors.
- Allows for converting part of the benefit into a lump sum (one-time payment at the beginning of your benefit which reduces the monthly amount accordingly).
- Once in payment, monthly amount is adjusted for cost of living over time.
- A Child's Allowance is also payable during your lifetime for any children you may have that are still under the age of 21 or, if recognized as disabled by the Fund, beyond age 21.
- The benefit carries Survivors Benefits for eligible survivors [eligible spouse/s, ex-spouse/s, child/ren under 21 (or beyond 21 if recognized as disabled by the Fund), or secondary dependents].
- You are eligible for a Normal Retirement Benefit once you have reached your NRA. However, you can continue to work and contribute to the Fund beyond this date. In that case, you will continue to pay pension contributions and earn additional CS.
- Your entitlement starts as of the date following your separation date.

The Normal Retirement Benefit – Article 28: The Lump Sum option



The Lump Sum option:

- Is available with Early Retirement or Normal Retirement Benefits.
- Is a one-time payment at the beginning of your retirement.
- Is an optional benefit and a personal choice.
- Can be any amount up to the greater of 1/3 of the actuarial (present) value of your full, yearly benefit or your total Contributions plus interest.
- Reduces the amount of your monthly benefit in proportion to the lump sum received. For example, a 1/3 Lump Sum will reduce your monthly benefit by 1/3.

Vested Participants – Separation at or after NRA



Summary:

- At this point, if you separate, you have two choices:
 - **Normal Retirement Benefit**
 - Deferment of choice
- When you run an estimate with a separation date at this stage, the estimate will only show the benefit choice available, the full, Normal benefit.
- The estimate will indicate you full 100% pension and also the reduced pension with the indicated Lump Sum amount.
- If you separate at your NRA but think you may return to work, it is possible to defer your choice while you decide.
- In this example, the Participant is married, so a prospective Surviving Spouse's Benefit is displayed.





NATIONS UNIES

UNITED NATIONS JOINT STAFF PENSION FUND CAISSE COMMUNE DES PENSIONS DU PERSONNEL DES NATIONS UNIES

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Ref: PENSION

16 October 2019

PERSONAL AND CONFIDENTIAL

IPAS SELF SERVICE ESTIMATE

SUBJECT: ESTIMATE OF YOUR PENSION ENTITLEMENT

The estimate you requested is provided below. Please note that it is unaudited based on information provided by your employing Organization. An accurate determination can be made only after your separation from service has actually taken place, at which time all data will be audited. For your convenience, you may obtain information on pension issues and forms in self-service https://member.unjspf.org and from our Website www.unjspf.org

DOB: 06/03/1971 (Normal Retirement Age: 62)

Separation Date

DATE OF SEPARATION

31 March 2033

KEI.	TKEME	INI - AK	ILCL	- 4	82				
1, 1	FULL	PENSION					PER	YEAR	\$ 95,270.2

Full Retirement Benefit & Prospective Surviving Spouse's Benefit w/o Lump Sum

PROSPECTIVE SURVIVOR (ARTICLE 34/35). . . PER YEAR

\$ 47,635.20

2. REDUCED PENSION . . . PER YEAR \$ 52,836.96 TOGETHER WITH LUMP SUM (MAXIMUM) \$ 546,174.83

\$ 47,625.20 PROSPECTIVE SURVIVOR (ARTICLE 34/35). . . PER YEAR

Reduced Retirement Benefit & Prospective Surviving Spouse's Benefit together with Lump Sum



Early Retirement Benefit Article 29

(this is a periodic benefit, that always includes a lifelong monthly payment and the <u>option</u> to convert <u>part</u> of this benefit into a lump sum)

The Early Retirement Benefit – Article 29



What is the Early Retirement Benefit?

- A monthly benefit that is payable for life.
- The amount of the Early benefit is calculated in the same manner as a Normal Retirement Benefit; however, it
 is then reduced, for life, in line with your age and the length of your CS at the time of separation.
- Allows for converting part of the benefit into a lump sum (one-time payment at the beginning of your benefit which reduces the monthly amount accordingly).
- Once in payment, monthly amount is adjusted for cost of living over time.
- A Child's Allowance is also payable during your lifetime once you have reached NRA for any children you may have that are still under the age of 21 or, if recognized as disabled by the Fund, beyond age 21.
- The benefit carries Survivors Benefits for eligible survivors [eligible spouse/s, ex-spouse/s, child/ren under 21
 (or beyond 21 if recognized as disabled by the Fund), or secondary dependents].
- Your entitlement starts as of the date following your separation date.

The Early Retirement Benefit – Article 29: The Lump Sum option



The Lump Sum option:

- Is available with Early Retirement or Normal Retirement Benefits.
- Is a one-time payment at the beginning of your retirement.
- Is an optional benefit and a personal choice.
- Can be any amount up to the greater of 1/3 of the actuarial (present) value of your full, yearly benefit or your total Contributions plus interest.
- Reduces the amount of your monthly benefit in proportion to the lump sum received. For example, a 1/3 Lump Sum will reduce your monthly benefit by 1/3.

The Early Retirement Benefit – Article 29: The Reduction Factor



What are the Reduction Factors for Early Retirement Benefits?

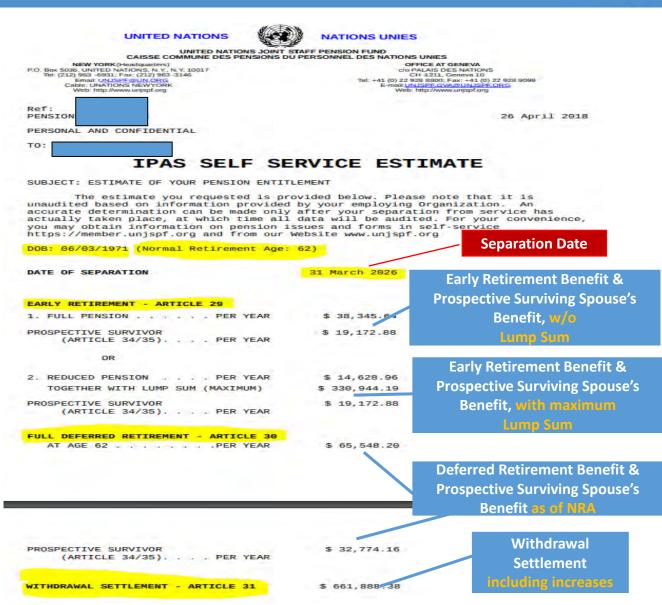
- The extent of the reductions applied to your Early Retirement Benefit depend on:
 - Your Age at separation, i.e., how many years and months you are younger than your Normal Retirement Age: to determine the multiplier applied to your reduction factor and
 - The Length of your CS at separation: to determine the applicable reduction factor
- If your Early Retirement Age is 55, then the following reduction factors apply based on the length of your CS:
 - less than 25 years of CS: 6% per year
 - from 25 to 30 years of CS: 3% per year
 - more than 30 years of CS: 1% per year
- If your Early Retirement Age is 58, then the following reduction factors apply based on the length of your CS:
 - less than 25 years of CS: 6% per year
 - more than 25 years of CS: 4% per year
- Note Well!! The smaller Reduction Factors of 1%, 3%, or 4% are applicable for a maximum of 5 years. After 5 years, the Reduction Factor reverts to 6%. For example, if separating at age 55 after 31 years of CS with a NRA of 62, you are separating 7 years "early". Therefore, the Reduction Factor applied to your full benefit is 1% X 5 years = 5% plus 6% X 2 years = 12%, total 17%.

Vested Participants – Separation between ERA and NRA



Summary:

- At this point, if you separate, you have four options:
 - Withdrawal Settlement
 - Early Retirement Benefit
 - Deferred Retirement Benefit
 - Deferment of choice
- An estimate run with a separation during this period will only show the benefit choices available calculated based on the separation date you entered.
- Both the Early and the Deferred Retirement benefits are shown>
 - -The Early Retirement calculation already includes the reduction factor as applicable to your case.
 - -The Deferred Retirement calculation shows the FULL amount payable if you defer payment till your NRA.
- In this example, the Participant is married, and that data is on file with the Fund, so a prospective Surviving Spouse's Benefit is displayed.
- The Withdrawal Settlement calculation already includes your 10%+ increase for 5-15 years of CS.





Deferred Retirement Benefit Article 30

(this is a periodic benefit offering lifelong monthly payments, adjusted for cost of living over time, with attached surviving spouse's benefit - NO lump sum option, no child's benefits)

The Deferred Retirement Benefit – Article 30



- NOT to be confused with the Deferment of Choice or Payment option (Art. 32) previously discussed. When you choose a Deferred Retirement Benefit, you are choosing a monthly benefit for life that will start into payment at a point in time of your choosing between your Early Retirement and Normal Retirement ages.
- You are in effect choosing an Early Retirement or Normal Retirement Benefit to be payable in the future.
- You determine when the benefit shall start into payment by submitting payment instructions to the Fund at any time after you reach your Early Retirement Age up to your NRA. Once you reach NRA, the benefit is automatically payable.
- If you elect to commence your benefit <u>before</u> your NRA, a reduction factor like for Early Retirement will be calculated and applied to your entitlement as of the start payment date.
- Note well!! If you elect a Deferred Retirement Benefit:
 - There is no option to receive a lump sum payment in addition to the monthly benefit,
 - It does not provide for any kind of child's benefit,
 - There is a Surviving Spouse's benefit payable where applicable.
- ... is eligible for Restoration under Article 24 bis, should you re-join a UNJSPF member organization more than 36 months after you last separated and you (were deemed to have) elected the benefit on or after 01 April 2007, provided the benefit is not, yet, due in payment. (Strict deadlines apply!)

Separation after vesting but before Early Retirement Age



Summary:

- At this point, if you separate, you have three choices (2 benefit options and the *Deferment of choice*):
 - Withdrawal Settlement Art. 31
 - Deferred Retirement Benefit Art. 30
 - Deferment of choice Art. 32
- When you run an estimate with a separation date at this stage, the estimate will only show the benefit options available based on the separation date you entered.
- The Withdrawal Settlement calculation includes your 10%+ increase for 5-15 years of CS.
- The Deferred Retirement calculation shows the FULL amount payable if you defer the commencement of payment till your NRA. If you choose an earlier commencement of payment date, the Early Retirement reduction factor would apply. Note no Lump Sum is available.
- In this example, the Participant is married, and that data is on file with the Fund, so a prospective Surviving Spouse's Benefit is displayed.

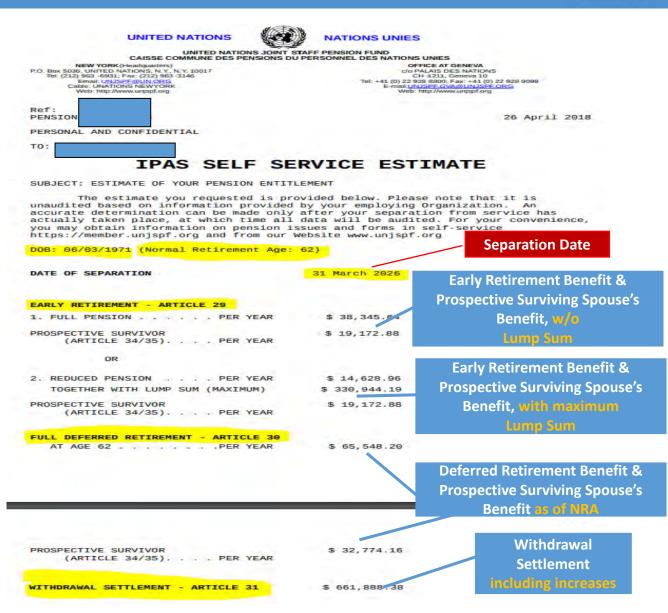


Vested Participants – Separation between ERA and NRA



Summary:

- At this point, if you separate, you have four choices (2 benefit options and the *Deferment of choice*):
 - Withdrawal Settlement Art. 31
 - Early Retirement Benefit Art. 29
 - Deferred Retirement Benefit Art. 30
 - Deferment of choice Art. 32
- An estimate run with a separation during this period will only show the benefit options available calculated based on the separation date you entered.
- Both the Early and the Deferred Retirement benefits are shown>
 - -The Early Retirement calculation already includes the reduction factor as applicable to your case.
 - -The Deferred Retirement calculation shows the FULL amount payable if you defer the commencement of payment till your NRA.
- In this example, the Participant is married, and that data is on file with the Fund, so a prospective Surviving Spouse's Benefit is displayed.
- The Withdrawal Settlement calculation already includes your 10%+ increase for 5-15 years of CS.





Finally, there is one other choice you have when separating from service:

The "Freeze" or Deferment of Choice option Article 32

(This is NOT a benefit option but an arrangement you can enter with the Fund, allowing you to NOT make a benefit election or request a payout when you separate from service but to defer that choice/payout for up to 36 months from your separation date...)

The "Freeze" or Deferment of choice option – Article 32



- NOT to be confused with Deferred Retirement Benefit (Art. 30) previously discussed.
- Indeed, when you choose the Deferment of Choice under Art. 32 you choose to NOT make a benefit election and to NOT request the payment of your benefit for the time being. This is not a <u>benefit</u> option, but an option to "FREEZE" your holdings in the Fund for a limited period of up to max. 36 months from your separation date.
 - If you expect to <u>re-enter the UNJSPF within 36 months from the date of separation</u>, you may wish to defer the benefit election or payment of your benefit for a period of up to max. 36 months under Article 32 of the UNJSPF Regulations.
 - Should you re-enter into participation within the 36 months, your <u>participation is considered continuous</u>, with a period of break in service (BIS).
 - You do not earn interest on your contributions during such period of deferment under Article 32.
 - Be mindful to be informed about the related <u>benefit forfeiture</u> conditions under <u>Article 46</u>!
 - If you elect this option, <u>only page 1</u> of payment instructions forms <u>PENS.E7</u> or <u>PENS.E6</u> must be submitted at the time of separation. The following page(s) of the payment instruction form must NOT be submitted, else the form is invalid.
 - You can request payment of your benefit/make a benefit election at any time during the 36 months deferment period.
 - For those who elected Art. 32 and separated with <u>5 or more years</u> of Contributory Service (CS), i.e. with vested pension rights, should you NOT re-enter the Fund within the 36 months deferment period, <u>make sure to submit your benefit election on form Pens.E7 (pages 2 and 3) to the Fund before the 36 months have expired</u>; else, the Fund will deem you to have elected a deferred retirement benefit under Article 30.



COMPARATIVE PENSION BENEFITS CHARTS

https://www.unjspf.org/for-clients/benefit-options/

Separation at different stages of your career – UNJSPF Benefits Charts

Length of

service (CS) &

BENEFITS

Age at date of

separation

Less than 5 years of CS &

separation at any age



Follow the link to access the Benefit Eligibility Chart and the Benefit Comparison Chart:

https://www.unjspf.org/forclients/benefit-options/

UNJSPF BENEFIT ELIGIBILITY CHAR	F - BASED ON YEARS OF CONTRIBUTORY SERVICE (CS) AND AGE AT THE DATE OF SEPARATION FROM SERVICE
---------------------------------	--

retirement age (55 or 58,

depending on your date of

5 or more years of CS

& separation prior to

reaching your early

entry into UNJSPF

participation)

				UNJSPF participation)			
Withdrawal Settlement - Article 31	Yes	Yes		Yes	No		
Deferred retirement benefit - Article 30	No	Yes		Yes	No		
Early retirement benefit - Article 29	No	No		Yes	No		
Full retirement benefit - Article 28	No	No		No	Yes		
Deferment of choice/payment option – .e. delaying payment or choice of benefit for a period of max. 36 months	Should you re-join the Fund within the 36-month deferment period, your participation will be p	within the 36 period, your deemed to h		Yes • Should you re-join the Fund within the 36-month deferment period, your participation will be	Yes • If you fail to submit your benefit election and payment instructions to the Fund within the 36-month		
from the date of separation - Article 32	(provided that no benefit has been paid to you).	(provided the paid to you).			JSPF BENEFIT COM		
	Should you not re-join the Fund within the 36 months deferment period, remember to submit your payment instructions to the Fund before the 36 months have expired; if after a total of 5 years from your date of separation no payment instructions have been received by the Fund, your right to a benefit shall be forfeited under Article 46. Should you not re-join the Fund within the properties of the Should period. Should be within the period, repayment in the period, repayment in the period. The payment is should be presented in the period of th	Should you within the 36 period rame		Retirement Benefit Art. 28	Early Retirement Benefit Art. 29	Deferred Retirement Benefit - Art. 30	Withdrawal Settlement Art. 31
		payment inst before the 34 expired; shor your benefit instructions t 36-month de Fund will aut to have elect retirement bi However, if years after no payment been receive right to a bei under Article	to elect?	If you have 5 or more years of contributory service (CS) with the Fund & you separated from service on or after reaching your normal retirement age for pension purposes (NRA) (age 60, 62 or 65, depending on your date of entry into UNISPF participation). For further details, visit: https://www.unispf.org/forclients/benefit-options	If you have 5 or more years of contributory service (CS) with the Fund & you separated from service on or after reaching your early retirement age (age 55 or 58, depending on your date of entry into UNISPF participation) and prior to reaching normal retirement age for pension purposes (NRA) (age 60, 62 or 65, depending on your date of entry into UNISPF participation). For further details, visit: https://www.unispf.org/for-clients/benefit-ootions	f you have 5 or more years of contributory service (CS) with the Fund & you separated from service prior to reaching your normal retirement age for pension purposes (NRA) (age 60, 62 or 65, depending on your date of entry into UNISPF participation). For further details, visit: https://www.unispf.org/forclients/benefit-options	If you have any period of contributory service (CS) with the Fund; except, if you have 5 or more years of contributory (CS) and at the date of separation have reached your normal retirement age for pension purposes (NRA) (age 60, 62 or 65, depending on your date of entry into UNJSPF participation), you CANNOT elect a Withdrawal Settlement. For further details, visit: https://www.unispf.org/for-clients/lewent-
			When does the benefit become payable?	Your eligibility date is the date following your separation date. Processing and setting up your benefit will take some time, but once implemented, you will receive the payments due to you retroactively.	Your eligibility date is the date following your separation date. Processing and setting up your Fund benefit will take some time, but once implemented, you will receive the payments due to you retroactively.	Normally, your eligibility date is the date after you reach your normal retirement age when payments for this benefit begin. However, at your request, payments may start to be made to you earlier, at any time between your early retirement age and your normal retirement age and your normal retirement age for pension purposes; in this case, a reduction rate would be applied to your benefits, for life, depending on the number of years of contributory service and the number of years/months that separate you from your normal retirement age for the purposes of pension. In any case, to request the start of	Following separation from service at any age. Processing and setting up your benefit will take a little time, but once implemented, you will receive the entire payment.

5 or more years of CS

prior to reaching your

your date of entry into

& separation at your early

normal retirement age for

pension purposes (NRA) (60, 62 or 65, depending on

retirement age or after but

5 or more years of CS

normal retirement age

& separation at your

(NRA) or later



CALCULATING retirement benefits



Let's calculate retirement benefits....

Examples of calculation for Normal & Early Retirement benefits

Periodic lifelong retirement benefits



Some key points:

- Rate of Accumulation (ROA): we'll review how it is calculated since it is a factor in computing a monthly benefit.
- Normal Retirement Benefit: the full retirement benefit based on your years of CS and FAR. No reduction factors are applied, it is payable at 100%. You must have reached your NRA to be entitled.
- **Early Retirement Benefit:** based on the Normal Retirement Benefit, with 'reduction factors' applied to account for the longer payment period of the monthly benefit. You must have reached your early retirement benefit to be entitled.

Rate of Accumulation (ROA)



- Used in calculating Deferred, Early and Normal Retirement Benefits.
- The percentage of your Final Average Remuneration (FAR)
- The maximum ROA is 70% of your FAR*.
- Your ROA is determined by your Date of Entry (DOE) into Participation. If your DOE is on or after 01 January 1983, your ROA are:

First 5 years of CS: 1.50% per year (7.50% max)

Next 5 years of CS: 1.75% per year (8.75% max)

Next 25 years of CS: 2.00% per year (50.00% max)

Excess of 35 years of CS: 1.00% per year (3.75% max = 3.75 years CS)*

^{*}maximum accrual of 70% reached after 38.75 years of CS. If you work longer than 38.75 years, you continue to be a participant, make contributions, earn interest, increase your FAR. Your contributions and interest increase, which will increase the lump sum you can take. The only difference is that your ROA remains at 70% and doesn't increase further.

Rate of Accumulation (ROA)



	Entry BEFORE 01 January 1983	Entry ON or AFTER 01 January 1983	
First 5 years of CS		1.50% per year => 7.5% max	
Next 5 years of CS	2.00% per year => 60% max	1.75% per year => 8.75% max	
Next 20 years of CS		2.00% per year => 40% max	
Next 5 years of CS	1.00% per year => 5% max	2.00% per year => 10% max	
CS in excess of 35 years	1.00% per year => 5% max	1.00% per year => 5% max	
Maximum ROA	70%	70%	
Corresponding CS years	40 years	38.75 years	

Let's calculate: Rate of Accumulation (ROA)



8 years of CS:

	Total ROA =		12.75 %
Next 5 years of CS:	1.75% per year =	1.75% X 3 =	5.25%
First 5 years of CS:	1.50% per year =	1.50% X 5 =	7.50%

20 years of CS:

	Total ROA =		36.25%
Next 25 years of CS:	2.00% per year =	2.00% X 10 =	20.00%
Next 5 years of CS:	1.75% per year =	1.75% X 5 =	8.75%
First 5 years of CS:	1.50% per year =	1.50% X 5 =	7.50%

31 years of CS:

		Total ROA =		58.25%
Next 25	years of CS:	2.00% per year =	2.00% X 21 =	<u>42.00%</u>
Next 5 y	years of CS:	1.75% per year =	1.75% X 5 =	8.75%
First 5 y	rears of CS:	1.50% per year =	1.50% X 5 =	7.50%

Let's calculate: Normal Retirement Benefit



Normal Retirement Benefit reminder:

- Monthly benefit payable for life.
- Carries prospective survivor's benefits.
- Adjusted for cost-of-living over time.
- Can convert any amount up to 1/3 of the present value or your total Contributions plus interest (whichever is higher) to a one-time lump sum payment. The balance is payable as a reduced monthly pension for life.

❖ Full Normal Retirement Benefit = your total ROA X your Final Average Remuneration (FAR)

Let's calculate: Normal Retirement Benefit – cont'd



Normal Retirement Benefit facts:

Calculation factors:

- Fictional G-7, Bangkok staff member.
- NRA = age 60
- Retirement date at or after NRA: 1 January2021
- Final Average Remuneration:
 - 2018 Pensionable Remuneration: 95,000
 - 2019 Pensionable Remuneration: 100,000
 - **2020** Pensionable Remuneration: <u>105,000</u>
 - Total: 300,000
 - FAR: (=\$300,000/3) 100,000
- 31 years of CS = ROA of 58.25%
- Remember! You can choose a lump sum in conjunction with your Normal Retirement Benefit in any amount up to the maximum!

(1) Full annual pension (no lump sum):

\$100,000 FAR **X** 58.25% ROA = \$58,250 yearly pension;

\$4,854.17 monthly pension

(2) Reduced annual pension (1/3 lump sum):

\$100,000 FAR **X** 58.25% ROA = \$58,250 full yearly pension;

1/3 of \$58,250 = \$19,416.67 X 12.694 (estimated actuarial factor) = \$246,475.16 lump sum

Plus

2/3 of \$58,250 yearly pension = \$38,833.33 per year, \$3,236.11 monthly

\$246,475.16 lump sum **AND** \$3,236.11 monthly pension

Let's calculate: Early Retirement Benefit



Early Retirement Benefit reminder:

- Monthly benefit payable for life.
- The benefit is the full benefit amount reduced for each year or part year that you commence your benefit before your NRA; the amount of the reduction is dependent on your DOE into the Fund.
- Carries prospective survivor's benefits.
- Adjusted for cost-of-living over time.
- Can commute any amount up to 1/3 of the present value or your total Contributions plus interest (whichever is higher) to a one-time lump sum payment, with the balance being payable as a reduced monthly pension for life.

Let's calculate: Early Retirement Benefit – cont'd



Early Retirement Benefit facts:

Calculation factors:

- Same, fictional G-7, Bangkok staff member.
- NRA = age 62
- Retirement date at 56th birthday: 1 January 2021
- Final Average Remuneration:
 - 2018 Pensionable Remuneration: 95.000
 - 2019 Pensionable Remuneration: 100,000
 - 2020 Pensionable Remuneration: 105,000
 - Total: 300,000
 - FAR: (=\$300,000/3) 100,000
- 25 years of CS = ROA of 46.25%

Reduced annual pension:

\$100,000 FAR X 46.25% ROA = \$46,250 full yearly pension;

Reduction calculation:

Years younger than 62 = 6

Reduction factor for 25 years CS = 3% for 5 years

Reduction factor for additional years CS = 6%

Total reduction factor = (3% X 5 years) 15% + (6% 1 year) 6% = 21%

Reduced yearly pension = \$46,250 - 21% = \$36,537.50

\$3,044.79 monthly pension



Let's do more examples.....

Let's calculate: Normal Retirement Benefit – example 2



Normal Retirement Benefit facts:

Calculation factors:

- Fictional G-7, Bangkok staff member.
- NRA = age 62
- Retirement date at NRA: 1 January 2021
- Final Average Remuneration:
 - 2018 Pensionable Remuneration: 95,000
 - 2019 Pensionable Remuneration: 100,000
 - 2020 Pensionable Remuneration <u>105,000</u>
 - **FAR:** 100,000
- 20 years of CS = ROA of 36.25%
- Remember! You can choose a lump sum in conjunction with your Normal Retirement Benefit in any amount up to the maximum!

(1) Full annual pension (no lump sum):

\$100,000 FAR X 36.25% ROA = \$36,250 yearly pension;

\$3,020.83 monthly pension

(2) Reduced annual pension (1/3 lump sum):

\$100,000 FAR X 36.25% ROA = \$36,250 full yearly pension;

1/3 of \$36,250 = \$12,083.33 X 12.694 (estimated actuarial factor)

= \$153,385.83 lump sum

Plus

2/3 of \$36,250 yearly pension = \$24,166.67 per year, \$2,013.89 monthly

\$153,385.83 lump sum **AND** \$2,013.89 monthly pension

Let's calculate: Early Retirement Benefit – example 2



Early Retirement Benefit facts:

Calculation factors:

- Fictional G-7, Bangkok staff member.
- NRA = age 62
- Retirement date at 56th birthday: 1 January 2021
- Final Average Remuneration:
 - 2018 Pensionable Remuneration: 95.000
 - 2019 Pensionable Remuneration: 100,000
 - 2020 Pensionable Remuneration: <u>105,000</u>
 - **FAR:** 100,000
- 20 years of CS = ROA of 36.25%

Reduced annual pension:

\$100,000 FAR X 36.25% ROA = \$36,250 full yearly pension;

Reduction calculation:

Years younger than 62 = 6 Reduction factor for 20 years CS = 6%

Total reduction factor = (6% X 6 years) = 36%

Full yearly pension = \$36,250 - 36% = \$23,200.00

\$1,933.33 monthly pension



Time for a pension quiz



Next up: Part 5 - Overview of other UNJSPF benefits

But first...

TIME FOR A BREAK







Please return in 10 minutes (sharp)



Part 3:

Overview of other UNJSPF benefits, including for disability and survivors



Disability benefit Article 33

(this is a monthly benefit payable upon application and only if the **Fund's Disability Committee has** found that a UNJSPF participant qualifies for reasons of health -NO lump sum)

Disability Benefit (Article 33)



...is a periodic benefit payable on a monthly basis if, due to an illness or injury, a participant can no longer continue working and if the illness or injury is likely to be permanent or of long duration. It is adjusted for cost of living over time. No vesting period required. It does not matter to the Fund whether the disability is service incurred or other. The Fund does not distinguish between full or partial disability.

- The Disability benefit payment starts after separation from service or after all paid sick and annual leave has been exhausted. It will be paid for as long as the incapacity continues and once you reach early retirement age 55 or 58 it is payable for life.
- Either the participant or his/her organization must apply for such benefit to the UN Staff Pension Committee (SPC).

How much is a disability benefit?

■ The benefit is roughly equivalent to the retirement benefit one would receive if s/he was to continue working until NRA at the same level and step as when the disability benefit is granted.

There is NO lump sum option under this benefit; it is a periodic benefit payable monthly in arrears.

Learning Material on UNJSPF website:

https://www.unjspf.org/for-clients/disability-benefit/



Child's benefit Article 36

(this is a monthly benefit payable together with a disability, normal or early retirement benefit, OR to a surviving child, normally, until the end of the month during which the child turns age 21)

Additional benefits – Child's Benefit (Article 36)



Child's Benefit...

- Monthly benefit payable to each entitled child of a beneficiary in receipt of an Early or Normal Retirement Benefit or a Disability Benefit. It is payable during your lifetime together with your retirement/disability entitlement.
 - Early or Normal Retirement benefit: Child benefit is payable as of the date the retiree reaches NRA
 - Disability benefit: Child benefit is payable as of commencement of the Disability Benefit.
 - Note: A Child's benefit is not payable in the case you elected a Deferred Retirement Benefit (Art. 30).
- The benefit is payable for as many children as you have, there is no limit. However, there is a limit on the total child benefit amount payable by the Fund.
 - Be sure to submit birth certificates for all your children to your HR even if you are not eligible to receive a child's allowance from your employing organization while in employment. All children must be reported to the Fund through your employing organization at the latest by the time of your separation from service; else they will not qualify for a child's benefit.
 - The benefit will be paid in equal shares for all entitled children. When one child is no longer eligible for the benefit, the Fund will recalculate, and the total benefit amount will then be divided among and paid in equal shares among to the remaining entitled children.
- The benefit is payable until the end of the month during which the child reaches age 21 (or beyond age 21 for children recognized as disabled by the Fund).
- The amount of the benefit is set out in Article 36 of the Fund's Regulations.

Additional benefits – Child's Benefit for disabled child



Child's Benefit for a disabled child...

- If it is determined by the Fund's SPC Disability Committee that due to an illness or injury, a child is incapacitated, then the Fund would pay the monthly Child's benefit beyond the child reaching age 21, should the child's disability continue beyond that age.
- You, as the Fund's beneficiary of a Disability benefit or of an Early or Normal Retirement benefit, must apply to the UN Staff Pension Committee (SPC) in the Fund for award of such disability status for your child. You must do so as soon as you separate on disability or retirement or, if the disability status commences while you are already in receipt of your benefit and your child is still under age 21 at that time, you must apply immediately at that time.
- If awarded, depending on the nature of the child's disability, the SPC may require periodic review of the child's medical status to confirm whether the Disabled Child's benefit/allowance can continue in payment. You would be informed of such requirement.
- The benefit may continue beyond age 21 and for as long as the child is found to remain incapacitated.
- The amount of the benefit is set out in Article 36 of the Fund's regulations.



Overview of survivor's benefits



Watch the educational video about "Survivor's Benefits"

https://www.youtube.com/watch?v =Vo_1OTDFRIk



Survivor's benefits Articles 34-37

(these are regular monthly benefits payable to the entitled survivor/s of a former UNJSPF participant – NO lump sum)

Survivor's benefits



Survivor's Benefit - monthly benefit payable to:

- entitled surviving spouse for life, if eligible; and/or
- entitled surviving child/ren until the age of 21 (or beyond age 21 if recognized as disabled by the Fund), if eligible; and/or
- entitled surviving ex-spouse for life, if eligible

OR, if none above entitled...

entitled surviving secondary dependent for life or until age
 21, if eligible, depending on whether parent or sibling

Survivor's benefits – summary overview



Survivor's benefits are paid to entitled beneficiaries :

- Primary survivor/s Surviving Spouse's Benefit Article 34/35 (Surviving Ex-spouse Surviving Spouse married in retirement):
 - Monthly benefit payable <u>for life</u> to the entitled surviving spouse of a beneficiary who dies while in receipt of a retirement or disability benefit or who dies while in service.
 - Death in service: Must have been married at the time of death in service
 - Death after separation on disability/retirement: Must have been married at separation from service and remained married to you till the time of your death.
 - Non-traditional marriages may be recognized.
 - A divorced surviving spouse may be entitled (Article 35bis)
 - Marriage after separation may be recognized by purchasing an annuity (Article 35ter).
- Primary survivor Surviving Child's Benefit Article 36:
 - Monthly benefit payable to a surviving child under the age of 21 that was reported to the Fund during your lifetime. Payable beyond age 21 if child recognized as disabled by the Fund.
- Secondary Survivor Surviving Secondary Dependent's Benefit Article 37:
 - Only payable if no primary survivor is entitled to a survivor's benefit.
 - Monthly benefit payable for life to a secondary dependent that was reported to the Fund at separation and for which you were in receipt of a secondary dependent allowance from your employing org:
 - The mother or father of the main beneficiary or,
 - A brother or sister while under the age of 21.



UNJSPF Survivors Benefits explained one by one

Primary Survivor's benefits – Surviving Spouse's Benefit – Article 34/35



- Payable to your recognized spouse if:
 - You die in-service and you were married at the time of your death; or
 - You die while in receipt of a monthly disability/retirement benefit provided you were married at the time of your separation and remained married till the date of your death.

- Who is a recognized spouse?
 - Unions that legally convey the rights and benefits of marriage in the jurisdiction where the union took place are recognized by the Fund for the purpose of survivor's benefits.
 - These unions may include same-sex and non-traditional marriages (for more details, please visit our website https://www.unjspf.org/for-clients/survivors-benefit/ and https://www.unjspf.org/wp-content/uploads/2024/02/240219-Annex-Revised-Guidelines.pdf

Primary Survivor's benefits – Surviving Spouse's Benefit – Article 34/35



- What is the benefit?
 - The surviving spouse benefit is a monthly benefit <u>payable for life</u> to the entitled surviving spouse and is adjusted for cost-of-living over time.
 - There is NO lump sum option for surviving spouse benefit
 - If the benefit is payable upon death in service:
 - The amount of the benefit is ½ the Full Normal Retirement Benefit calculated as if the Participant had worked until NRA.
 - If the benefit is payable upon death in disability/retirement:
 - The amount of the benefit is ½ the Full Normal Retirement Benefit of the retiree, (i.e., regardless of whether the retiree opted for a lump sum and, therefore, received an accordingly reduced monthly pension).

Survivor's benefits – resources on the Fund's website



For more information on Survivor's benefits, please visit the Survivor's Benefits webpage and its contents (booklet, videos, etc.): https://www.unjspf.org/for-clients/survivors-benefit/

For information on recognized same-sex and non-traditional unions, please the guidelines and Annex: https://www.unjspf.org/wp-content/uploads/2024/02/240219-Annex-Revised-Guidelines.pdf

Primary Survivor's benefits – Divorced surviving spouse's benefit – Article 35bis



What happens if I divorce the spouse that I was married to while I was a Fund Participant?

- Divorced Surviving Spouse's Benefit:
 - Payable for life to an entitled divorced surviving spouse provided they meet the following criteria:
 - You were married for at least 10 years while you were a contributing Fund Participant; and
 - Your divorce settlement agreement does <u>not</u> expressly state that your former spouse renounced UNJSPF pension entitlements; and
 - Your death occurs within 15 years of the date the divorce became final (if more than 15 years have passed, your exspouse would not be entitled unless at the time of your death you were under a legal obligation to pay maintenance to the former spouse); and
 - The former spouse has reached the age of 40 otherwise payment will commence upon the former spouse's 40th birthday.
- The benefit...
 - ...is equal to Surviving Spouse's Benefit (½ the Full Normal Retirement Benefit).
 - ...if there is more than one entitled surviving spouse/ex-spouse, the benefit is payable to each in proportion to the duration of their marriage to the late former Participant (total amount payable is still ½ the full benefit but is split).

For more information on divorce, please visit the Divorce webpage and its contents (booklet, video, etc.): https://www.unjspf.org/for-clients/divorce/

Primary Survivor's benefits – Survivor's benefits – Marriage after Separation – Article 35ter



What if I was married after Separation, while in receipt of a disability or retirement benefit - is my new spouse entitled to a Survivor's Benefit?

- Your new spouse is not automatically entitled survivor if you get married while you are not an active Participant making contributions to the Fund.
- If payable, the surviving spouse is entitled to the benefit for life
- If you wish to convey survivor's rights to your new spouse, you may <u>purchase an annuity</u> from the Fund:
 - You must make the election within one year of the date of the marriage;
 - The election becomes effective 18 months after the date of the marriage;
 - Available in varying amounts. The annuity is paid for by a reduction in the amount of your monthly benefit;
 - The election can only be *revoked* by an explicit request in writing in the *case of divorce or death* of the spouse;
 - No annuity payments will be refunded after revocation and a divorced spouse will no longer have a benefit entitlement from the UNJSPF.

For more information, please visit the Survivor's webpage and its contents (booklet, video, etc.): https://www.unjspf.org/for-clients/survivors-benefit/

Primary Survivor's benefits – Surviving Child's Benefit – Article 36



Surviving Child's Benefit:

- Payable to or on behalf of your child who is under 21 upon your death:
 - If you die in service OR
 - If you die while in receipt of a disability or retirement benefit AND you did NOT choose a Deferred Retirement Benefit.
 - The benefit continues to be payable until the end of the month during which the child or children reach age 21, or beyond age 21 if the child is recognized as disabled by the Fund.
 - Be sure to submit birth certificates for all your children to your HR office (even if you are not eligible to receive a child's dependency allowance from your employing organization) while in employment. All children must be made known to the Fund through your organization.
- What is the benefit?
 - The amount of the benefit is set out in Article 36 of the Fund's Regulations.

Additional benefits – Surviving Disabled Child's benefit – Article 36



Surviving Child's benefit for a <u>disabled</u> child...

- If it is determined by the Fund's SPC Disability Committee that due to an illness or injury, a child is incapacitated, then the Fund would pay the monthly Disabled Surviving Child's benefit beyond the child reaching age 21, should the child's disability continue beyond that age.
- You, as the Fund's beneficiary of a Disability benefit or of an Early or Normal Retirement benefit, must apply to the UN Staff Pension Committee (SPC) in the Fund for award of such disability status for your child. You must do so as soon as you separate on disability or retirement or, if the child's disability status commences while you are already in receipt of your benefit and your child is still under age 21 at that time, you must apply immediately at that time. Or, a third party could apply on behalf of your disabled child, should you be deceased.
- If awarded, depending on the nature of the child's disability, the SPC may require periodic review of the child's medical status to confirm whether the Disabled Surviving Child's benefit can continue in payment. You would be informed of such requirement.
- The benefit may continue in payment beyond age 21 and for as long as the child is found to remain incapacitated.
- The amount of the benefit is set out in Article 36 of the Fund's regulations.

Primary Survivor's benefits – several kinds of survivor's benefits can be paid in parallel



When several entitled primary survivors co-exist, the Fund will pay each benefit due, meaning, the Fund may pay in parallel:

- Surviving spouse(s)
- Surviving ex-spouse(s) and
- Surviving child(ren)



If <u>none</u> of the forgoing survivor's benefits is payable, we check whether there might be an entitled secondary dependent...

Secondary Survivor's benefits — Surviving Secondary Dependent's Benefit — Art. 37



When there is <u>no</u> primary entitled survivor's benefit payable, i.e., there are no Surviving Spouse/Ex-spouse and/or Child/ren entitled to a regular monthly payment from the Fund:

- A Surviving Secondary Dependent's Benefit may be payable:
 - To ONE of your mother, father, brother, or sister;
 - The Secondary Dependent must have been recognized by your employing organization while you were in service and making monthly pension contributions;
- What is the benefit?
 - If the Secondary Dependent is a <u>mother or father</u> → equal to a Surviving Spouse's Benefit, <u>payable to the parent for life</u>.
 - If the Secondary Dependent is a <u>sister or brother</u> → equal to a Surviving Child's Benefit, <u>payable until</u> the end of the month during the sibling reaches <u>age 21</u>.

Note: a Secondary Dependent's Benefit is not payable to a sister or brother in case you elected a Deferred Retirement Benefit.



Resources for Survivor's benefits

Survivor's benefits – For more information



Resources on Survivor's Benefits provided by the UNJSPF (booklets, videos, explanatory information, etc.):

The Fund's Survivor's Benefits resource webpages: https://www.unjspf.org/for-clients/survivors-benefit/ and https://www.unjspf.org/for-clients/survivor/

Provide information about:

- Surviving Spouse's Benefit
- Surviving Child's Benefit
- Divorced Surviving Spouse's Benefit
- Surviving Spouse married after Separation
- Secondary Dependent's Benefit
- Regulations & Rules applicable to Survivor's Benefits
- Non-Traditional Unions Guidelines & Annex

Useful information for survivors is also provided on the Fund's Urgent Assistance webpage: https://www.unjspf.org/emergency/

The Fund's Child's Benefit resource webpage https://www.unjspf.org/for-clients/childs-benefits/ provides information about child's benefits

The video "Are you a survivor of a UNJSPF retiree/beneficiary" also provides helpful guidance: https://www.youtube.com/watch?v=C9y7guPsqO4



What happens if following my death my entitled survivor(s) are entitled only for a short period?



What happens if I have no spouse, no children under the age of 21, and no secondary dependent, and following my death there are no survivors entitled to regular monthly survivor's payments from the Fund?



After the last periodic payment has been made, and once there are no more entitlements from anyone to regular monthly payments from the Fund, the UNJPSF will ALWAYS check whether a 'Residual Settlement' is payable.



The Residual Settlement Article 38

(this is a final settlement payable to designated individual/s only if/once NO periodic survivor's benefit(s) are payable and provided all or part of your own contributions remain unpaid by the Fund)



Watch the educational video about "Residual Settlement"

https://www.youtube.com/watch?v =nsm6QlqjMsg

The Residual Settlement – Article 38



What is a Residual Settlement?

• The Residual Settlement is only payable when following your death there are <u>no</u> more living primary or secondary survivor/s entitled to a benefit from the Fund [your spouse, ex-spouse, your child/ren under 21 (or over 21 if recognized disabled), or a Secondary Dependent], AND,

provided at that time, the Fund has not, yet, paid out to you and/or your entitled survivors the equivalent of your <u>own</u> total contributions to the Fund plus interest, i.e., a 'residual' amount of your <u>own</u> contributions remains unpaid by the Fund.

■ Like the Withdrawal <u>Settlement</u>, the Residual <u>Settlement</u> is a <u>one-time</u> payment that "settles" all obligations of the Fund to you and your entitled survivors; there is no further relationship between your estate and the Fund after a Residual Settlement is paid out.

The Residual Settlement



Are Residual Settlements paid out often?

No, it is rare that a Residual Settlement is payable...

- Residual Settlements are only paid out when your own contributions plus interest have not, yet, been fully paid out to you and/or your entitled survivors and there are no more entitled survivor's.
- If you take a Withdrawal Settlement, there will never be a Residual Settlement because your total own contributions plus interest are paid out with the Withdrawal Settlement.
- If you take the max. lump sum with your normal or early retirement benefit, there also will be no Residual Settlement as the maximum lump sum is already the equivalent of your own contributions plus interest.
- If you and/or your survivors have received a monthly benefit for a period of years, these payouts may also have already exceeded the amount of your own contributions plus interest, and, therefore, no Residual Settlement would be payable.



The Residual Settlement – Article 38



Who will receive the Residual Settlement?

- The Residual Settlement is payable to a beneficiary or beneficiaries designated by you on the designated UNJSPF form A2, while you are still alive.
 - -You can download form A2 from your Member Self-Service (MSS) portal under the E-Forms tab; make sure to duly complete, date and hand-sign the form before submitting it to the Fund in the manner instructed by your employing organization.
 - -You can submit a new duly completed form A2 to the Fund at any time, which will then supersede any previously submitted A2 form on file in the Fund.
- A beneficiary can be anyone (family member, partner, friend, third party, etc.) or even an entity (for example, a charity) that you designate. If an entity, make sure to clearly designate such entity and provide very clear and complete contact details on the form.
- If you do NOT designate a beneficiary or the designated beneficiary is no longer alive, the Residual Settlement is payable to your Estate.

The Residual Settlement



- How do I designate my beneficiary?
 - You use Form A2 to designate the beneficiary of a potential Residual Settlement.
 - The completed form can be submitted through your HR or by uploading it in Member Self Service on the Fund's website (make sure to check with your SPC or HR about correct way of submission to the Fund).
 - Who should I designate as my beneficiary?
 - You can designate one or more beneficiaries; it is a personal choice;
 - Anyone can be a beneficiary, even an 'entity';
 - It is recommended not to designate any automatic beneficiaries, such as your spouse, as they will likely qualify for a regular monthly and lifelong surviving spouse's benefit.
 - You can put children under 21, if you wish, as once they reach age 21 and are no longer entitled to a monthly benefit, there may be a Residual Settlement left for them to receive.

DESIGNATION OF RECIPIENT OF A RESIDUAL SETTLEMENT UNDER ARTICLE 38 OF THE REGULATIONS

UNJSPF ID

PLEASE ENTER YOUR PENSION NUMBER

INSTRUCTIONS: Please read the instructions below before filling out this form

A residual settlement (equal to your own contributions with compound interest) becomes due to the designated recipient(s) <u>should</u> you die in sprvice and there are no survivors entitled to a benefit under articles 34, 35, 36 or 37 of the Regulations of the United <u>Marking</u> Sprint Staff Pension Fund.

nt who may predecease you will be distributed among surviving recipients in the ratio of their own shares. If no one is

A residual settlement may become payable after a former participant in receipt of a monthly benefit dies, provided that (i) there os survivors entitled to a benefit under articles 34, 35, 36 or 37, <u>AND</u> (ii) the total amount of the benefits previously paid to him/he less than his/her own contributions with compound interest. The difference would be paid to the designated recipient(s).

more than one recipient is designated, the recipients will share equally unless otherwise indicated. The share of a designated

anated before your death or if no one designated survives you, the settlement will be paid to your estate.

ease complete this form using BLOCK LETTERS in type or print and return it duly signed to the Secretary of your Staff Pension mittee, or to the UNJSPF if you are a staff member of the UN, e.g., UNICEF, UNHCR, UNFPA, UNDP, etc. It is suggested that you a copy of the completed form with your other important documents.

u may alter your designation of a recipient at any time by submitting a new form which will supersede the previous one

Casatelli	Brian	Peter	ORGANIZATION United Nations	DUTY STATION Thailand : BANGKOK
(Last name)	(First)	(Middle)		

by designate the person(s)/entity(ies) shown hereunder as recipient(s) of the residual settlement. I hereby cancel and revok any previous designation.

RECIPIENT'S NAME IN FULL	RECIPIENT'S Date of Birth (DD/MM/YY)	Sex	RECIPIENT'S ADDRESS Phone and E-mail	RECIPIENT'S RELATIONSHIP TO YOU (if any)	SHARE TO BE PAID (%	
				-		
				(Total must add up to 1	00%)	
ate:	- Committee					
(day) (month) (year)			*(Signature of Participant)			

*NOTE: The completed form must bear your ORIGINAL SIGNATURE, no faxes or e-mails will be accepte

APPLICABLE ONLY TO NEW ENTRANTS OR RE-ENTRANTS:

Add the

beneficiary(ies)

vou want to

hand-sign &

designate,

date!

It may be possible to validate prior non-contributory service and/or restore prior contributory service, if any, under articles 23 & 24 or the Regulations, provided that you apply within one year of your entry/re-entry date to the Fund, but before separation should you separate from service earlier. For more information, please visit the UNJSFF website (www.unjspf.org).

PENS.A/2 - REV.5 (06-06) -E

For more information on the Residual Settlement, please visit the Survivor's Benefits webpage:

https://www.unjspf.org/documents/survivors-benefits/

For an educational video on the Residual Settlement, please visit: https://www.youtube.com/watch?v=nsm6QlqiMsg



Part 4:

Separation from service: the process, requirements, and how to prepare



Watch the educational video about "Benefit Options"

https://www.unjspf.org/resources/all-videos/



Watch the educational video about "Retiring or Separating: How to Prepare"

https://www.unjspf.org/resources/all-videos/



Visit the webpage "Overview of the separation process"

https://www.unjspf.org/resources/resources/resources-for-hr-specialists/

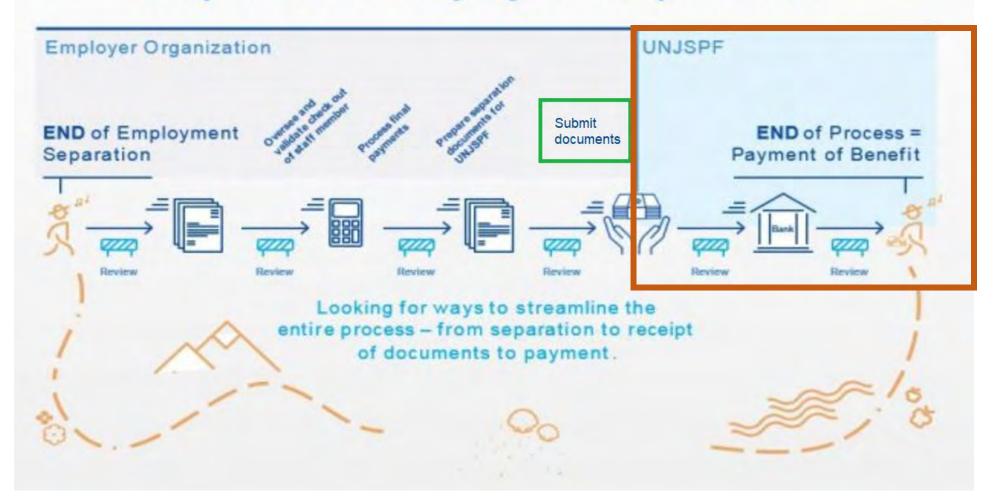
The separation process – who is involved?



Three (3) parties must work together to ensure a smooth separation process and implementation of a UNJSPF benefit.



Separation to payment process



UNJSPF Processing time

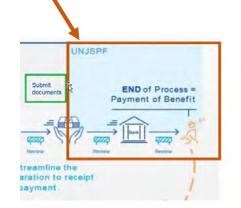


(counting from date of receipt by the Fund of the complete set of duly completed required separation documents)

more than **93.3%**

of initial benefits processed

within 15 business days





100%

of periodic benefit payments issued on time

SEPARATION **PROCESS STAFF MEMBER:** what you must do to prepare



STAFF MEMBER: WHAT YOU MUST DO TO PREPARE FOR SEPARATION (1/3)





- 1. Attend a Pension Townhall briefing, if possible, to understand:
- your benefit options upon separation from service,
- how and what to prepare for separation,
- the separation process,
- expected timeframe from separation date to receipt of your first benefit,
- where you can access useful self-service tools



2. You must **check all personal data** referring to your case was CORRECTLY reported to the Fund by your employing organization!

Discrepancies in the spelling of your family name, your date of birth, etc. ALL data reported to the Fund must be reported to the Fund by your organization and confirmed in an according Personal Action form. For any issues you may note, please contact your SPC or HR Official so they can guide you on how to address this.



3. You should <u>run an estimate</u> of your benefit options to understand what options you have and the estimated amounts you would be entitled to under each benefit option, inside your UNJSPF Member Self Service (MSS) or request from your SPC.



4. If you have any questions about your future entitlements, the separation process, etc., please first contact your HR Office, of, for Agencies, your SPC Office. Start preparing early, so that you can submit questions early and receive a timely response. Follow the instructions of your SPC office for all pension related matters including for submission of separation documentation.

STAFF MEMBER: WHAT YOU MUST DO TO PREPARE FOR SEPARATION (2/3)





5. You must complete, date and sign your PAYMENT INSTRUCTIONS (PI) on the correct form, so that the Fund knows which benefit you want to receive and where you would like it to be paid.

- Staff with 5 years or more of UNJSPF contributory service (CS): you must complete form Pens.E/7. You will indicate your benefit election, banking instructions and contact address.
- Staff with less than 5 years of UNJSPF contributory service (CS): you must complete form Pens.E/6. You will indicate your benefit election, banking instructions and contact address.



Access your PI form inside your Member Self Service portal under the E-Forms tab: https://www.unjspf.org/member-self-service/ - All MSS forms are pre-completed with your name and UNJSPF Unique ID (UID) number and bar-coded.



- DOWNLOAD the PI
- PRINT the PI
- COMPLETE, DATE and SIGN the PI
- ATTACH ALL APPLICABLE SUPPORTING DOCUMENTS



5.1. In addition to the PI Form, you must submit <u>COPIES of the following supporting</u> documents:

- Copy of valid, government issued picture ID document including your full name, date of birth and signature
- Copy of a <u>recent bank statement</u>; your name and full bank account number on this document must match your name and account number as provided on the PI form and on file with the Fund.

These documents serve to cross check your identity as well as banking details, to ensure that the Fund pays the entitled person the correct amount into the correct account.

STAFF MEMBER: WHAT YOU MUST DO TO PREPARE FOR SEPARATION (3/3)











5.2. If you are electing a form of <u>retirement</u> benefit, payable every month for the duration of your life, you must also provide COPIES of the following supporting documents, together with the PI:

Required:

- Copy of your valid government issued picture ID document (preferably passport)
 containing your name, date of birth and your scripted signature for signature verification of the Payment Instructions
- Copy of valid government issued picture ID document of your spouse(s) (preferably passport) at the time of the implementation of your benefit, the Fund will also set up potential surviving spouse's benefit(s) for the future
- Copy of Marriage Certificate(s) of current spouse(s) for verification of marital status, date of marriage
- Copy of Birth Certificate of staff member for verification of age
- Copy of Birth Certificate of spouse for verification of age
- Copy of Birth Certificate of all children under age 21 (or recognized disabled), clearly indicating the names of both parents for verification of parental relationship and child's date of birth

Recommended:

- Marriage and Divorce decree(s) of former spouse(s) if applicable
- Updated A/2 Form

All of these documents serve to cross check all essential details relating to your dependents and potential entitlements for them. The Fund has a duty to check these details at the time of setting up your own retirement benefit.



NB: If you do not have a bank account and cannot open one, payment in the form of a cheque may be issued and sent in care of a UN Office; in that case provide the address of the organization care of which you wish to be paid.

STAFF MEMBER:

HOW TO SUBMIT YOUR SEPARATION DOCUMENTS TO THE UNJSPF:

You have different options, as explained under 1, 2 or 3 below...



1. YOU -> YOUR EMPLOYING ORGANIZATION:

Via your employing organization, who will Submit them to the Fund along with other Required documents (Seppa and PF.4)





2. YOU -> UNJSPF:

Electronically, via your MSS portal, under the "Document Upload" tab.

https://www.unjspf.org/resources/about-member-self-service/

Please note, access to the MSS Document Upload tab may be restricted in some cases:

-If you are a participant, some UNJSPF member organizations have restricted access to the MSS Document Upload tab; in that case, staff of such organizations would not see the MSS Document Upload tab as part of their MSS menu options.

In any case, all participants should always first check with their employing organization about the correct process for submitting documents to the Fund.

-All retirees or a beneficiaries (recipient of a survivor's benefit from the Fund), will have access to the MSS Document Upload tab and can upload any document via your MSS portal to the Fund.







3. YOU -> UNJSPF:

By postal mail, special courier or UN Pouch https://contact.unjspf.org/





CAUTION

Once your benefit has been processed and implemented into payment you CANNOT change your Benefit Election!



SEPARATION **PROCESS EMPLOYING ORGANIZATION:** what they must do



EMPLOYING ORGANIZATION: WHAT THEY MUST DO





Your (FORMER) EMPLOYING ORGANIZATION must submit two mandatory separation documents to the UNJSPF:

- (1) Your Separation Personnel Action (SEPPA) this document is issued by your HR office.
- (2) Your Separation Notification (referred to as SEP or PF4) this is the finance clearance for your case, which is issued by the Payroll Office (or Regional Service Centre) of your organization and must be signed by an authorized Finance Officer to be accepted by the Fund. This form PF4 can only be issued once you have effectively separated from your organization and only provided you have complied with your organization's clearance process. Note that if you owe money to your organization this will delay issuance of this document!

Please ask your former employing organization about the transmission timeline to the UNJSPF, as <u>this is entirely beyond the Fund's control</u>.

For UN Peacekeeping:

- For national staff in UN Peacekeeping the PF4/SEP document is generated sent via the Regional Service Centre.
- For international staff in UN Peacekeeping the PF4/SEP document is generated by UN Payroll in New York.



All the required Separation Documents from you (PI and supporting documents) and the organization (SEPPA and PF4/SEP) are compiled by <u>your HR</u> and transmitted via official channels from your organization to the UNJSPF

It usually takes a few weeks (6-8) from the date of your separation from service, before the SEPPA and PF4 are issued and the complete set of document is sent on to the UNJSPF.

SEPARATION **PROCESS** THE PENSION FUND: what the Fund must do



THE PENSION FUND: WHAT THE FUND MUST DO









- PES will review the entire history of your participation period in the Fund, verify that all contributions were correctly reported, and, if all is in good order, calculate, audit and implement your benefit.
- If PES notes any discrepancies during the processing of your benefit, the Fund will reach out to your former employing organization OR to you, as the case may be, to request the necessary input that will allow for the processing of your benefit. It is, therefore, very important that you provide the Fund with a valid email address where you can be reached in case it was needed.
 - -> You should include your personal email address and your telephone number on your PI.
 - -> <u>Also make sure to update your email in your MSS Portal</u> so it is up to date (personal email address!)



 Standard processing time for initial benefits by the Fund is 15 business days <u>from</u> the date of receipt of the complete set of duly completed separation documents for your case. This timeline applies provided NO DISCREPANCIES ARE NOTED during the review and audit of your case.



If there are processing delays, this is usually because...

- The Separation Notification (PF4) has not yet reached the Fund. This is out of the Fund's control.
- No PI was received, or PI submitted was incomplete or unacceptable. Fund will have to follow up.
- The UNJSPF does not have complete and accurate personal data on the participant or his/her dependents such as date of birth, marital status, number of dependent children, etc. In that case, the Fund will have to follow up to clarify/obtain the required information/ document/s.
- Contribution discrepancies are noted during the review process in the Fund which then
 require verification and clarification with the former employing organization before
 processing can continue. The Fund must await satisfactory feedback from the organization.



Separation Documentation Tracking Tool inside your Member Self-Service (MSS)

HOW TO KNOW THE STATUS OF YOUR CASE WITH THE FUND?



You can check receipt of your 3 key separation documents (PI, SEPPA and SEP) by the Fund inside your MSS Portal (for more detailed guidance please refer to slides 126-128):

- Log into your MSS Portal: https://www.unjspf.org/resources/about-member-self-service/
- Go to the PROOF DOCUMENTS tab
- Check the table at the bottom of this page to confirm whether the PI, the SEPPA and the SEP have been received, and if so at what date they were 'accepted' by the Fund.
- Determine 'Acceptance Date' + 15 business days = expected payment release date
- At that date (+15 business days) log back into MSS, go to the DISBURSEMENT tab and check whether payments have been posted under this tab.

Please keep in mind the several step process of transmission of the documents to the Fund and the time it will take for the documents to reach the UNJSPF in New York.



• If you have any questions about the status of your benefit, please first contact your former HR (or SPC office if applicable for your organization); if they cannot assist, please contact the Fund via the online Contact Form with your question/s: https://contact.unjspf.org/. Only queries received via this channel will be addressed in a timely manner (15 business days from date of receipt of your query by the Fund).



STAFF → UN Organization/Fund/Program/Agency → UNJSPF:

We must work together to ensure that the <u>COMPLETE</u> set of required forms and supporting documents reaches the Fund <u>IN THE CORRECT FORMAT</u> and <u>DULY COMPLETED</u> as soon as possible after the separation dates, so the Fund can review, process and implement your benefit soonest.

Each party has an important role to play to ensure a smooth process.

TRACKING RECEIPT OF YOUR SEPARATION DOCUMENTS BY THE FUND

IN MEMBER SELF SERVICE (MSS), INSIDE THE <u>PROOF DOCUMENTS</u> TAB YOU CAN TRACK RECEIPT BY THE FUND OF THE REQUIRED THREE SEPARATION DOCUMENTS (SEPPA, PF4/SEP and PI) - How to read the Proof Documents tab:





How to read the Proof Documents tab:

Home
Disbursements
Documents
Proof Documents
Prosopal Information
Validation Request (Article 23)
Emergency Fund
Restoration (Article 24)
Transfer-In Request
Estimate

Menu

Proof Documents

ONLY THOSE PARTICIPANTS WHOSE SEPARATION DATE IS ON OR AFTER 01 MARCH 2017 WILL BE ABLE TO TRACK RECEIPT OF THEIR SEPARATION DOCUMENTS.

This tracking table provides you with the status of receipt of the separation documents required by the UNISPF to commence processing your separation benefit. The 'Received' date is automatically updated as soon as a separation document has reached the UNISPF and has been incorporated (or 'indexed') to your personal UNISPF case file.

The review process for a separation case commences only upon receipt by the Fund of the <u>complete</u> set of the <u>required and duly completed separation documents</u> (or 'Proof Documents') for a separation case.

These required separation documents are:

- (1) Your <u>original</u> **Payment Instructions** (PI) on UNJSPF Forms: E6, E7, E8 or E2 (as applicable for your case).
- (2) Duly completed, <u>original</u> Separation Notification PF/4 for UN Family organisations or PENS.E/4 for Specialised Agencies
- (3) <u>Copy</u> of the **Separation Personnel Action SEPPA or P35** (for UN Family organisations only)

Moreover, <u>for those requesting retirement and disability benefits</u>, additional supporting documentation, i.e., copies of your birth certificate and the birth certificates of your eligible dependants, your marriage and/or divorce certificate are required. Therefore, you should submit these additional documents as applicable together with your Payment Instructions form to avoid delays in the processing of your benefit.

These Proof documents undergo a full review in the UNJSPF and the reviewer will update each relevant item in the table with either (1) an 'Accepted' date, if the document received is acceptable, OR (2) a 'Rejection' date and 'Rejection reason' if the document is not acceptable. In case of a rejection, the Fund will follow up directly with you or the organisation to request what is needed. Case processing would be pending until receipt of acceptable document/s.

When all documents pass the Fund's quality control, i.e., are confirmed acceptable by the Fund, the calculation of your benefit will begin.

For more detailed information about the required separation documentation, the separation process and the benefit processing time frame please refer to the HELP tab and follow the 'proof documents' link.



Menu
Home
Disbursements
Documents
E-FormS
Proof Documents
Retsonal Information
Validation request (Article 23)
Emergency Fund
Restoration (Article 24)
Transfer-in Request
Estimate
Help

One or several of the required three separation documents were received by the Fund; Received date populated for document received; once the Fund reviewed the documents and confirmed they are acceptable, the Accepted date is populated for each document approved.

Proof Documents

ONLY THOSE PARTICIPANTS WHOSE SEPARATION DATE IS ON OR AFTER 01 MARCH 2017 WILL BE ABLE TO TRACK RECEIPT OF THEIR SEPARATION DOCUMENTS.

This tracking table provides you with the status of receipt of the separation documents required by the UNISPF to commence processing your separation benefit. The 'Received' date is automatically updated as soon as a separation document has reached the UNISPF and has been incorporated (or 'indexed') to your personal UNISPF case file.

The review process for a separation case commences only upon receipt by the Fund of the <u>complete</u> set of the <u>required and duly completed separation documents</u> (or 'Proof Documents') for a separation case.

These required separation documents are:

- (1) Your <u>original</u> Payment Instructions (PI) on UNJSPF Forms: E6, E7, E8 or E2 (as applicable for your case).
- (2) Duly completed, <u>original</u> Separation Notification PF/4 for UN Family organisations or PENS.E/4 for Specialised Agencies
- Copy of the Separation Personnel Action SEPPA or P35 (for UN Family organisations only)

Moreover, for those requesting retirement and disability benefits, additional supporting documentation, i.e., copies of your birth certificate and the birth certificates of your eligible dependants, your marriage and/or divorce certificate are required. Therefore, you should submit these additional documents as applicable together with your Payment Instructions form to avoid delays in the processing of your benefit.

These Proof documents undergo a full review in the UNJSPF and the reviewer will update each relevant item in the table with either (1) an 'Accepted' date, if the document received is acceptable, OR (2) a 'Rejection' date and 'Rejection reason' if the document is not acceptable. In case of a rejection, the Fund will follow up directly with you or the organisation to request what is needed. Case processing would be pending until receipt of acceptable document/s.

When all documents pass the Fund's quality control, i.e., are confirmed acceptable by the Fund, the calculation of your benefit will begin.

For more detailed information about the required separation documentation, the separation process and the benefit processing time frame please refer to the MSS HEL 1 ab and follow the 'proof documents' link.

Document Name	Received Vate	Accepted Date Additional Info Rejection Date Reason For Rejection
Separation - PF4 or E4 - Separation Notification	08/05/2017	20/06/2017
Separation - PI - Payment Instruction	14/06/2017	20/06/2017
Separation - SEPPA - Personal Action	12/04/2017	20/06/2017

TRACKING RECEIPT OF YOUR SEPARATION DOCUMENTS BY THE FUND

DOCUMENT TRACKING PROCESS STEP BY STEP:

• You can check in Member Self Service (MSS) on the Fund's website (www.unjspf.org) whether the mandatory three separation documents required by the Fund to start processing of your case were received by the Fund and if they are acceptable for processing;

The three required documents are:

- (1) Your Payment Instructions (PI) on UNJSPF Forms: E6, E7, E8 or E2 (as applicable for your case). In order to accept we require a duly completed and dated form that carries your original ink signature. A copy is not acceptable!
- (2) The original Separation Notification PF4/SEP from your former employing organization's Payroll Office (UN Family: PF4, or for Agencies: PENS.E/4).
- (3) The Separation Personal Action (UN Family: SEPPA or P35; for Agency staff this form is not required). In most cases this information is currently electronically updated by the Member Organization.
- Remember, if you are entitled to and electing a form of retirement benefit, you must also submit <u>copies</u> of supporting documents, as applicable in your case (Birth Certificate(s), Marriage Cert, etc.)!
- Register for MSS (you need your nine-digit Unique ID number (UID), your name as spelled in the Fund's records and your date of birth as reported to the Fund by your employing organization);
- Inside MSS, go to the PROOF DOCUMENTS tab;
- Upon receipt of the first of the three documents, a table will appear in this tab, providing individual lines for each of the three documents.
- Once ALL 3 documents have been received and each of them has a 'Received' date populated next to its name and all three documents are checked off as 'Accepted', you can expect processing of your case to commence in the Fund; should a document be found not acceptable by the Fund; no 'Accepted' date will appear and the 'Rejection' date and 'Rejection Reason' fields will be populated instead in that case the Fund will follow up directly with you or the organization to request what is needed. Case processing would be pending until receipt of acceptable document/s.
- If NO discrepancies are noted during case review and processing, you can expect your benefit to be implemented and paid within 6 to max. 8 weeks from the date of receipt of the last of the three documents listed.
- If more than 2 months go by from the date of your separation from service and you note from the Proof Documents Tracking Table that the complete set of separation documents has NOT reached the Fund, as a <u>first step</u>, contact your former employing organization to inquire about the status of issuance of your separation documents; the Fund would NOT be able to advise in this regard. The Fund can provide updates only once the documents have reached the Fund.

UNJSPF – Processing Timeline (Reminder):

The UNJSPF's current standard processing timeline is 15 business days <u>from the date of receipt by the Fund of ALL required and duly completed mandatory separation documents</u> and (if applicable) supporting documentation, (provided no discrepancies are noted during case processing and audit).

If there are delays, this is usually because:

- The Separation Notification (PF4) is delayed, or the PF4 was not signed by an authorized Finance Officer in your former employing organization, or the PF4 sent to the Fund is a copy (not an original). All these issues are out of the Fund's control. The UNJSPF would have to follow up.
- No Payment Instructions were received or Payment Instructions submitted are copies (not originals), incomplete or unacceptable. The UNJSPF would have to follow up.
- ➤ The UNJSPF does not have complete and accurate personal data on the participant or his/her dependents such as date of birth, marital status, number of dependent children, etc. In that case, the Fund will have to follow up to clarify/obtain the required information/document/s.
- Contribution discrepancies are noted during the review process in the Fund which then require verification and clarification with the former employing organization before processing can continue. The Fund must await satisfactory feedback from the organization.



Time for a pension quiz



Part 5:

Your Pension Toolkit:
UNJSPF Website,
Member Self-Service (MSS) and
How to contact the Fund

Your Pension Toolkit: What tools? What for? Where do I find them?



The UNJSPF website: https://www.unjspf.org/

An intuitive, user-friendly source of up-to-date pension related information, news, pension tools and learning material (booklets, videos, tutorials, etc.), investment information and access to your Member Self-Service (MSS), designed to help you find the information you need when you need it!

All information on the website exists in English and in French.

■ The new Pension eLearning modules: https://www.unjspf.org/unjspf-pension-elearning-modules/

Essential and interactive pension courses. Information about your pension plan, pension rights, options and obligations. Freedom to follow the courses at your own pace.

Currently, the modules exist in English language only, but the Fund is working on launching the French version soon.

UNJSPF Member Self-Service (MSS): https://www.unjspf.org/resources/about-member-self-service/

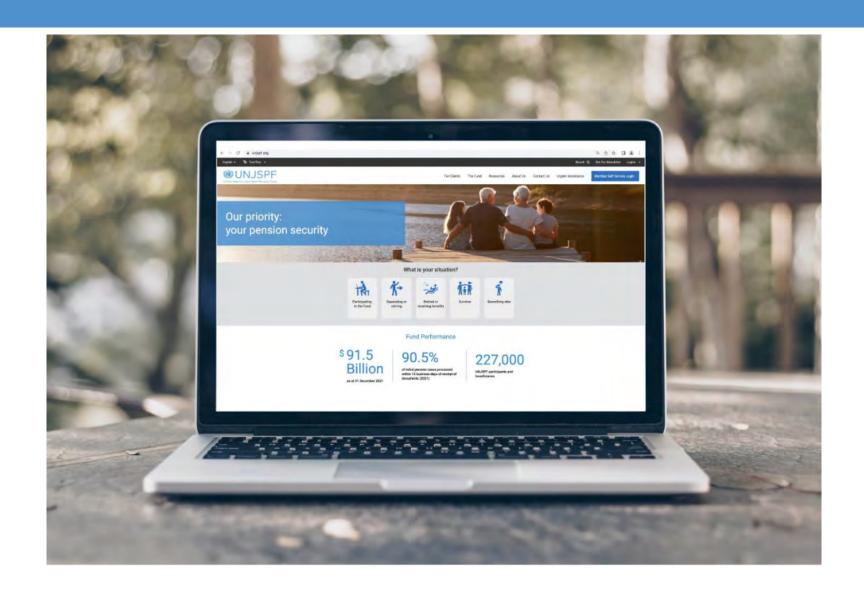
Your secure, personalized pension portal where you can access important information about your status with the Pension Fund, useful tools (estimator, separation document tracking tool, etc.), all pension forms personalized with your name and UID number, etc. Your MSS portal will serve you during your participation in the Fund and in retirement! Currently, the MSS portal is in English language only, the Fund will launch the French version soon.



I - The UNJSPF Website https://www.unjspf.org/

A NEW UNJSPF WEBSITE





UNJSPF Website – more user friendly, intuitive, informative







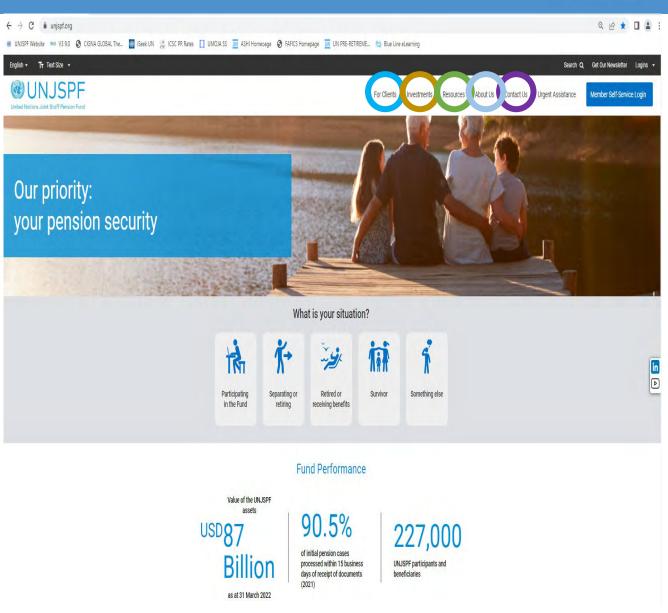


WHAT YOU CAN FIND:

- pension-related topics pages tailored to your situation
- all relevant resources on each topic page
- information about the Fund's investments and performance
- · the Fund's Regulations and Rules
- · news and announcements
- publications, reports, booklets and videos
- · access to the Member Self-Service
- all the information you need to contact or visit the Fund

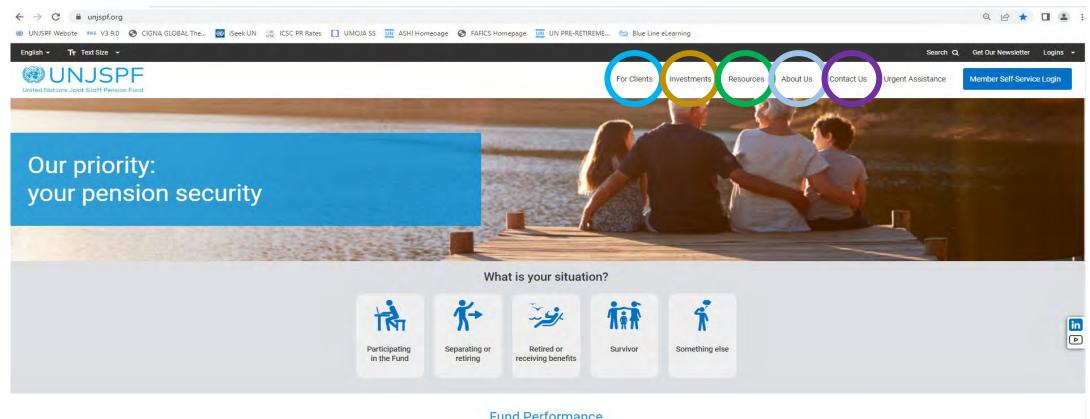
WHAT IT OFFERS:

- a new site menu with easy access to all the key topics and resources for participants, retirees and beneficiaries
- a visually appealing web design that is fully responsive and accessible
- an updated content structure that reduces the time to find the information you need
- a one stop-shop to meet all your pension-related information needs



UNJSPF Website www.unjspf.org





Fund Performance

Value of the UNJSPF USD87 Billion as at 31 March 2022

90.5%

of initial pension cases processed within 15 business days of receipt of documents

227,000

UNJSPF participants and beneficiaries

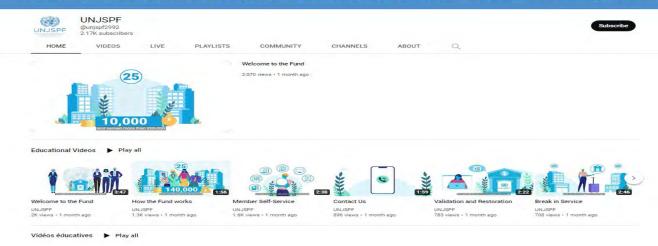
The UNJSPF Videos



Access all videos on YouTube:

https://www.youtube.com/channel/UCIYus2IXTS2fV-wnDjOnbaQ

United Nations Joint Staff Pension Fund



All videos exist in English, **French and Spanish**

Or, access all videos on the UNJSPF website: https://www.unjspf.org/resources/all-videos/















Non-Traditional Unions























The UNJSPF website – Topic specific booklets



https://www.unjspf.org/all-booklets/

Booklets on many of the key pension topics (more than shown here!). All booklets exist in English and French, some also in Spanish

All Booklets

The links below will take you to the topics pages. On the right column under Resources, you will find the booklets in all available languages among other related resources.

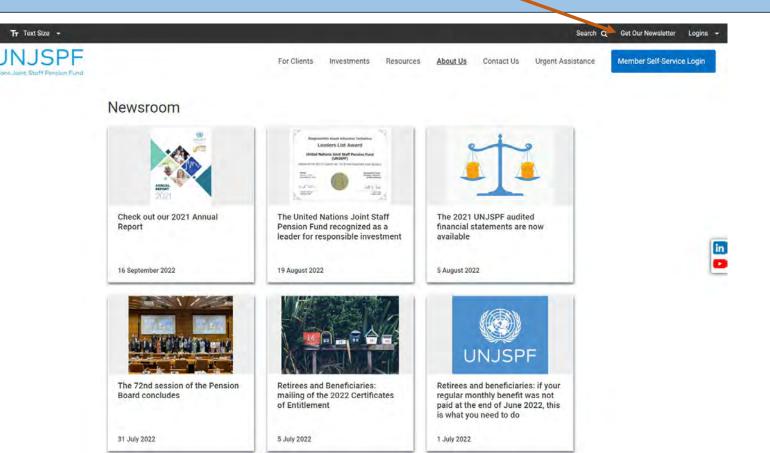


The UNJSPF website – Regular Newsletters and Articles



The Fund regularly publishes articles and newsletters to provide its members with current and relevant updates: https://www.unjspf.org/about-us/newsroom/

To sign up for the Fund's monthly newsletter, please send a request by email to: unjspf-communication@un.org or, sign up on our website (top right corner)





II - The Pension eLearning Modules https://www.unjspf.org/unjspf-pension-elearning-modules/

UNJSPF Website - The new Pension eLearning modules





PENSION ELEARNING MODULES







WHAT YOU CAN LEARN:

- · Module 1: Participation Essentials
- Module 2: Benefits and Separation Essentials
- Module 3: Essentials for Retirees and Beneficiaries
- Module 11: The Two-Track (an option offered to adjust your pension)

WHAT YOU WILL GET:

- essential information about your pension plan
- freedom to follow the course at your own pace
- free modules to help you better understand your pension rights, options and obligations

HOW TO REGISTER:

The modules are available on the UN Blue Line platform. For instructions on how to register, please go to unispf.org/unispf-pension-elearning-modules/.

- Module 1: Participation Essentials (all new participants in the Fund should take this module)
- Module 2: Benefits and Separation
 Essentials (participants preparing for separation, including on retirement, should take this module)
- Module 3: Essentials for Retirees and Beneficiaries (this module contains information that is useful in retirement, including about the annual Certificate of Entitlement (CE) process)
- Module 11: The Two-Track (this module provides guidance on how the Pension Adjustment System and the Two-Track system work)

For detailed information and guidance on how to access the Pension eLearning modules, visit:

https://www.unjspf.org/unjspf-pensionelearning-modules/



III - UNJSPF Member Self-Service (MSS)

https://www.unjspf.org/resources/aboutmember-self-service/



Watch the Educational Video about "Member Self-Service"

https://www.youtube.com/watch?v =JMMKg-w4WnU

Your Pension Toolkit: UNJSPF Member Self-Service (MSS)









WHAT YOU NEED TO REGISTER:

- your nine-digit UNJSPF Unique Identification Number (UID). If you don't know your UID, email requestUIDonly@unispf.org
- · your last name on file with the Fund
- · your date of birth
- · a valid long-term email address

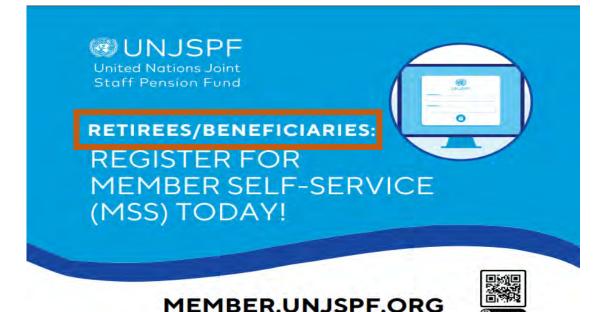


WHAT YOU CAN DO INSIDE MSS:

- check your contribution amount and the length of your contributory service (in your Annual Pension Statement)
- run estimates to know your pension options when you retire or leave the Fund
- upload and submit documents to the Fund
- track receipt by the Fund of your pension-related separation documents

...and so much more!

Visit https://www.unjspf.org/resources/about-member-selfservice/ for more information.



WHAT YOU NEED TO REGISTER:

- your nine-digit UNJSPF Unique Identification Number (UID). If you don't know your UID, email requestUIDonly@unjspf.org
- · your last name on file with the Fund
- · your date of birth
- a valid long-term personal email address



WHAT YOU CAN DO INSIDE MSS:

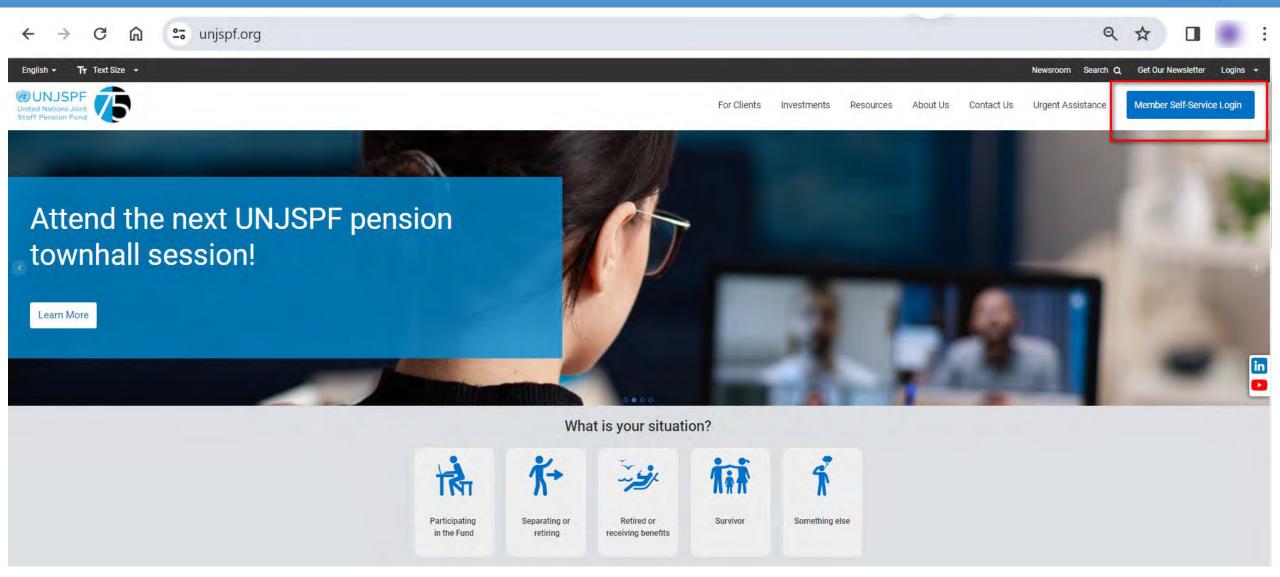
- · track all your payments from the Fund
- access and print the PDF of the annual Certificate of Entitlement (CE) form, unless you are paid under the two-track system
- upload and submit to the Fund copies of your CE form, other pension forms and supporting documents
- track whether your returned barcoded CE form was received by the Fund

...and so much more!

Visit https://www.unjspf.org/resources/about-member-selfservice/ for more information.

UNJSPF Member Self Service (MSS) – How to access MSS





The UNJSPF website – Member Self Service

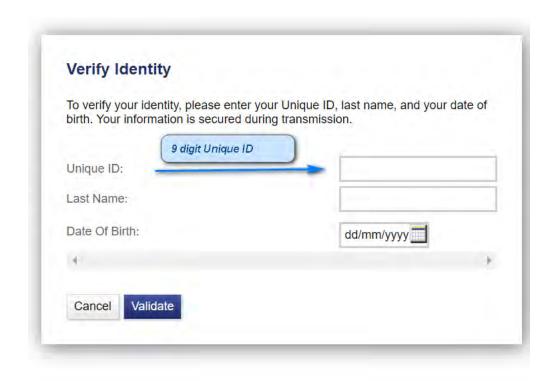


member.unjspf.org/prod/app?service=page/MemberPages:MemberLogin

User Na	me		
Passwor	ď		
Log In			

The UNJSPF website – Member Self Service





Member Self Service (MSS) – The Homepage



Last Logon 16/05/2022 | Account | Logout



Welcome 02/10/2022

Menu

Home

Disbursements

Documents

E-Forms

Proof Documents

Personal Information

Validation Request (Article 23)

Restoration (Article 24)

Transfer-In Request

Estimate

MSS Document Upload

Help

Home

English: The Terms of Service for use of the UNJSPF MSS portal have been updated. Please read them in full here. Your continued use of the MSS portal constitutes your agreement to follow and be bound by the updated Terms of Service.

Français: Les conditions d'utilisation de l'Espace Client CCPPNU ont été mises à jour. Veuillez les lire dans leur intégralité îci. En continuant à naviguer et utiliser cet Espace Client vous nous signifiez votre accord avec les conditions d'utilisation mises à jour sans limite ni réserve.

ENGLISH:

MSS will allow you to view and update information in your UNJSPF records. To update your email address, please go to the Account tab at the top right of this page; select "Update Email Address".

To correct any information, please follow these instructions. If you are an employee of:CTBTO, EPPO, FAO, IAEA, ICCROM, ICGEB, ICAO, ICC, IFAD, ILO, IMO, IOM, IPU, ISA, ITU, ITLOS, STL, UNESCO, UNIDO, WHO, WIPO, WMO, UNWTO, contact your Staff Pension Committee (SPC) Secretary.

If you are an employee of the UN family, contact your Executive Office or your HR Office immediately.

If you are a retiree or a beneficiary, please contact the Fund at https://www.unispf.org/contact-us/.

For technical problems accessing your account please contact the Fund at MSSsupport@UNJSPF.org.

For information on MSS please see https://www.unjspf.org/member-self-service/.

FRANÇAIS:

MSS vous permettra d'afficher et de mettre à jour certaines informations dans vos dossiers CCPPNU. Pour corriger vos informations, veuillez suivre les instructions ci-dessous. Pour changer l'adresse électronique appuyer sur l'onglet "ACCOUNT" situé dans le coin supérieur droit de cette page, puis, appuyer sur l'onglet "Update Email Address".

Si vous êtes employé par OTICE, OEPP, FAO, AIEA, ICCROM, ICGEB, OACI, CPI, FIDA, OIT, OMI, OIM, UIP, ISA, UIT, ITLOS, TSL, UNESCO, ONUDI, OMS, OMPI, OMM, OMT, veuillez contacter votre Secrétaire du Comité des pensions du personnel. Si vous êtes employé par des Nations Unies, veuillez contacter votre bureau exécutif ou votre bureau des ressources humaines immédiatement.

Si vous êtes un retraité ou un bénéficiaire, veuillez contacter la Caisse via https://www.unjspf.org/fr/contactez-nous/.

Pour tout problème technique avec le service en ligne, veuillez contacter la Caisse à MSSsupport@UNJSPF.org.

Pour plus d'informations sur MSS https://www.unjspf.org/fr/member-self-service/.

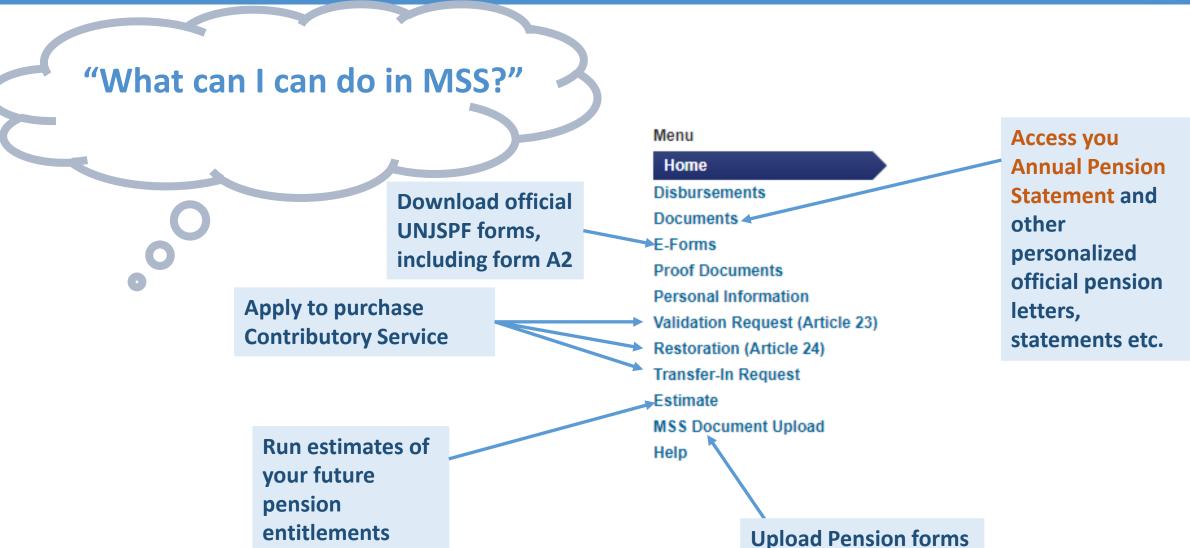
News

Alerts

Your password was recently updated.

Member Self Service (MSS) – Key functionalities for participants





and documents

Member Self Service (MSS) - All the tabs...

- Account: (this tab can be accessed in the top left corner of all MSS pages) here you can change your Email, Password and/or Security Questions.
- Home: the Fund uses this page to provide news, updates and alerts relating to MSS we encourage you to regularly log into MSS to check for such updates/alerts.
- Disbursements: this page is relevant only once you have separated and a payment from the Fund has been made to you. Once you are in receipt of UNJSPF payment/s you can track all one-time or monthly payments here.
- Documents: Here you can access, download and print your Annual Pension Statement, Estimates that you have generated in the Estimate tab, and, once your benefit is in payment, other important documents
- E-Forms: Here you can access all official UNJSPF forms pre-completed with your UID and name (e.g. Payment Instructions form Pens.E6 or E7, form A2, etc.) please always use these MSS forms, as applicable, as they are barcoded and the latest version of these forms.
- Proof Documents: Here you can track receipt by the Fund of the key separation documents for your case (SEPPA, Separation Notification PF4 and PI) this tab gives you visibility into whether the Fund has received the documents required to allow to start the review and processing of your UNJSPF benefit.
- Personal Information: Here you can verify the personal information the Fund has on file for you any discrepancies you may notice should be reported to your HR office so they can take action to rectify and inform the Fund.
- Validation: if you are eligible to apply for validation, you can submit your request here (within max. one year from your date of entry into UNJSPF participation). In that case, remember to also submit your duly completed, dated and signed form B1 to your SPC Secretary!
- Restoration: if you are eligible to apply for restoration, you can submit your request here (within max. one year from your date of entry into UNJSPF participation). In that case, remember to also submit your duly completed, dated and signed form C1 to your SPC Secretary!
- Transfer-In Request: if you are eligible to apply for transfer of pension rights to the UNJSPF, you can submit your request here (within the time frame indicated in the applicable Transfer Agreement between the releasing org and the UNJSPF. Make sure to also consult and inform your SPC of this submission.
- Estimate: Here you can enter a future separation date and run estimates providing you with your future entitlement options and amounts; you can run as many estimates for as many possible separation dates as you wish. Estimates are published under the 'Document' tab in MSS. You should run an estimate ahead of your separation so that you can make an informed benefit election.
- MSS Document Upload: This feature will be available to ILO participants in the near future! Here you can upload and submit to the Fund official UNJSPF form/s and supporting documents as required for your case (e.g., PI, A2, PF23A, ID docs, Birth Cert./s, Marriage Cert., etc.) – this tab allows you to submit forms and required documents to the Fund electronically. This tab is not currently available for the staff of some SPC organizations. However, it will be visible and can be used by all retirees and their beneficiaries once their benefits are in payment, as of that time, they will gain access to their 'Retiree/Beneficiary' version of the MSS portal which includes this tab.
- Help: this feature will be available shortly to provide you with links to useful information relating to MSS functionalities.



Note that the MSS tabs/functionalities you can access as a participant are different from those you will be able to access once you are a retiree/beneficiary in receipt of your pension payments.

Member Self Service (MSS) – Useful tools for MSS



Useful tools to help you navigate UNJSPF MSS

- To use MSS you need to first register: https://member.unjspf.org/v3prod/app?service=exter nal/MemberPages:RegistrationTermsOfService
- For help with MSS registration, check this tutorial: https://www.unjspf.org/wpcontent/uploads/2020/04/How-to-Register-in-Member-Self-Service.pdf
- To register, you will need your nine-digit UNJSPF Unique Identification Number (UID), your surname and date of birth as reported to and recorded in the Fund's records, and an email address to get started. >If you don't know your UID, please follow these instructions to request it from the Fund: https://www.unjspf.org/for-clients/unique-identification-number/ >For technical issues with MSS, write to: msssupport@unjspf.org
- It is recommended to use a <u>personal email address</u> for MSS registration that will remain valid even after you separate/retire!

About Member Self-Service (MSS) MSS provides you with access to your pension Resources account and allows you to submit forms and Videos documents to the Fund. Login Set up your MSS account Register If you require assistance logging into your MSS account, contact us: Beneficiary Services Recover Your Password Hours (M-F): 07:00-19:00 (New York time) or 08:00-17:00 (Geneva time) Telephone numbers: 1-212-963-6931 (New York, U.S.A.) or 41-(0)22-928-8800 (Geneva, Switzerland) Toll Free numbers (for 68 countries) msssupport@unjspf.org or via the Contact Us webpage: contact-us. Participant Services Most UNJSPF participants can check their personal information and update their email address; **Tutorials** run estimates of future pension benefits and options access their Annual Pension Statement; access UNJSPF forms pre-completed with their name and Unique electronically submit required pension forms to the Fund (please see the MSS Document Upload section below under MSS Features for more fill online requests to validate, restore, or transfer your pension rights Most UNJSPF retirees and beneficiaries can: track all payments from the Fund as well as After Service Health Insurance premium deductions; access important pension documents: access the PDF of the annual Certificate of Entitlement or CE form, unless hey are paid under the two-track system track whether their returned CE was received by the Fund. docume access all official UNJSPF forms pre-completed with their name and UID; upload and submit completed, dated, and signed pension forms and update their email address and mailing address on file with the Fund and provide an emergency contact, submit an initial Emergency Fund request in case of severe financial run an estimate of their entitlement under the two-track option, if they Log in to Member Self-Service retired after 02 August 2015.



Let's have a look at some of the key MSS tools for participants...



ACCOUNTS tab (top right corner in MSS): Change your MSS password, email and security questions

Member Self Service (MSS) – How to change your MSS password, email etc.



Last Logon 02/10/202 | Account | L



UNJSPF CTBTO EPPO FAO IAEA ICBEB ICCROM ICAO ICC IFAD ILO IMO IOM IPO UN UNESCO UNIDO UN WTO WHO WIPO WMO

Welcome

02/10/2022

Account Settings

You can update your password, email as well as a variety of other settings that affect your user account.

Reset Password

to frequently update your password.

Update Email Address

is our primary means of communicating with you. Please make sure that you keep it up to date.

Update Security Questions

e used when you forget your password.

Home



DOCUMENTS tab: Check your annual Pension Statement

Member Self Service (MSS) – Your annual Pension Statement, Estimates, etc. under the DOCUMENTS tab



Last Logon 12/10/2021 | Account | Logout



Welcome Christine Cartner 18/10/2021

Menu

- THE PARTY OF THE

Documents

Proof Documents
Personal Information
Validation Request (Article 23)
Restoration (Article 24)
Transfer-In Request
Estimate
MSS Document Upload

Documents

Date		Recipient	Action
22-May-2021	Pension Statement - 2020		Details
23-May-2020	2019		Details
16-Oct-2010		CARTNER, CHRISTINE LUISE Unique ID: 000303732	Details
16-Oct-2019	Estimate SS	CARTNER, CHRISTINE LUISE Unique ID: 000303732	Details
04-Jun-2019	Pension Statement - 2018	CARTNER, CHRISTINE LUISE Unique ID: 000303732	Details
26-May-2018	Pension Statement - 2017	CARTNER, CHRISTINE LUISE Unique ID: 000303732	Details
27-Apr-2018	Estimate SS	#D9T8E Benefit Type: Effective Date: 07/01/2018	Details
26-Apr-2018	Estimate SS	#D9T8E Benefit Type: Effective Date: 04/01/2026	Details
31-Jan-2018	Estimate SS	#D9T8E Benefit Type: Effective Date: 06/01/2030	Details
24-Jun-2017	Pension Statement - 2016	HOEFER, CHRISTINE LUISE Unique ID: 000303732	Details
22-Nov-2016	Estimate SS	#D9T8E Benefit Type: Effective Date: 04/01/2033	Details
11-Sep-2016	Estimate SS	#D9T8E Benefit Type: Effective Date: 01/04/2036	Details
31-Aug-2016	Estimate SS	#D9T8E Benefit Type: Effective Date: 01/04/2036	Details
30-Aug-2016	Pension Statement - 2015	HOEFER, CHRISTINE LUISE Unique ID: 000303732	Details
27-Aug-2015	Estimate SS	#D9T8E Benefit Type: Effective Date: 04/01/2036	Details
31-Dec-2013	Pension Statement	HOEFER, CHRISTINE Unique ID: 000303732	Details
31-Dec-2013	Pension Statement	HOEFER, CHRISTINE Unique ID: 000303732	Details
31-Dec-2013	Pension Statement	HOEFER, CHRISTINE Unique ID: 000303732	Details

Annual Pension Statement – What is it and why is it important that I check it each year?



- The Annual Statement (also called Pension Statement) is made available each year in late May and provides you with all the key information about your UNJSPF participation from the date you joined the Fund as a participant till most recent prior year end.
- The statement informs you of all your important personal pension information, including biographical info, Contributory Service period (CS), your OWN contributions paid to the Fund, the history of your pensionable remuneration (PR) rates, etc.
- The statement provides you with key information for your period of UNJSPF participation from your entry into the Fund date(DOE) through to the end of the Annual Statement year.
- The Annual Statement can be found in Member Self Service on the UNJSPF website, under the DOCUMENT tab.
- You should access and review your Annual Statement every year and note any errors in personal data to your SPC, HR office OR the UNJSPF, as applicable https://contact.unjspf.org/
- The Annual Statement is published in MSS each year by end of May; the most recent statement available is for the period till year end 2021.
- For more information about the Annual Statement, please visit: https://www.unjspf.org/for-clients/annual-pension-statment/

SEE Phyperil	nk to	web pa		ne link ab	ove	does not vw.unjspf.	work or org/ann	opy to nual-st	your favor	ite bro	owser this add		IOTES.					
A. PERSON	AL	DATA	ORO	L VIES	TEC	DAY	MONT		AR	EX	MARITAL STATUS				CATEG		PENSION NUMBER	MR
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e information the UNJSPF provides on the web site is made available for the convenient access of our participants. While the UNJSPF makes every attempt to ensure the information vided is reliable, human or mechanical eror remains a possibility. Therefore, the UNJSPF does not guarantee the accuracy, completeness or simeliness of information, and will not be held responsible for any errors or omissions or the use of, or results obtained from the use of information. This applies to sites typerlinked to and from the UNJSPF web site.



ESTIMATE tab: Run your own pension estimates in MSS

The UNJSPF website – Member Self Service: Estimates



How to run an estimate in MSS



The UNJSPF website – Member Self Service: Estimates





Last Logon 09/04/2018 | Account | Logout | Return To LOE

UNJSPF EPPO FAO IAEA ICGEB ICCROM ICAO ICC IFAD ILO IMO IOM IPU ISA ITU ITLOS STL UN UNESCO UNIDO WHO WIPO WMO WTO

Welcome	10/04/2018

Menu

Home

Disbursements **Documents**

E-Forms

Proof Documents

Personal Information

Validation Request (Article 23)

Emergency Fund

Restoration (Article 24)

Transfer In F

Estimate

Disclaimer / Clause de non-responsabilité:

Enalish

It can be useful to run an estimate of your benefit options for planning purposes or before making a final benefit election. To run your estimate, enter your proposed separation date in the designated box below. For detailed guidance on how to run and read estimates, refer to the Learning Tools page and 'Tutorials' on the Fund's website: https://www.unjspf.org/help-tutorials/. Once you have submitted your estimate request and the calculation is complete, you can view the estimate as a PDF file under the DOCUMENTS tab in MSS. Please take into consideration that the figures in the estimate are based on unaudited data, available to the Fund at the time of its running, as reported to us by you or your employing organization. In most cases, it will be a good estimate as long as there are no peculiar circumstances. Bear in mind that a full audit of your pension record will be conducted at the time of your actual separation from service, in the course of processing and establishing your final pension

entitlement. If you need more advice on your es https://www.unjspf.org/contact-us/. Presently, there specific cases (e.g. cases where participants ha outside organization to the Fund, etc.); you can service/mss-known-issues-and-fag/. If your separa estimate, please contact the Fund through the o

Each time you run an estimate for a new separation date, it is recommended that you leave the 'Fixed Lump Sum Amount' box blank.

Enter your future separation date here (dd/mm/yyyy).

The field might be pre-populated with a date, however you can change that date to any future separation date of your choice.

Then hit "Submit Request" - don't leave this page until the 'wheel' has stopped turning and you are advised that your estimate can now be viewed as a PDF under the DOCUMENTS tab in MSS.

I peut être utile de faire une estimation de vos choix final. Pour générer votre estimation, entre des conseils détaillés sur la façon de générer e «Tutoriels» sur le site Web de la Caisse: https:// d'estimation et que le calcul est terminé, l'estima Notez que les calculs de l'estimation sont basé: 'estimation est faite et telles que rapportées à la ce sera une bonne estimation tant qu'il n'y aura

This will give you an estimate with the maximum lump sum you are entitled to. Once you have the maximum, you can go back and run more estimates with smaller lump sum amounts to see how your benefits change.

votre dossier de pension sera effectuée au moment de votre cessation d'empior r 'établissement de votre prestation. Si vous avez besoin de plus de conseils sur totre estimation vous pouvez contacter le service clientèle de la Caisse via le formulaire de contact en ligne : https://www.unjspf.org/fr/contactez-nous/. À l'heure actuelle, il existe des «problèmes connus» concernant l'exactitude de ce calculateur d'éstimation pour certain cas très précis (par exemple, pour des cas où les participants avaient des périodes de congé pécial sans solde ou des droits de retraite ransférés d'une organisation externe à la Caisse, etc.); vous pouvez trauver une liste de tous les «problèmes connus» ici nttps://www.unjspf.org/member-self-service/mss-known-issues-and-faq/. Si 🗸 date de votre séparation de service est dans les six prochains mois et que vous avez noté un problème avec votre estigation, vous pouvez contacter la Caisse via le formulaire de contact en ligne pour obtenir de l'aide

Pension Estimate

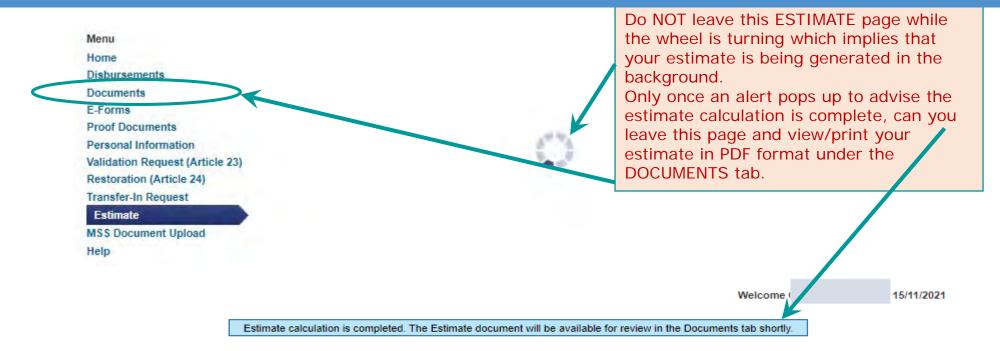
vour Pension Ent

Fixed Lump Sum Amount (In US Dollars)

Submit Request

Member Self Service (MSS) – How to run your own estimates





Menu

Home

Disbursements

Documents

E-Forms

Proof Documents

Personal Information

Validation Request (Article 23)

Restoration (Article 24)

Transfer-In Request

Estimate

MSS Document Upload Help Disclaimer / Clause de non-responsabilité:

English

It can be useful to run an estimate of your benefit options for planning purposes or before making a final benefit election. To run your estimate, enter your proposed separation date in the designated box below. For detailed guidance on how to run and read estimates, refer to the Learning Tools page and 'Tutorials' on the Fund's website: https://www.unjspf.org/help-tutorials/. Once you have submitted your estimate request and the calculation is complete, you can view the estimate as a PDF file under the DOCUMENTS tab in MSS. Please take into consideration that the figures in the estimate are based on unaudited data, available to the Fund at the time of its running, as reported to us by you or your employing organization. In most cases, it will be a good estimate as long as there are no peculiar circumstances. Bear in mind that a full audit of your pension record will be conducted at the time of your actual separation from service, in the course of processing and establishing your final pension entitlement. If you need more advice on your estimate you may contact our Client Services via the online Contact Form: https://www.unjspf.org/contact-us/. Presently, there are some 'known issues' with the accuracy of this estimate calculator for very specific cases (e.g. cases where participants had periods of Special Leave without Pay, or transferred pension rights from an outside organization to the Fund, etc.); you can find a list of all 'known issues' here https://www.unjspf.org/member-self-service/. If your separation date is within the next six months and you noted an issue with your estimate, please contact the Fund through the online Contact Form for assistance.

Member Self Service (MSS) – Where to view your MSS estimates





The UNJSPF website – Member Self Service: Estimates



How to read your pension estimate



Example of an estimate where the separation date is EARLIER than the participant's Early or Normal Retirement Ages (NRA) [with prospective surviving spouse's benefit (Art. 34)]







NATIONS UNIES

UNITED NATIONS JOINT STAFF PENSION FUND CAISSE COMMUNE DES PENSIONS DU PERSONNEL DES NATIONS UNIES

NEW YORK (Headquarters) P.O. Box 5036, UNITED NATIONS, N.Y., N.Y. 10017 Tei: (212) 963 -6931; Fax: (212) 963-3146 Email: UNJSPF@UN.ORG Cable: UNATIONS NEWYORK Web: http://www.unjspf.org

OFFICE AT GENEVA c/o PALAIS DES NATIONS CH -1211, Geneva 10 Tel: +41 (0) 22 928 8800; Fax: +41 (0) 22 928 9099 E-mail:UNJSPEGVA@UNJSPEORG Web: http://www.unjspf.org

Ref:

PENSION NO

27 April 2018

PERSONAL AND CONFIDENTIAL

TO:

IPAS SELF SERVICE ESTIMATE

SUBJECT: ESTIMATE OF YOUR PENSION ENTITLEMENT

The estimate you requested is provided below. Please note that it is unaudited based on information provided by your employing Organization. An accurate determination can be made only after your separation from service has actually taken place, at which time all data will be audited. For your convenience, you may obtain information on pension issues and forms in self-service https://member.unispf.org and from our Website www.unispf.org

Separation Date

DOB: 06/03/1971 (Normal Retirement Age: 62)

DATE OF SEPARATION

PROSPECTIVE SURVIVOR

30 June 2018

\$ 34,837.08

FULL DEFERRED RETIREMENT - ARTICLE 30 AT AGE 62 PER YEAR

(ARTICLE 34/35). . . PER YEAR

\$ 17,418.60

Art. 31 Withdrawal Settlement

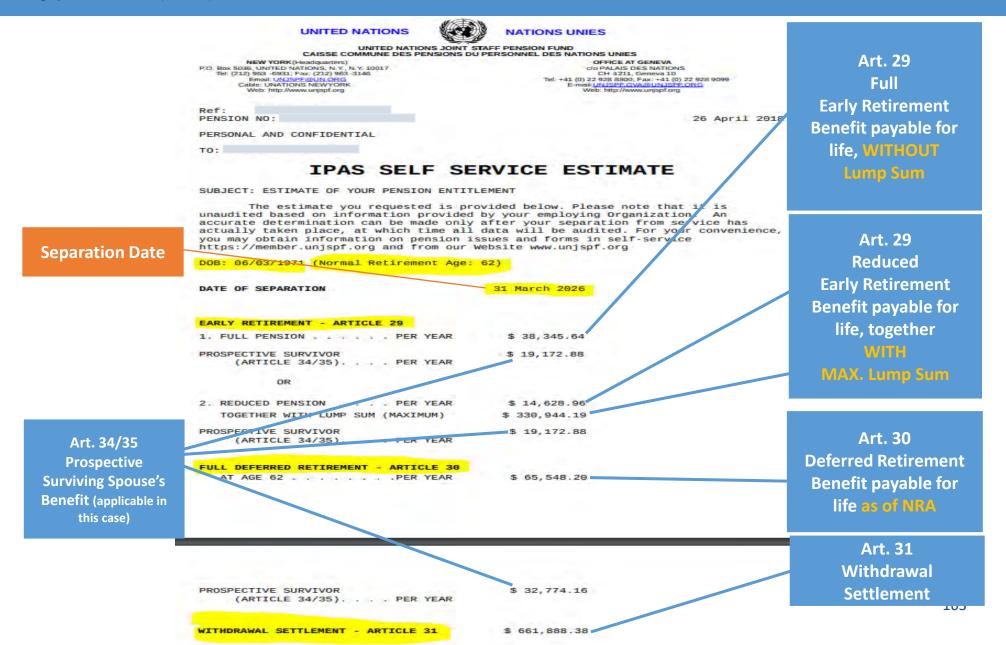
WITHDRAWAL SETTLEMENT - ARTICLE 31

\$ 258,017.24

Art. 30 **Deferred Retirement** Benefit payable for life

Art. 34/35 **Prospective Surviving** Spouse's Benefit (applicable in this case)











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Web: http://www.unispf.org

OFFICE AT GENEVA
the PALAIS DES NATIONS
CH -1211, Geneva 10
Tel: +41 (0) 22 928 8800; Fax: +41 (0) 22 928 9099
E-mail_UNJSPE_GVA@UNJSPE_ORG
Web: http://www.unjspf.org

Ref:

PENSION NO:

16 October 2019

PERSONAL AND CONFIDENTIAL

TO:

IPAS SELF SERVICE ESTIMATE

Separation Date

The estimate you requested is provided below. Please note that it is unaudited based on information provided by your employing Organization. An accurate determination can be made only after your separation from service has actually taken place, at which time all data will be audited. For your convenience you may obtain information on pension issues and forms in self-service https://member.unjspf.org and from our Website www.unjspf.org

DOB: 06/03/1971 (Normal Retirement Age: 62)

SUBJECT: ESTIMATE OF YOUR PENSION ENTITLEMENT

DATE OF SEPARATION

31 March 2033

\$ 47,635.20

RETIREMENT - ARTICLE 28

1. FULL PENSION PER YEAR \$ 95,270.28

PROSPECTIVE SURVIVOR \$ 47,635.20

(ARTICLE 34/35). . . PER YEAR

OR

2. REDUCED PENSION . . . PER YEAR \$ 52,836.96

TOGETHER WITH LUMP SUM (MAXIMUM) \$ 546,174.83

PROSPECTIVE SURVIVOR
(ARTICLE 34/35)... PER YEAR

96 MAX. 1/3rd Lump Sum

(default LS amount provided)

Art. 28

Full

Retirement Benefit

payable for life,

WITHOUT

Art. 28

Reduced Retirement

Benefit payable for life together

Art. 34/35
Prospective
Survivor's Benefit
(applicable in this case)







NATIONS UNIES

UNITED NATIONS JOINT STAFF PENSION FUND CAISSE COMMUNE DES PENSIONS DU PERSONNEL DES NATIONS UNIES

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Cable: UNATIONS NEWYORK
Web. http://www.unispf.org

OFFICE AT GENEVA
1/0 PALAIS DES NATIONS
CH +211, Geneva 10
Tel: +41 (0) 22 928 8800; Fax: +41 (0) 22 928 9099
E-mait_UNLSPEGVAoiLuNLSSEF.ORG
Web: http://www.unlspf.org

Ref:

PENSION NO:

16 October 2019

PERSONAL AND CONFIDENTIAL

TO:

IPAS SELF SERVICE ESTIMATE

SUBJECT: ESTIMATE OF YOUR PENSION ENTITLEMENT

The estimate you requested is provided below. Please note that it is unaudited based on information provided by your employing Organization. An accurate determination can be made only after your separation from service has actually taken place, at which time all data will be audited. For your convenience you may obtain information on pension issues and forms in self-service https://member.unjspf.org and from our Website www.unjspf.org

DOB: 06/03/1971 (Normal Retirement Age: 62)

-31 March 2033

DATE OF SEPARATION

RETIREMENT - ARTICLE 28

1. FULL PENSION PER YEAR \$ 95,270.28

PROSPECTIVE SURVIVOR

(ARTICLE 34/35)... PER YEAR

34/35). . . PER LAK

\$ 47,635.20

UK

2. REDUCED PENSION . . . PER YEAR

\$ 87,496.20 \$ 100,000.00

TOGETHER WITH LUMP SUM (MAXIMUM)

\$ 47,635.20

PROSPECTIVE SURVIVOR
(ARTICLE 34/35)

(ARTICLE 34/35). . . PER YEAR

You have provided the following lump sum choice for the calculation of your future benefit:

LUMP SUM %: or FIXED LUMP SUM AMOUNT: 100000.00

Art. 28
Full
Retirement Benefit
payable for life,
WITHOUT

Art. 28
Reduced Retirement
Benefit payable for
life together
WITH
FIX Lump Sum of
100,000USD
(as elected by
beneficiary)

Art. 34/35
Prospective
Survivor's Benefit
(applicable in this case)

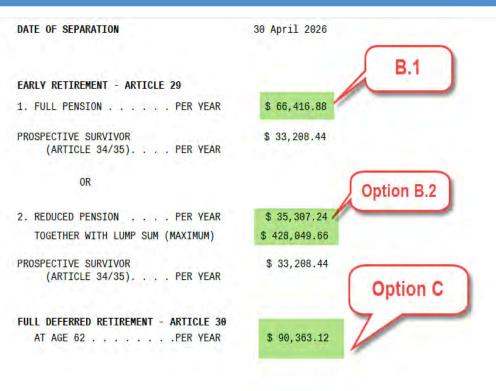
Separation Date

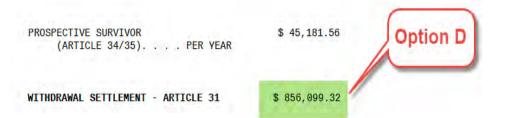
MSS – Estimates





or participants with 5 or m	ore years of C	ontributory Service)	_		UID	lumber	
Part I - ELECTION OF BEN	EFIT (Please r	mark the applicable box t	below and sign a	t the bot	tom of the	page.)	
(Surname)		First	9			Middle)	
A. RETIREMENT BENEFIT (Article 28) (See note 4)	FOR PARTIC	CIPANTS WHO HAVE	REACHED THE	NORMA	AL RETIR	EMENT A	AGE
2. One-third lump sum, OF	2 \$	if less than one th	ird, OR your con	tributions	s with inte	rest if	
greater, AND the balance	de as a pension	. This means renouncing	g all rights to a n	ninimum	pension		
Full early retirement per One-third lump sum, Of- greater, AND the balance	nsion	if less than one th		tributions	s with inte	rest if	
NOTE 1. Immediate pension normal retirement age or at C. DEFERRED RETIREME RETIREMENT AGE (ARTIC	death, if earlier	FOR PARTICIPANTS A					nee .
Full deferred pension, w	with survivor's b	enefits, payable at the n	ormal retirement	age			
NOTE 2. Deferred benefits rone month prior to the age a				ly notify t	he Fund a	pproximat	tely
NOTE 3. No child's benefit	is payable und	er any form of deferred p	pension.				
NOTE 4. The normal retirem		or those whose participal e continuous participation				on or after	r.t.
annually reser the manage of	MENT AT AN	Y AGE UNDER THE NO	RMAL RETIRE	MENT A	GE (Article	31)	
D. WITHDRAWAL SETTLE			er entitiements.				
D. WITHDRAWAL SETTLE	settlement whi	ch will extinguish all othe					
D. WITHDRAWAL SETTLE	settlement whi	ch will extinguish all othe Signature:					





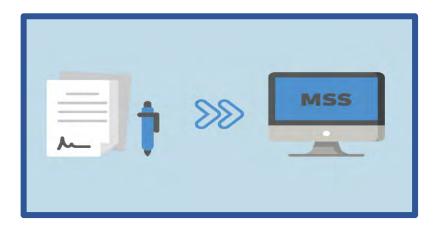


E-FORMS tab: How to complete your UNJSPF payment instructions (PI) form Pens.E7



You can access all official UNJSPF forms inside MSS under the E-Forms tab, including the PAYMENT INSTRUCTIONS FORMS (PI):

- Form PENS.E6 (for those who separate with less than 5 years of CS)
- Form PENS.E7 (for those who separate with 5 or more years of CS)



HOW TO COMPLETE THE PAYMENT INSTRUCTIONS FORM (PI) PENS.E7: Page 1

You would only complete and submit this page 1 of your PI if you DO NOT WANT to be paid a benefit as soon as possible following your separation date.

This page 1 must only to be completed if you elect the **Deferment of your choice/payment of benefit under Art. 32.** In that case, ONLY page 1 must be completed (NOT the following page/s of your PI). Do NOT complete this page if you want to be paid as soon as possible after separation from service.

UNITED NATIONS JOINT STAFF PENSION FUND INSTRUCTIONS FOR PAYMENT OF BENEFITS (For participants with 5 or more years of Contributory Service) UNJSPF ID As a participant in the Pension Fund you will upon separation, become entitled to one of the benefits indicated on page 2. To assist you in filling out this form, you should read the instructions below since all parts of the form do not necessarily apply to If you believe you are entitled to a disability benefit you should not complete this form, but should refer to Administrative Rule If you wish to elect deferment of payment or choice of benefit (under the terms of Article 32 of the Regulations), the ONLY action required by you is to enter your making address and sign the statement below. Please note the important provision of Article 32, which applies if you defer election, but make no final choice within 36 months. However, in accordance with Article 44 the Fund shall not be liable for interest on any due but unpaid benefits. If you wish to submit payment instructions at this time, please complete this form as follows: You should complete Parts I and II, and sign the form on pages 2 and 3. If you have less than 5 years of contributory service, you should NOT complete this form, but should get in louch with the Secretary of your Staff Pension Committee. (Please read carefully the notes which are intended as a guide to the benefit to which you may be entitled.) Completed form should be sent to the Secretary of your Staff Pension Committee Additional points to be noted: a) A participant is not deemed to have reached the age of 55, 60, or 62, until the end of the day of his/her 55s, 60s, or 62st birthday, respectively. Entitlement to a benefit does not exist until a participant separates from service. No benefit can be paid until documentation is processed and payment is certified by the CEO of the Pension Fund. Monthly pension benefits may be subject to cost-of-living adjustments. Articles 34, 35, 35 bis, 36 and 37 of the Regulations automatically provide for certain benefits in respect of eight widows. widowers, divorced surviving spouses, children or secondary dependants. Full commutation may be possible where the amount of a periodic benefit would be below US\$300 payear. You should have on file a "Designation of Recipient of Residual Settlement form. Any desired single in such designations should be submitted on form PENS.A/2. 8. Please refer to Article 45 of the Regulations regarding forfeiture of benefits. NOTE: The following portion is to be completed ONLY if you elect deferment of payment under Article 32 of the Regulations; please note that your account accrues interests only until your separation date. You elect to such deferment, please return this page to me Secretary of your Staff Pension Committee and RETAIN pages 2 and 3, to be used when notifying your final decision. wish to defer payment or moice of benefit for a period of up to 36 months from the date of my separation, as provided for in August 32 of the Regulations. My future mailing address is: (City) (Country) (Zip or Postal cod Signature: PENS.E/7/4-010-E

- If you elect to defer your benefit election/payout under Art.32, you should complete, sign, date and return ONLY page 1 of form Pens.E7 to the Fund! Keep pages 2 and 3 to submit at a later stage.
- Your Unique ID# (UID) must be affixed in the designated box on ALL pages of the form;
- Clearly indicate your full first and family names in the designated areas on each page of the form; their spelling must match that in UN official records - discrepancies must be explained.
- You must provide your permanent mailing address, personal telephone number and email address.
- You must DATE and HAND-SIGN every page of the form; the form must be returned and submitted to the UNJSPF either via your employing organization OR directly by you make sure to follow the instructions for submission provided by your employing org.

HOW TO COMPLETE THE PAYMENT INSTRUCTIONS FORM (PI) PENS.E7: Page 2

If you wish to be paid as soon as possible after separation, complete and submit only pages 2 and 3 of form E7.

On this page 2 you must elect your pension benefit; only ONE SINGLE benefit election box must be check marked, else the form is invalid.

art I - ELECTION OF BEN	IEFIT (Please	mark the applicab	le box below and	sign at the bottom	of the page.)
		-			
(Surrame)			(First)		(Middle)
Article 28) (See note 4)	FOR PARTIC	CIPANTS WHO H	AVE REACHED	THE NORMAL RE	TIREMENT AGE
. Full pension		W1			
 One-third lump sum, OR greater, AND the balance 				r contributions with to a minimum pensi	
B. EARLY RETIREMENT B REACHED THE NORMAL F Full early retirement pen	SION	AGE (Article 29) (See note 4)		
One-third lump sum, OR greater, AND the balance				r contributions with	
OTE 1. Immediate pension ormal retirement age or at o			s benefits. Child	s benefit to comme	nce only from the
DEFERRED RETIREME			ITS AT ANY AG	E UNDER THE NO!	RMAL
Full deferred pension, w	ith survivors be	enefits, payable at	the normal retire	ment age	
OTE 2. Deferred benefits ne month prior to the age a				5. Kindly notify the	Fund approximately
OTE 3. No child s benefit is	s payable unde	er any form of defe	erred pension.		
OTE 4. The normal retirem anuary 1990. (It is age 60 f					
. WITHDRAWAL SETTLE	MENT AT AN	Y AGE UNDER T	HE NORMAL RI	ETIREMENT AGE	Article 31)
A final cash withdrawal s	settlement which	h will extinguish a	Il other entitleme	nts	
					the state of the s

- Ensure you affix your UID# or Pension Fund participant
 number in the designated box on ALL pages of the form;
- Clearly indicate your full first and family names in the designated areas on each page of the form; their spelling must match that in Fund's records discrepancies must be explained.
- Clearly mark the ONE box on this page that corresponds to your benefit election.
- Mark <u>one</u> of these boxes if you want to receive the full periodic benefit and <u>NO lump sum</u> payment.
- Mark one of these boxes if you want to receive a <u>LUMP SUM</u> payment. If you want a LS of less than the max. 1/3 allowed, please indicate the USD amount you would like to receive. Else we will pay you the default 1/3 LS.
- Mark this box if you elect a <u>Deferred Retirement benefit</u> under Art.30.
- Mark this box if you elect a <u>Withdrawal Settlement</u> under Art.31.
- Remember to date and sign this page!
- Now go to page 3 of the form which must be submitted together with page 2; both pages gust be dated the same day.

HOW TO COMPLETE THE PAYMENT INSTRUCTIONS FORM (PI) PENS.E7: Page 3

On this page 3 you must clearly indicate your banking details, currency choice, mailing address, other contact details, etc.

UNITED NATIONS JOINT STAFF PENSION FUND INSTRUCTIONS FOR PAYMENT OF BENEFITS	 If you wish to receive your benefit payments as soon as possible, please submit only the duly completed, dated and signed pages 2 and 3 of this form.
(For participants with 5 or more years of Contributory Service) UNJSPF ID	
PART II - PAYMENT INSTRUCTIONS (PLEASE PRINT or TYPE - DO NOT JUSE ABBREVIATIONS)	Clearly indicate your full first and family names as well as your UID# or Pension Fund
, hereby submit	participant number.
payment instructions for the benefit payable to me as elected in Part 1 (see page 2). NOTE: Payment will have to be made in your name to your account only. If you do not have a bank account and are unable to open one, then payment may be sent in care of a United Nations office. Payment cannot be remitted to a mailing address, nor can it be made to a third party.	If you elect payment to be made to a bank account clearly indicate in these boxes exact and
A. Payment Instructions (If payment instructions are not completed in full, this form will be returned, causing delay in payment of benefit.)	complete banking instructions including ALL RELEVANT DETAILS (ABA, IBAN, SWIFT codes, etc.).
1. MONTHLY BENEFIT	
By remittance to my account as follows:	The bank account must be open in your own name (or at least include your name if it is a joint
NAME OF FINANCIAL INSTITUTION. BANK ACCOUNT NUMBER	account). The account can be open in a bank located in another country than your country of residence.
(NAME OF BRANCH, IF APPLICABLE)	residence.
cate your BWFT, ABA, Routing, BLZ, ABI, CAB Serting	If you elect a WS, only complete the LS box. If you elect a pension benefit, complete box A.1.; in
(ADDRESS) code, etc. as required by your bank for direct deport.	that case, complete box A.2. ONLY if you want the LS to be paid to an account other than the one
(EXTY, STATE, POSTAL COOR, COUNTRY)	you indicated for your periodic benefit.
NOTE: Please provide a document from your bank indicating bank codes and preferre routing for international payments.	
2. LUMP SUM (Complete only if different from above.)	
By remittance to my account as follows:	 Clearly indicate the currency in which you would like the Fund to pay you pension benefit. Here,
NAME OF FINANCIAL INSTITUTION	also provide currency instructions for both the periodic pension benefit AND the LS amount, if and as applicable.
(NAME OF BRANCH, IF APPLICABLE)	
(ACCHESS) sedicate year SWPT, ABA, Routing, BLZ, AMORB or sorting code, etc. as required by your bank for left deposit.	
(CITY, STATE, POSTAL CODE, COUNTRY)	You must provide your permanent mailing address; also please provide a <u>personal telephone</u> <u>number and email address</u> .
B. Currency of Payment: Lump Sum Monthly Benefit (Please Specify)	 If you would like to be paid by check c/o a UN/UNDP office, clearly indicate this instruction in each
NOTE: Benefits may be payable in any currency selected by the recipient. Unless indicated otherwise, payment of your benefit will be made in U.S. dollars. With respect to the lump sum, if any serioncy other than US dollars is selected, the conversion from U.S. dollars will be done by the best without Pension Fund involvement.	of the boxes under A.1 and 2. as applicable AND provide in the address section the UN/UNDP office's address. In that case, also please provide a personal email address and telephone number for yourself.
C. Mailing address (to be completed in all cases):	for yourself.
	Remember to date and sign this page!
(Number and Street) (City) (State of Province)	
(Zip or Postal oude)	
(Personal Email Address) Best phone number (Horre or Cell)	
Date: 6ignature:	
3 HRSIMS-	

CHOICE OF CURRENCY FOR MONTHLY BENEFIT – CHOOSE FROM 18 PAYROLL CURRENCIES. CHOICE OF CURRENCY FOR LUMP SUM – PAID IN USD AND COVERSION DONE BY BANK

On this page 3 you must clearly indicate your currency choice. You can choose different currencies for lump sum and monthly benefit.

2. LUMP SUM (Complete only if diff	erent from above.)
------------------------------------	--------------------

NAME OF FINANCIAL INSTITUTION	BANK ACCOUNT NUMBER
(NAME OF BRANCH, IF APPLICABLE)	
(ADDRESS)	Indicate your SWIFT, ABA, Routing, BLZ, ABI, CAB or sorting code, etc. as required by your bank for direct deposit.
(CITY, STATE, POSTAL CODE, COUNTRY)	

B. Currency of Payment: Lump Sum Monthly Benefit (Please Specify)

NOTE: Benefits may be payable in any currency selected by the recipient. Unless indicated otherwise, payment of your benefit will be made in U.S. dollars. With respect to the lump sum, if any currency other than US dollars is selected, the conversion from U.S. dollars will be done by the bank without Pension Fund involvement.

If you choose for your US Dollar Track pension to be paid in another currency, the US Dollar Track amount will be converted to the currency of payment using the UN Quarterly Exchange Rate. The payment will fluctuate every quarter with no maximum or minimum.

- 1. US Dollar (USD)
- 2. Euro (EUR)
- 3. Swiss Franc (ETB)
- 4. Pound Sterling (GBP)
- 5. Canadian Dollar (CAD)
- 6. Australian Dollar (AUD)
- 7. New Zealand Dollar (NZD)
- 8. Singapore Dollar (SGD)
- 9. Japanese Yen (JPY)
- 10. Danish Krone (DKK)
- 11. Norwegian Krone (NOK)
- Swedish Krone (SEK)
- 13. Indian Rupee (INR)
- 14. Pakistani Rupee (PKR)
- CFA Franc (XAF and XOF)
- 16. Chilean Peso (CLP)
- 17. Peruvian Nuevo Sol (PEN)
- 18. Russian Ruble (RUB)

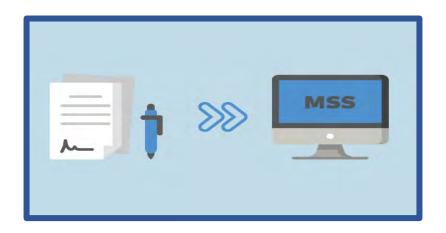


MSS DOCUMENT UPLOAD tab: Uploading and submitting your documents to the UNJSPF inside MSS

Member Self-Service (MSS) – MSS DOCUMENT UPLOAD



- Participants of most UNJSPF member organizations can upload and submit their duly completed, dated and hand-signed pension documents in PDF, JPEG or JPG format to the Fund inside the MSS Document Upload tab.
- For detailed guidelines about this process, refer to the tutorial "How to upload documents" on the Fund's MSS website:
 - https://www.unjspf.org/resources/about-member-self-service/

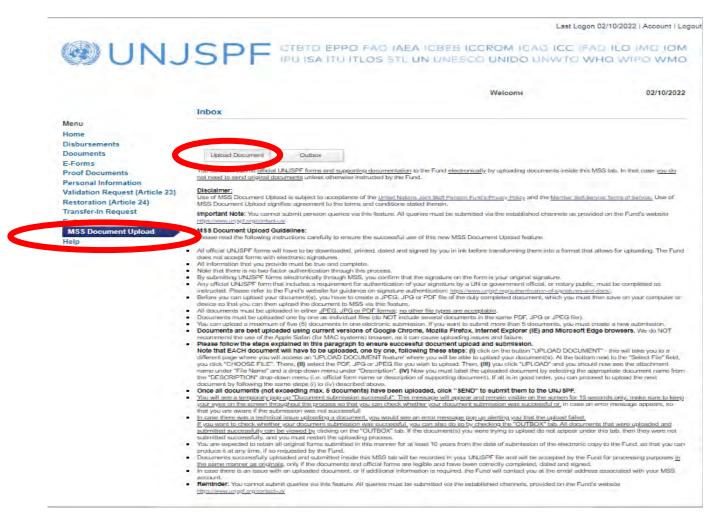


The UNJSPF website – MSS Document Upload



Read and follow these instructions carefully!

Then click on 'Upload Document' to begin the document uploading process.





IV: How to contact the Fund

Contacting the UNJSPF – where to start



ACTIVE PARTICIPANTS of UN Agencies (listed below) must contact their SPC Secretariat for all pension related queries:

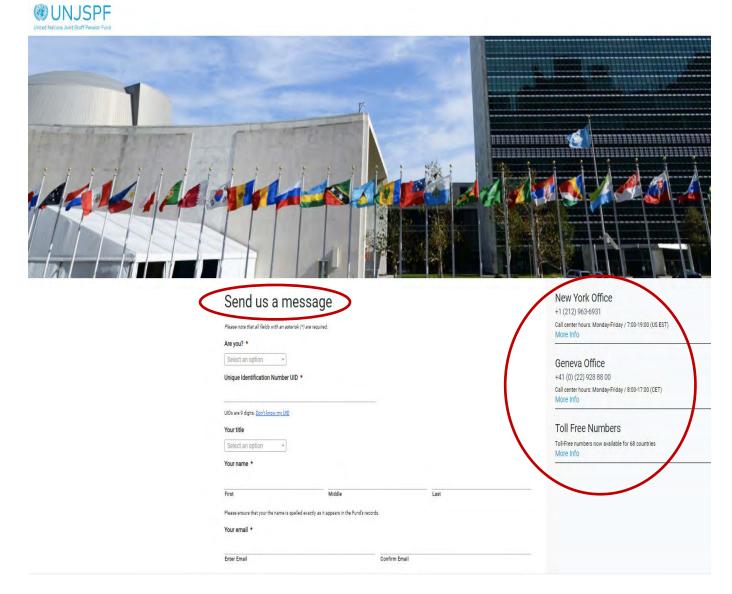


- ACTIVE PARTICIPANTS of all other UNJSPF member organizations (including the UN Secretariat) should contact the Fund directly with their queries.
- All RETIREES and BENEFICIARIES can contact the Fund directly with their queries.

Contacting the UNJSPF – All UNJSPF contact details on the website



- All UNJSPF contact details are provided on the Fund's online "Contact Us" webpage. All queries to the Fund should be submitted via these official contact channels.
 - You can directly access the UNJSPF Contact Us webpage here: https://contact.unjspf.org/
 - Please always use these official contact channels, as they will ensure that your queries are duly received, acknowledged, tracked, routed internally for review and responded to in a timely manner.



Contacting the UNJSPF – Contacting the Fund by MAIL



- It is strongly encouraged to contact the Fund via the online Contact Form, but you can also contact us by mail (e.g., pouch, postal mail, special courier).
- The mailing addresses for the Fund's Geneva and New York offices are also provided on the "Contact Us" webpage.
- Note that when sending postal mail to the Fund's New York office, the address to use will depend on how you send your mail (postal service vs. special courier vs. pouch).
- Always make sure to include the letter date, your full name, your UNJSPF reference number and your contact details (address, phone, email address) in all communications with the UNJSPF. All official forms submitted by mail must be hand signed in ink to be acceptable.

UNJSPF NEW YORK

New York Office

+1 (212) 963-6931

Call center hours: Monday-Friday / 7:00-19:00 (US EST)

By Fax

+1 (212) 963-3146

Office Location

4th floor

1 Dag Hammarskjöld

Plaza (DHP)

Corner of 48th Street and

2nd Avenu

UNJSPF Client Services New York

FOR VIRTUAL APPOINTMENTS:

Please contact us by phone or in writing via the online Contact Form on this page, to schedule a virtual appointment with a UNJSPF pension expert at a specific date and time during regular UNJSPF office hours.

FOR WALK-IN SERVICES:

The UNJSPF New York Client Services are located on the 4th floor at 1 Dag Hammarskjold Plaza (the visitor entrance is on 48th Street at the corner with 2nd Avenue), where we welcome walk-in clients on Tuesday and Thursday afternoons, from 12:00 to 16:00. Clients will be seen on a first come first serve basis. Please have your UNJSPF Unique ID (UID) or Rotinement number handy as you will need it to register with the UNJSPF Client Services. When visiting the building, you must first register at the building welcome desk where you will have to present a valid picture ID before you can access the 4th floor.

MAIL DROP-OFF ONLY

The UNJSPF has a dedicated drop-off mailbox available on the ground floor at the building, you can drop off physical documents (with original signatures where required) during standard building opening hours (Monday to Friday, 08:00 to 18:00). Please inquire about the exact location of the UNJSPF drop-off mailbox at the building welcome desk.

Postal Mailing Address

United Nations Joint Staff Pension Fund

c/o United Nations

P.O. Box 5036

New York, NY 10163-5036 USA

Courier and Registered Mailing Address

United Nations Joint Staff Pension Fund

37th floor, 1 DHP 885 Second Avenue

885 Second Aven

New York, NY 10017

USA

Less Info

UNJSPF GENEVA

Geneva Office

+41 (0) (22) 928 88 00

Call center hours: Monday-Friday / 8:00-17:00 (CET)

By Fax

+41 (0) (22) 928 90 99

UNJSPF Client Service Geneva

FOR VIRTUAL APPOINTMENTS:

Please contact us by phone or in writing via the online Contact Form on this page, to schedule a virtual appointment with a UNJSPF pension expert at a specific date and time during regular UNJSPF office hours.

OR WALK-IN SERVICES:

The UNISPF Geneva Client Services are now located on the 1st floor at the UNOG Client Support Centre in Building H, where we welcome wall-in-clients on Tuesday and Thursday afternoons, from 13:00 to 16:00. Clients will be seen on a first come first serve basis. Please also have your UNJSPF Unique ID (UID) or Retirement number handy, as you will need it to register with the UNJSPF Client Services.

MAIL DROP-OFF ONLY:

The UNJSPF has dedicated drop-off mailboxes available at two locations on UNOG premises; you can drop off physical documents (with original signatures where required) at the Peace gate building (see below) and at the entrance of the UNOG Client Support Centre during standard UNOG opening hours (Monday to Friday, 08:00 to 18:00).

Peace Gate Drop-Off



Postal Mailing Address

UNJSPF c/o Palais des Nations CH-1211 Geneva 10 Switzerland

Less Info

Contacting the UNJSPF – Contacting the Fund by PHONE



- You can also call the Fund and speak to a pension expert at our Call Centre who will help you with your issue or escalate it to the appropriate section in the Fund that can resolve the problem.
- The phone numbers for the Call Centre are provided on the "Contact Us" webpage https://contact.unjspf.org/.
- The Call Centre operates from opening of business hours in Geneva, Switzerland, to end of business hours in New York, USA. The Call Centre functions 24/5. All details are provided here https://contact.unjspf.org/.
- The Call Centre also operates toll-free and local numbers in over 65 countries during these same hours.

bers
available for 68 countries
079 991 6666
073 071 6666
08006661985
1800986631
1800986631
08001112230
080058539
(229)61509856
(387)70311081
08007248292
080011044
(226)25300984
(237)697777888
(1)8338175824



Time for a pension quiz



UNUSPF

United Nations Joint Staff Pension Fund That concludes today's briefing.
Thank you for your participation