

# Annual Letter 2010



## INSIDE THIS ISSUE:

Introduction.....	1
Adjustments to pension.....	2
Change in payment instructions..	2
Certificate of entitlement.....	3
Family status .....	3
Deduction for after-service .....	4
health insurance (ASHI)	
Annual statement of benefits.....	4
Retiree and beneficiary	
associations.....	5-6
Emergency Fund assistance .....	6
Benefits processing.....	7
Channels for efficient	
communication.....	8
Contact information.....	8-9
Operations of the Fund.....	10
Investments of the Fund.....	10-11
Actuarial position of the Fund...	12
Pension Board 2009.....	13
2010 important dates .....	13
Major issues considered by	
Pension Board in 2010 .....	13
Enhanced website.....	14



On behalf of the secretariat of the Fund, I wish to pass along to all of you, and to your families, the Fund's best wishes for a healthy and happy New Year.

I also wish to acknowledge and convey my sympathy to all those who lost loved ones and colleagues in the terrible earthquake in Haiti. We have implemented special contact procedures for those affected by the earthquake, which are noted on page 8.

It has been our pleasure to provide service and assistance to you in 2009. For 2010, we are committed to continuing to service you in a friendly and efficient manner.

I wish to convey a special note of appreciation to the many participants, retirees and beneficiaries who sent their greetings and wishes for the holiday season.

Yours sincerely,

Bernard Cochemé  
Chief Executive Officer

## Adjustments to Pension Entitlements on 1 April 2010

As usual at this time of year, I would like to take this opportunity to update the retirees and beneficiaries regarding the adjustment of their pension entitlements. On 1 April 2010, there will be a 2.8 per cent adjustment of the US dollar entitlements, based on the movement of the United States Consumer Price Index (US-CPI) over the two-year period December 2007 to December 2009.

For those who separated in 2009 or early 2010, the adjustment will be prorated. For those receiving the first adjustment since the award of their pensions, the increase will be reduced by a 0.5 percentage point. This reduction was set at 1.5 percentage points in the early 80's as part of economy measures; however, in the light of progressive improvement in the actuarial situation, the Board decided to lessen the reduction.

For retirees and beneficiaries on the two-track pension adjustment system, the adjustment of the local-currency track amount on 1 April 2010 will vary according to the CPI movements in their respective countries of residence, provided that the 2 per cent threshold has been met. As you know, if the threshold is not met, CPI movements will be carried over to the next year.

Retirees and beneficiaries will be advised of the changes in the amounts of their pensions, if any, on the occasion of the payment of their April 2010 benefits, due either on 1 April for those who retired before 31 December 1984 or 1 May for those who retired on or after 31 December 1984.

**Detailed information on CPI adjustments for individual countries is available on the Fund's website (<http://www.unjspf.org>) under the tab: UN Rates of Exchange/CPI**

## Change in Payment Instructions

If there are changes in the name of your bank, in your account or in the transit/routing number of your bank, please inform us promptly, by mailing a signed original form PF.23, to avoid any interruption in the payment of your benefit.

In order to ensure the timely implementation of changes in payment instructions, such requests should reach the Fund as soon as possible. Generally, you should inform the Fund of any expected changes in the month preceding the month you wish the change to be effective. PF.23 forms can be accessed through the Fund's website on the internet (<http://www.unjspf.org>), or by making a request either to your former employing organization or directly to the Fund.

It should be noted that the Fund cannot act on the basis of e-mail or faxed versions of the signed instructions.

**For those receiving periodic pension payments, it is very important that you monitor regularly the receipt by your bank of our monthly remittances and inform us without delay of any missing payment.**

**If you wish to reduce your bank charges, you may wish to discuss the matter with your bank directly, to determine whether there is an alternative method of routing that might be more advantageous to you.**

---

## Certificates of Entitlement (CE) for Benefits

### FREQUENTLY ASKED QUESTION:

#### *How can I check that my Certificate of Entitlement (CE) has been received by the Fund?*

Since January 2005, we have made available to all retirees and beneficiaries of the Fund a tracking feature that can be accessed through our website.

This system enables retirees and beneficiaries to find out whether their Certificate of Entitlement (CE) was received by the Fund.

Access to this feature requires you to register through our website, so that a Personal Identification Number (PIN) can be mailed to your home address.

It is easy and efficient. The Fund encourages you to try it!

Each person who is receiving benefits from the Fund must annually complete a CE. The Fund uses the CE to verify the continuing eligibility of retirees and beneficiaries for the benefits they are receiving. Prompt completion of the form ensures there is no disruption of your benefit payment.

The Fund sent out its first mailing of CE letters in November 2009. We are pleased to report that a large majority of retirees and beneficiaries returned their completed CE form in January 2010! The Fund's second request for CE completion was sent at the end of January 2010. If you have not already done so, we encourage you to complete and return this form as soon as possible.

If the Fund receives no response by the end of April, your benefit may be suspended. Of course, once your CE is returned, your benefit will be reinstated retroactively.

We wish to take this opportunity to thank all of you who returned their CE form promptly. This saves the Fund money and employee time, as it avoids both sending out the second reminder and additional follow-ups.

## Changes in Family Status, Country of Residence, Mailing Address

Retirees and beneficiaries need to inform the Fund of any changes in their family status. If you are on the two-track pension adjustment system and there is a change in your country of residence, please use form PENS.E/11, which is available on the website.

Changes of mailing address must be reported to the Fund in writing, preferably by completing and signing form PF.23M, which is also available on the internet.

**Please note that the Fund cannot accept requests for such a change by telephone, or in the form of an e-mail or fax.**

**All active participants, retirees and beneficiaries of the Fund are encouraged to visit the Fund's website at:**

**<http://www.unjspf.org>**

## Deduction for After-Service Health Insurance (ASHI)

As a service to retirees, the Fund deducts from monthly pensions the premiums for after-service health insurance (ASHI). The Fund makes these deductions only after written instructions from the retiree or beneficiary using standard forms prepared by the insurance services section of member organizations that have elected to utilize the Fund's deduction service. ASHI premium deductions are not available for all member organizations.

The scope of insurance coverage, amount of premiums and questions on claims can not be addressed by the Pension Fund, as it is not the sponsoring organization for this insurance.

**All questions related to insurance, including the authorization forms and ASHI premium amounts should be addressed to the insurance service/section of your former employing organization and not to the Fund secretariat.**

## UNJSPF Annual Statement of Benefits

Annually, the Fund issues a "Statement of Benefits" for tax purposes for benefits paid during a calendar year. Statements issued by the Fund for tax purposes reflect the full actual pension benefits, i.e. before any ASHI deductions.

These statements are provided initially upon request. It should be noted, however, that once you have made an initial request for an annual statement of benefits, you will receive a statement in each subsequent year on an automatic basis. The statements are normally transmitted within the first six weeks of each new year.

Fiscal periods and national tax laws, especially those relating to pensions, are exceedingly diverse and complex, and subject to frequent changes. Consequently, the UNJSPF is not able to maintain up-to-date familiarity in this field or to give advice to individual retirees or their survivors. All recipients of UNJSPF benefits must therefore ascertain for themselves what their tax obligations may be.

### FREQUENTLY ASKED QUESTION:

*Why is it that the total paid to my account is sometimes less than the pension entitlement amount the Fund cited at the time of my retirement?*

In virtually all cases, the total received is less than the pension entitlement amount cited by the Fund because either the bank levies charges for the particular arrangements that are in place for your payment, and/or a deduction is made for the premium for after-service health insurance coverage.



***Is your designation of beneficiary form (PENS.E/2) up to date?***

*Contact the Fund office or visit the website to make sure.*

## Retiree and Beneficiary Associations

Retirees and beneficiaries should be aware of the valuable information and assistance that can be obtained from the Federation of Associations of Former International Civil Servants (FAFICS) and its member associations. Established in 1975 by the then existing retiree associations in Geneva, Rome, Paris and New York, the membership of FAFICS reached 45 retiree associations in 2009.

FAFICS' main objective is to represent and protect the interests of its member associations, particularly on matters of pensions, health insurance and related questions. At the same time, FAFICS remains ready to intervene on any other issue affecting individual and/or groups of pensioners and beneficiaries, and to also assist non-member associations, particularly on matters of pensions, health insurance and related questions.

Through the experiences of their respective members, FAFICS member associations serve as knowledgeable sources of information and advice, not only on pension-related matters but also on the laws and other aspects of life in countries around the world.

FAFICS members continue to act as important partners to the Pension Fund secretariat and to the member organizations, through their support and assistance. More specifically, FAFICS and its member associations provide invaluable assistance to retirees and beneficiaries in resolving problems; FAFICS also furnishes general and individual information and advice to current and future retirees on the practical application of the Regulations and Rules of the Fund. With this in mind, you may wish to consider joining the retiree association in your area.

It should be noted that particular assistance can be provided in respect to the Fund's important Certificate of Entitlement process. FAFICS representatives continue to participate actively and effectively in the sessions of the Pension Board and its Standing Committee.

With this in mind, you may wish to consider joining a FAFICS organization in your area. FAFICS encourages all retirees of the UN System Organizations to join any member association of their choice, as they are open to all for their benefit.

Contact information on retiree associations, focal points for future associations or retiree groups which have not yet become members of FAFICS can be found in Annex I.B. Established by FAFICS, this list provides contact information in the following countries: Belarus, Benin, Ghana, Lahore (Pakistan), Malaysia, Mauritius, Nigeria, Portugal, Senegal, Somalia, Spain, Ukraine and Zambia.

Please note the contact information, which is provided in respect of two new member associations of FAFICS: the Association of Former United Nations Staff of Bangladesh (AFUNSOB-Bangladesh) and the Association of Former International Civil Servants in the Philippines (AFICS-Philippines). A third association, the Association of Retired International Civil Servants in Cameroon (ARICSCAM-Cameroon), was admitted as an associate member of FAFICS.

### FAFICS CONTACT POINTS

Annex I to this letter contains an updated list of the member associations of FAFICS and relevant contact information, which has been provided by the Federation.

**Further information about FAFICS and its member associations can be found on its website at:**

**<http://afics.unog.ch/fafics.htm>**

**This site contains a document with the title "What is FAFICS?", together with contact information on the Federation, its officers and member associations, as well as other useful information for pensioners and beneficiaries, including guidance on the creation of new pensioner associations.**

In the Geneva area, I should note that in addition to the cross-organizational, FAFICS-affiliated Association of Former International Civil Servants (AAFI-AFICS/Geneva); assistance continues to be provided by associations and sections formed by retirees from individual Geneva-based organizations, at the ILO, ITC, ITU, GATT/WTO, WHO and WMO. A list of these associations/sections, along with their respective contact points, is contained in Annex I.C.

## Emergency Fund Assistance

I would remind retirees and beneficiaries that an Emergency Fund was established to help alleviate the financial hardships due to illness, infirmities of old age, or similar causes which may arise for recipients of small pensions, by providing aid in individual cases of proven emergency.

Please note that the Emergency Fund *is not* a source for supplementing pensions, which the recipient considers inadequate, and it does not provide loans nor does it serve as a substitute for medical insurance.

It also should be noted that the procedure for requesting assistance under the Emergency Fund commences with a submission in writing to the secretary of the staff pension committee of your former employing organization. It should include information on the circumstances surrounding the financial hardship experienced by the pensioner or beneficiary. The processing of a request is facilitated if documentation is provided substantiating both the need for assistance and the costs involved. Requests relating to medical expenses must be accompanied by a statement from a medical doctor and paid receipts.

With further reference to emergency assistance, a number of member associations of FAFICS (as listed in annex I.A) also provide special assistance.

For example the Former FAO and Other UN Staff Association (FFOA) has established an "Emergency Fund" to assist its members; the Association of Former Staff Members of UNESCO (AAFU/AFUS) also assists those of its members who find themselves in a difficult financial situation, by means of interest-free loans or grants; and AFICS (NY) has a Charities Foundation that can assist retired international civil servants, their survivors and dependants.

AAFI-AFICS/Geneva has a Solidarity Fund, the aim of which is to provide financial help to former international civil servants who find themselves in difficult circumstances, irrespective of whether they are members of the Association and whether they reside in the Geneva region or elsewhere in the world.

The Section of Former Officials of the ILO is also administering a Solidarity Fund, to which all former staff members of the ILO Office may apply for assistance, irrespective of whether they are members of the Section.

More detailed information regarding assistance available from the Emergency Fund is provided in "Note A" of the Regulations of the Fund, which can be accessed through the Fund's website (<http://www.unjspf.org>)

-----  
If you do not have access to the internet, the relevant information can be obtained from the pension secretariat of your former employing organization.

## Benefits Processing

### Separation from Service

In order for us to begin the processing of your pension entitlement for payment when you separate from service, we must receive

- (a) the separation notification(s) from your employing organization indicating the official date of your separation, your pensionable remuneration and contributions since the end of the previous year, and
- (b) completed payment instructions from you (Form PENS.E/6 or PENS.E/7), indicating the benefit election you have made (where options exist), the bank account into which you wish payment to be made, the currency of payment and your mailing address.

When long delays occur in the payment of the initial benefit, the main contributing factors usually are (a) late submission of the separation notification by the employing organization; (b) late submission of payment instructions; or (c) incomplete or inaccurate information on the participant, including marital status and the number and age(s) of any children. You should do everything you can to help expedite the submission of the required separation documentation by your employing organization, as well as to complete and submit your payment instructions form promptly.

#### Booklets on the Website:

**New** - Survivor's Benefit Booklet, including a checklist of information your survivor must submit when claiming benefits.

**Updated** – Throughout 2010, look for updated booklets on many topics regarding the Fund

If you do not have access to the website, contact your FAFICS representative or the Fund directly by email or mail to receive a copy of this booklet.

#### Forms

Also available on the website, under the tab "Forms", is a list of forms used by the Fund. Some of the more frequently used forms are indicated below:

PF.23, PF.23A, PF.23B: Change of payment and banking instructions

PF.23M: Change of Mailing Address

PENS.A/2: Designation of Recipient of Residual Settlement

PENS.E/2, E/6 E/7, E/8: Instructions for Payment

PENS.E/10: Request for Two Track

#### Annual Statements

Active participants: Your annual statements are available on the website. The annual statements for the year 2009 will be available after the Fund's year-end exercise, which should be completed by mid-May 2010. However, the 2008 statement currently is shown. We encourage you to review this information and contact the Pension Fund if there are any discrepancies in your employment history.

#### On-Line Estimates

Online estimates of projected pension benefits can be completed on the website. Before you complete any estimates, please verify that all personal data recorded by the Fund is correct.

#### Other Important Information

Other pension information and forms, including the Fund's Regulations and Rules and the various booklets on specific Fund-related topics, can also be found on the website.

You should also make sure your designation of a recipient of a residual settlement (form PENS.A/2) is current, in the event an entitlement may become due under article 38 of the Regulations of the Fund.

## Channels for Efficient Communication with the Fund

The Fund has systems in place designed to deal with the heavy volume of correspondence received from the almost 180,000 active participants, retirees and beneficiaries, working and/or residing in some 190 countries worldwide. These systems include a quality review mechanism to ensure a reasonable turnaround in response time, as well as expeditious handling of cases in which follow-up inquiries had to be made.

In this connection, I would also note that due to the United Nations security policy, incoming paper mail may be required to go through an external screening process, which could result in delays in turnaround time.

**All incoming correspondence should include full, precise name and pension number (active or retiree).** It is also advisable that this information be provided in the subject line of any e-mail that is transmitted to the Fund. This will make sure that inquiries and the related documentation are not misrouted within the Fund secretariat.

In order to ensure appropriate recording, routing and expeditious handling of your requests, it would be both advisable and appreciated if you could use the above guidelines.

### Haiti Communications with the Pension Fund

The Fund has set up a hotline for those participants, retirees and surviving spouses or other family members who may need assistance in assessing possible entitlements from the Fund. The number is 1(917) 367-4476. If you prefer to use email, you may contact the Fund at [unjspf@un.org](mailto:unjspf@un.org). It is suggested that you indicate "Haiti" in the subject line to ensure that your inquiry is addressed in a most expeditious manner.

## Contacting the Fund if You Have Questions

### Participants

First check our website at [www.unjspf.org](http://www.unjspf.org). There is a large amount of information on the website, including specific contact information.

If you are unable to find what you need on the website:

For participants of the United Nations, its Funds and programmes, queries should be made directly to the UNJSPF, who acts as the Secretariat to the UN Staff Pension Committee. Other active participants should address their queries directly to the Secretary of their organization's local Staff Pension Committee. A list of the Member Organizations is provided in article 3 of the Regulations of the Fund.

A list of e-mail addresses for each Staff Pension Committee of the 23 member organizations is provided in Annex II.

***Useful Tip!*** As in all your communications to the Fund, you are kindly requested to include your full name and your pension or retirement number on all correspondence.



## Contacting the Fund if You Have Questions

### Retirees and Beneficiaries

Depending on where you reside, it might be more convenient to contact the New York or the Geneva office, recalling that the complete transparency of the Fund's systems and operations ensures that action will be taken by the appropriate personnel, irrespective of the office of receipt.



#### New York

By telephone: 1 (212) 963-6931  
 By fax: 1(212) 963-3146  
 By e-mail: [UNJSPF@UN.ORG](mailto:UNJSPF@UN.ORG)  
 In person\*: 37<sup>th</sup> floor  
 1 Dag Hammarskjöld Plaza (DHP)  
 Corner of 48th Street and  
 2<sup>nd</sup> Avenue

By letter:

UNJSPF  
 c/o United Nations  
 P.O. Box 5036  
 New York, NY 10017  
 USA

\*For in person visits, please note the Fund's New York office hours for walk-in clients:  
 9 a.m. to 5 p.m., Monday through Friday  
 No appointment is needed.

#### Geneva

By telephone: 41 (0) (22) 928 88 00  
 By fax: 41 (0) (22) 928 90 99  
 By e-mail: [UNJSPF.GVA@UNJSPF.ORG](mailto:UNJSPF.GVA@UNJSPF.ORG)  
 In person\*: Du Pont de Nemours Building  
 Chemin du Pavillon 2  
 1218 Grand Saconnex  
 Switzerland

By letter:

UNJSPF  
 c/o Palais des Nations  
 CH-1211 Geneva 10  
 Switzerland

\*In person visits daily (except Thursdays)  
 from 08.30 hrs until 17.00 hrs.  
 You may wish to call + 41 22 928 88 00  
 or send an e-mail to schedule an  
 appointment.

## Operations of the Fund: Continued growth

The number of member organizations of the Fund currently is 23. The total active participant population increased from 107,000 to over 114,000 (7.5 per cent increase) during the period 1 January through 31 December 2009. The number of periodic benefits in award (including children's benefits) increased during the same period from 58,000 to 60,000 (3.2 per cent).

For final end of 2009 figures, please see the year-end annual report, which will be issued later in the year after the Fund's member organizations data have been received and reconciled.

In 2009, the annual monthly benefit payments by the Fund amounted to \$1.55 billion, with payments having been made in 15 currencies in some 190 countries.

## Investments of the Fund: Results for the Year 2009

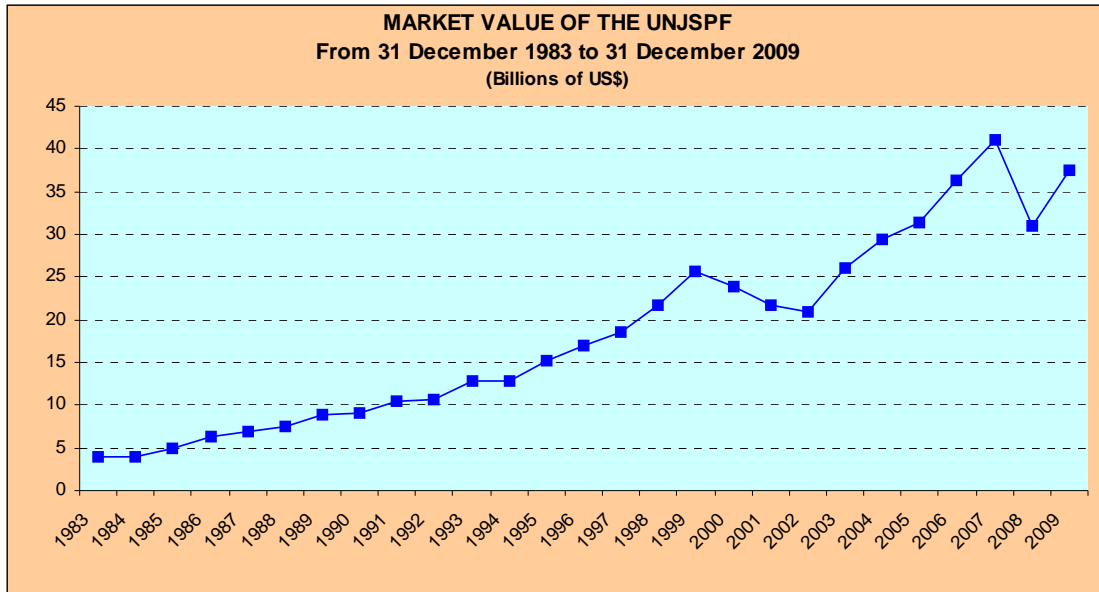
9 March 2009 marked the nadir of the global financial crisis as the market value of the assets of the Fund declined to \$26.7 billion. However, as of 31 March 2009 - the normal reporting date used in the reports of the Representative of the Secretary-General to the Pension Board - the market value of the assets of the Fund stood at \$29.0 billion compared to \$40.6 billion a year earlier: a decrease of 28.5 per cent. The total investment return, which takes into account timing of cash flow for the same period, was -28.3 per cent, which after adjustment for the United States consumer price index (CPI) represents a real (i.e., above inflation) rate of return of -28.1 per cent.

It should be noted that as of 31 December 2009, the unaudited market value of the Fund's assets had increased to \$37.5 billion, against \$31.3 billion at the end of 2008. Through active management, the Fund continues to outperform the policy benchmark in long term periods due to effective stock selection and the re-balancing of assets during the Spring of 2009. The increase during 2009 represented a preliminary one year return of 20.3 per cent. From 1 July 2007 to 31 December 2009, the equity underweight and stock selection in the financial sector has benefited the portfolio. For this 30 month period, the UNJSPF Equity Financial sector has outperformed the MSCI ACWI (Morgan Stanley Capital International All Country World Index) Financial sector index by 555 bps. For the 5 year and the 10 year periods the Fund continues to outperform the 60/31 policy benchmark return. The 5 year fund return is 5.1 per cent outperforming the 60/31 policy benchmark return of 4.2 per cent and the 10 year fund return is 4.3 per cent outperforming the 60/31 policy benchmark return of 3.3 per cent.

It must be recalled that variations in the market value of the assets of the Fund are an inevitable result of fluctuations in the financial markets and in the value of the US dollar in relation to other currencies in which the Fund is invested. Since the retirement and other related benefits of the UN pension system are secured through the assets of the Fund, the long-term investment objective of the Fund is to obtain an optimal investment return over the long-term while applying the criteria of safety, profitability, liquidity and convertibility. In this connection, I am pleased to note that the cumulative annualized rate of return for the 49-year period ending 31 March 2009 was 7.9 per cent. This represents an annual real rate of return of 3.6 per cent for the same period, after adjustment by the United States Consumer Price Index.

The next page shows an historical summary of the market value of assets since 1983. Please note that the 31 December 2009 value is still preliminary:

---



The following table provides longer-term perspectives of the investment returns:

<b><u>Compound Annual Rates of Return for Selected</u></b>							
<b><u>Periods Ending 31 December 2009</u></b>							
	<b>1 Year %</b>	<b>5 years %</b>	<b>10 years %</b>	<b>15 years %</b>	<b>20 years %</b>	<b>25 years %</b>	<b>49 years %</b>
Nominal	20.3	5.1	4.3	7.9	7.8	9.8	8.3
Real (inflation-adjusted)	17.1	2.5	1.7	5.3	5.0	6.6	4.0

The management of the Fund's investments continues to be based on maintaining a careful balance between risk and reward expectations over the medium to long term. In order to reduce risk and improve long-term returns, the structure of the Fund's portfolio is widely diversified as regards (a) the distribution of the Fund's investments among stocks, bonds, real-estate related investments and cash; (b) the markets in which the funds are invested and their weightings in the portfolio; and (c) the selection of individual securities.

As of 31 December 2009, the distribution of the assets by type of investment was as follows: 64.2 per cent in equities, 30.2 per cent in bonds, 3.7 per cent in real-estate related instruments and 1.9 per cent in short-term holdings. The assets were invested in more than 41 countries (including emerging markets), in regional institutions, international institutions and in real-estate investment trusts. As for currency diversification, 44.2 per cent of the investments were in United States Dollars and the remaining 55.8 per cent were in 26 other currencies; 14.9 per cent of the investments were in Euros.

## Actuarial Position of the Fund

Actuarial valuations are undertaken every two years to determine whether the present and estimated future assets of the Fund will be sufficient to meet its present and estimated future liabilities, using various sets of assumptions as to future economic and demographic developments.

The regular valuation, carried out as of 31 December 2007, revealed a sixth consecutive actuarial surplus amounting to 0.49 per cent of pensionable remuneration. Based on the results of the latest actuarial valuation, the Committee of Actuaries and the Consulting Actuary were of the opinion that the present contribution rate of 23.70 per cent is sufficient to meet the benefit requirements under the Plan. The Pension Board approved their statement on the actuarial position of the Fund last year.

Another analysis that was carried out in conjunction with the valuation is the determination of funding ratios. This analysis assists the Board in its assessment of the financial position of the Fund on a current rather than projected basis. The funding ratios are comparisons of the current assets of the Fund with the value of the accrued benefits (liabilities) on the given valuation date and are calculated on a "plan termination basis." With respect to its liabilities on 31 December 2007, the Fund was found to be in a strong funded position, at 146.9 per cent. An historical summary of funded ratios is below:

FUNDED RATIOS FOR VALUATIONS AS OF 31 DECEMBER							
1995 – 2007							
	1995	1997	1999	2001	2003	2005	2007
<u>Without</u> pension adjustments	132	141	180	161	145	140	147
<u>With</u> pension adjustments	81	88	113	106	95	92	95

Given the Fund's investment performance during 2009, we expect that the funded ratio at 31 December 2009 will be lower than as of 31 December 2007. However, we are optimistic that the Fund will continue to be in a strong funded position.

The 31 December 2009 actuarial valuation will be completed this year and presented to the Pension Board this summer at their annual meeting. At their 2009 annual meeting, the Pension Board made no changes to the assumptions and methods to be used to complete this valuation. Should you wish additional information on the 31 December 2007 actuarial valuation, please contact the Fund at [unjspf@un.org](mailto:unjspf@un.org). A detailed summary of the results of the 31 December 2009 actuarial valuation will be included in this year's annual report.

## The Pension Board Held its Fifty-Sixth Session in Vienna from 13-17 July 2009

The major items dealt with by the Board in 2009 were the management of the investments of the Fund and the economic and demographic assumptions to be incorporated in the next actuarial valuation to be carried out as at 31 December 2009.

In addition, and as usual in the odd-numbered years, most of the Board's focus was on the budget proposals with respect to the 2010-2011 biennium and the revised estimates for the 2008-2009 biennium. The General Assembly approved the administrative expenses for the Fund in its resolution on 24 December 2009 (document A/RES/64/245).

## Major Issues to be Considered by the Pension Board in 2010

The major substantive items on its agenda will be the assessment of the results of the actuarial valuation of the Fund as at 31 December 2009 and the management of the investments of the Fund.

The Board will also be considering the final recommendations of its Working Group on plan design issues that could have an impact on the benefits being provided by the Fund.



As in the past, you will be advised in the next annual letter of developments on these issues, of additional matters that may be considered by the Board and of the relevant decisions taken by the General Assembly in 2010.



### 2010 Important Dates

**Pension Board:**  
15-23 July (London)

**Audit Committee:**  
22-23 February  
16-18 June  
November

**Working Group of Pension Board:**  
17-19 February  
5-7 May

**Committee of Actuaries:**  
9-11 June

**Investments Committee:**  
8 February  
10 May  
14 July  
8 November

**Senior Management Meetings:**  
19 January  
13 April  
15 June  
5 October

## Enhanced Website

The Fund's website continues to evolve:

**Retirees and beneficiaries** accessing the site can:

- generate local track estimates under the two-track system of adjustment, and
- may also check to ensure that the Fund has received their Certificates of Entitlement (CE).

Access to these enhancements requires a Personal Identification Number (PIN), which will be mailed to your home address (as recorded in our files), following registration through the Fund's website.

**Active participants** will see that the process for generating and obtaining online estimates has been enhanced and simplified:

Access to this enhancement requires a password, which is to be selected during the registration process. You are encouraged to visit [www.unjspf.org](http://www.unjspf.org) in order to obtain more details and to take full advantage of the features which are available on the Fund's website.

### 2009 UNJSPF Website Statistics (increase from 2008)

Total recorded user sessions: 405,000 (+23%)

Benefit estimates: 176,000 (+ 2%)

Two-track estimates: 7,000 (-28%)

Annual statements viewed: 63,000



## Annex I

### A. Federation of Associations of Former International Civil Servants (FAFICS)

FAFICS represents and protects the retirees and their beneficiaries on the United Nations Joint Staff Pension Board and on its Standing Committee.

Retirees and beneficiaries, who have questions about various pension matters and need to seek advice, are welcome to consult the Federation, its Officers or any of its Member Associations, as listed below. Those residing in a country or region, where there is no association of former international civil servants, are also welcome to consult the FAFICS Secretariat for information on alternative membership possibilities, including guidance on procedures to create a retiree association in their country of residence.

Detailed information on how to contact the Federation and its Member Associations can be found on the FAFICS website at <http://afics.unog.ch/fafics.htm>.

#### FAFICS SECRETARIAT

**President:**

Andrés Castellanos del Corral  
c/o AFICS-(NY)  
Room DC-1-580, United Nations  
NEW YORK NY 10017  
USA

Tel. +1 212 963 81 30  
[castellanosa@un.org](mailto:castellanosa@un.org)

President's home address:  
35-63 79th Street, Apt.3F  
JACKSON HEIGHTS, NY 11372  
USA

Home tel. +1 718 424 2639

**Secretariat:**

Room A.265, Palais des Nations  
CH-1211 GENEVA 10  
SWITZERLAND

Tel. +41 22 917 22 25  
Fax +41 22 917 06 81  
[fafics@unog.ch](mailto:fafics@unog.ch)

**Secretary:**

Anders Tholle  
Room A.265, Palais des Nations  
CH-1211 GENEVA 10  
SWITZERLAND

Tel. +41 22 917 22 25  
Home tel. +41 21 961 97 02  
[atholle@unog.ch](mailto:atholle@unog.ch) and  
[tholle@cytanet.com.cy](mailto:tholle@cytanet.com.cy)

**Assistant Secretary:**

Lydia G. Ontal  
Room DC-1-580, United Nations  
NEW YORK NY 10017  
USA

Tel. +1 212 963 81 30  
[ontall@un.org](mailto:ontall@un.org)

**Treasurer:**

Juan Mateu  
Room A.265 Palais des Nations  
CH-1211 GENEVA 10  
SWITZERLAND

Tel. +41 22 917 22 23  
Home tel. +33 450 953 107  
[fafics@unog.ch](mailto:fafics@unog.ch)  
[juanmateu@aol.com](mailto:juanmateu@aol.com)

**Vice-Presidents:**

Roger Eggleston  
Geneva, Switzerland

[roger.eggleston@wanadoo.fr](mailto:roger.eggleston@wanadoo.fr)  
Tel. +33 450 406 343

S.A. Janakiram  
Bangalore, India

[sajanakiram@yahoo.com](mailto:sajanakiram@yahoo.com)  
Tel. +91 80 2331 7747  
Fax +91 80 2331 7748

Mary Johnson  
Edgecliff, NSW, Australia

[mary1945@ozemail.com.au](mailto:mary1945@ozemail.com.au)  
Tel. +61 2 93 62 52 12  
Skype: marycatherinejohnson

Oscar Larghi  
Buenos Aires, Argentina

[oplarghi@fibertel.com.ar](mailto:oplarghi@fibertel.com.ar)  
or [oplarghi@gmail.com](mailto:oplarghi@gmail.com)  
Tel. +54 11 4443 6980  
Cell. +54 4052 9707

Alan Prien  
Rome, Italy

[g.prien@gmail.com](mailto:g.prien@gmail.com)  
Tel. +39 06 581 0550  
Fax +39 06 545 93212  
Mob. +39 33 862 27236  
Skype: gyongyver.prien

Gerhard Schramek  
Vienna, Austria

[g.schramek@aon.at](mailto:g.schramek@aon.at)  
Tel. +43 1 2600 26116

Tedla Teshome  
Addis Ababa, Ethiopia

[yifat123@yahoo.com](mailto:yifat123@yahoo.com)  
Tel. +251 11 465 5708  
Mob. +251 911 204 236

**FAFICS' MEMBER ASSOCIATIONS****ARGENTINA**

Asociación de Ex-Funcionarios  
de las Naciones Unidas de  
Argentina (AFICS-Argentina)  
c/o OPS/OMS  
M.T. de Alvear 684, 3e Piso  
AR - C1058AAH  
BUENOS AIRES

Tel: [54](11) 4319 4200  
Fax: [54](11) 4319 4201  
[Afics.argentina@gmail.com](mailto:Afics.argentina@gmail.com)

**AUSTRIA**

Association of Retired  
International Civil Servants in  
Austria (ARICSA-Vienna)  
Vienna International Centre  
Room C-0262  
P.O. Box 100  
AT- 1400 VIENNA

Tel: [43] (1) 2600 26116  
[aricsa@iaea.org](mailto:aricsa@iaea.org)

**BOLIVIA**

Asociación Boliviana de  
Ex Funcionarios de las  
Naciones Unidas (AFICS-  
Bolivia)  
Casilla 972  
La Paz

Tel: [591-2] 279 3123  
[huasihuasi@yahoo.es](mailto:huasihuasi@yahoo.es)

**AUSTRALIA**

Australian Association of Former  
International Civil Servants  
(AAFICS-Australia)  
c/o Mary C. Johnson  
5/4 New McLean Street  
AU - EDGECLIFF, NSW 2027

Tel: [61] (02) 9362 5212  
[mary1945@ozemail.com.au](mailto:mary1945@ozemail.com.au)

**BANGLADESH**

Association of Former United  
Nations Staff of Bangladesh  
(AFUNSOB-Bangladesh)  
88 Senpara Parbata  
Mirpur-10  
DHAKA-1216

Tel: +880 2 882 8598  
Cell : + 880 1711 566 689  
[ahmedh9@yahoo.com](mailto:ahmedh9@yahoo.com)  
[afunsob@gmail.com](mailto:afunsob@gmail.com)

**BRAZIL**

Associação de Antigos Funcionários  
Internacionais no Brasil (AAFIB-  
Brazil)  
Centro de Informações da ONU  
Palácio Itamaraty  
Av. Marechal Floriano 196  
BR – 20080-002  
RIO DE JANEIRO RJ

Tel : [55] (21) 2511 2168  
Fax: [55] (21) 2428 6704  
[carlosagoulart@ig.com.br](mailto:carlosagoulart@ig.com.br)



## **BURKINA FASO**

Association des Anciens  
Fonctionnaires des Nations  
Unies au Burkina Faso  
(AAFNU-BF)  
c/o UNIC Ouagadougou  
01 BP 135  
OUAGADOUGOU 01

Tel: [226] 50 30 66 90  
[aafnubf@yahoo.fr](mailto:aafnubf@yahoo.fr)

## **CANADA**

Canadian Association of Former  
International Civil Servants  
(CAFICS/ACAFI-Montreal)  
c/o ICAO  
999 University Street  
CA - MONTREAL,  
Qué H3C 5H7

Tel: [1] (514) 954-8219,  
ext.7064  
[acafi.cafics@icao.int](mailto:acafi.cafics@icao.int)

## **COLOMBIA**

Asociación de Pensionados de  
Naciones Unidas en Colombia  
(ASOPENUC-Colombia)  
Apartado Aéreo 90423  
Avenid 82 No. 10-62,  
Tercer Piso,  
c/o Oficina Coordinador  
Residente de las NN.UU.-UNDP  
BOGOTA, D.C.

Tel: [57] (1) 695 4189  
Fax: [57] (1) 624 1543  
[asopenuc@hotmail.com](mailto:asopenuc@hotmail.com)

## **CONGO, DEMOCRATIC REPUBLIC**

Association des Retraités des  
Nations Unies au Congo  
c/o PNUD (ARNUC-Congo-  
Kinshasa)  
B.P. 7248  
KINSHASA/GOMBE

Tel: [243] 99 99 49 134  
[arnuc@yahoo.fr](mailto:arnuc@yahoo.fr)

## **CUBA**

Asociación de Ex Funcionarios  
de las Naciones Unidas en Cuba  
(AEFNUC-Cuba)  
c/o UNDP  
Calle 18, No. 110  
Miramar  
La Habana APDO 4138

Tel: (via UNDP) 537 204  
1512 or 537 204 1513  
Fax: (via UNDP) 537 204  
1516  
[registry.cu@undp.org](mailto:registry.cu@undp.org)  
[aefnuc.cub@undp.org](mailto:aefnuc.cub@undp.org)

## **EGYPT**

Association of Former  
International Civil Servants  
(AFICS Egypt)  
c/o ILO Office  
9 Taha Hussein Street  
Zamalek  
CAIRO

Tel: [202] 2399 9339  
Fax: [202] 2736 0889  
[aficsegypt@yahoo.com](mailto:aficsegypt@yahoo.com)  
Direct tel daily between  
10.00 am and 2.00 pm:  
[202] 2399 9329

## **CAMEROON**

(Associate Member of FAFICS)  
Association of Retired International  
Civil Servants in Cameroon  
(ARICSCAM)  
GRA-Bota, P.O. Box 140  
LIMBE, S. W. Province

Tel fax: +237 3333  
3161/2269  
Mob : +237 7750  
2895/2896  
[aricscam@yahoo.com](mailto:aricscam@yahoo.com)

## **CHILE**

Asociación de Ex-Funcionarios de  
Naciones Unidas en Chile  
(AFICS-Santiago)  
Edificio Naciones Unidas,  
Office 1S-1  
Avenida Dag Hammarskjold 3477  
Casilla 179 D  
SANTIAGO DE CHILE

Tel: [56] (2) 210 22 82  
[56] (2) 471 22 82  
Fax : [56] (2) 208 02 52  
[afics2@cepal.org](mailto:afics2@cepal.org)  
[afics@eclac.cl](mailto:afics@eclac.cl)  
[asociacion.jubilados@cepal.org](mailto:asociacion.jubilados@cepal.org)

## **CONGO**

Association Congolaise des Anciens  
Fonctionnaires des Nations Unies  
(ACAFNU-Congo)  
s/c du PNUD  
B.P. 465  
CG-BRAZZAVILLE

Tel: [242] 81 03 88  
[242] 81 16 79  
Fax: [242] 761 466 471  
[acafnu\\_president@yahoo.fr](mailto:acafnu_president@yahoo.fr)

## **COSTA RICA**

Asociación Costarricense de ex  
Funcionarios de Naciones Unidas  
(ACEFUN)  
c/o oficina PNUD  
Apartado postal 4540-1000  
San José

Tel: 506 296 1544  
Fax: 506 296 1545  
[jojul@racsa.co.cr](mailto:jojul@racsa.co.cr)

## **ECUADOR**

Asociación Ecuatoriana de Ex  
Funcionarios del Sistema de  
Naciones Unidas (AEFSNU-AFICS-  
Ecuador)  
Reina Victoria 1539 y Av. Colón  
Edificio Banco Guyaquil  
10° piso, oficina 1004-B  
Quito

Tel: 593-2-223 7118, or  
593-2-223 4488, or  
593-2-223 5765  
[ccea@impsat.net.ec](mailto:ccea@impsat.net.ec)

## **ETHIOPIA**

Association of Former International  
Civil Servants  
(AFICS-Addis Ababa)  
c/o Economic Commission for Africa  
PO Box 3001  
ADDIS ABABA

Tel: 251 11 544 3270  
Fax: 251 11 552 1640  
[tteshome@uneca.org](mailto:tteshome@uneca.org)

## FRANCE

Association des anciens  
fonctionnaires de l'UNESCO  
(AAFU/AFUS-Paris)  
UNESCO, Bureau 7B3.07  
1 rue Miollis  
75732 PARIS Cedex 15

Tel: 33 145 68 46 55 or  
33 145 68 46 53 or  
33 145 68 46 50  
Fax: 33 145 68 57 79  
[afus@unesco.org](mailto:afus@unesco.org)

## INDIA - (Bangalore)

Association of Former United  
Nations Personnel in and of  
India (AFUNPI-Bangalore)  
P.O.Box 5569  
BANGALORE

Tel : [91] (80) 2331.7747  
Fax: [91] (80) 2331.7748  
[afunpi@hotmail.com](mailto:afunpi@hotmail.com)  
[sajanakiram@yahoo.com](mailto:sajanakiram@yahoo.com)

## INDONESIA

Association of Former United  
Nations Personnel and Retirees  
(AFUNPR-Indonesia)  
c/o UNDP Office  
Menara Thamrin, 7th Floor  
Jalan MH Thamrin Kav.3  
P.O. Box 2338  
JAKARTA PUSAT 10250

Tel: [62] (21) 314-1308  
ext.720  
Fax: [62] (21) 314-5251  
[un.pension.id@undp.org](mailto:un.pension.id@undp.org)

## ITALY - (Rome)

Former FAO and other UN Staff  
Association (FFOA-Rome)  
c/o FAO  
Viale delle Terme de Caracalla  
IT - 00100 ROMA

Tel: [39] (06) 5705 4862  
[39] (06) 5705 5916  
[39] (06) 5705 5623  
Fax: [39] (06) 5705 3152  
[ffoa@fao.org](mailto:ffoa@fao.org)

## KENYA

Association of Former  
International Civil Servants  
(AFICS-Kenya)  
PO Box 47074  
Nairobi 00200

Tel: 254-20 762 12 34  
[anastasia.gianopulos@unon.org](mailto:anastasia.gianopulos@unon.org)  
E-mail to above address with  
copy to Chairman at  
[wkaniaru@kaniaruadvocates.co.ke](mailto:wkaniaru@kaniaruadvocates.co.ke)

## MALI

Association malienne des  
Anciens Fonctionnaires  
internationaux des Nations Unies  
(AMAFINU-Mali)  
c/o PNUD  
B.P. 120 - Badalabougou Est  
BAMAKO

Tel: [223] 224 380  
Fax: [223] 226 298  
E-mails to be sent to:  
[registry.ml@undp.org](mailto:registry.ml@undp.org),  
[aminataboudy@hotmail.com](mailto:aminataboudy@hotmail.com)  
Text of e-mail should start  
"Kindly pass this to the  
President of AMAFINU"  
Tel: UNDP 95 1 542 911  
Fax: UNDP 95 1 545 634  
[registry.mm@undp.org](mailto:registry.mm@undp.org)  
Correspondents should be  
sent to the Registry of  
UNDP. Text of e-mail  
should start "Kindly pass this  
to the U Hla Min, Focal Point  
for IGFICS-Myanmar

## MYANMAR

Informal Group of Former  
Internacional Civil Servants in  
Myanmar (IGFICS-Myanmar)  
No. 6, Natmauk Road, Tamwe  
Township  
YANGON 11211,  
Union of Myanmar

## GREECE

Official Address:  
Association of Personnel of the  
United Nations (APUNG-Greece)  
Solomou 25  
ATHENS 10682  
Preferred address:  
President: Ms. Helen Argalias  
5, Kastrissianaki St.  
Athens GR-11524

Tel: [30] 210 692 7658  
Fax: [30] 211 220 4121  
[helenargalias@netone.gr](mailto:helenargalias@netone.gr)

## INDIA - (New Delhi)

United Nations Pensioners'  
Association (UNPA-New Delhi)  
c/o Mr. Jagdish Aggarwal  
D-96, Naraina Vihar  
NEW DELHI 110 028

Tel: [91] (11) 2579-8357 &  
[91] (11) 4141-5446  
Mobile: [91] 98 1057-7971  
[jpndh@yahoo.com](mailto:jpndh@yahoo.com)

## ISRAEL

Israeli Association of Former  
International Civil Servants  
(IAFICS-Israel)  
c/o Mr. Michael Suess  
PO Box 7572  
I-52175 RAMAT GAN

Tel/Fax 972 3 674 7632  
[iafics@gmail.com](mailto:iafics@gmail.com)

## ITALY - (Torino)

Former Officials Association (FOA-  
Turin)  
International Training Centre of the  
ILO  
Viale Maestri del Lavoro 10  
IT - 10127 TORINO

Tel: [39] (11) 693 6057  
Fax: [39] (11) 693 6640  
[foa@itcilo.org](mailto:foa@itcilo.org)

## LEBANON

Association of Former International  
Civil Servants (AFICS-Beirut)  
c/o UNDP, UN House  
Riad El Solh Square  
P.O. Box 11-8575  
LB - BEIRUT

Tel. [961] 1 978 057  
Fax. [961] 1 981 510  
[aficsa@un.org](mailto:aficsa@un.org)

## MEXICO

Asociación de Ex Funcionarios de las  
Naciones Unidas en México  
(AFPNU-Mexico)  
Presidente Masaryk 29 - 2nd floor  
Apartado Postal 6-718  
MEXICO D.F. 11570

Tel: [52 55] 5263 9641  
(working hours: Tuesday  
11.30-13:30)  
Fax: [52 55] 5531 1151  
[afpnu.mexico@cepal.org](mailto:afpnu.mexico@cepal.org)  
[jl.garnica.afpnu@hotmail.com](mailto:jl.garnica.afpnu@hotmail.com)

## NETHERLANDS

Association of Former International  
Civil Servants (AFICS-Netherlands)  
Secretariat:  
Toon Vissers  
St. Willibordstraat 16  
NL-6001 CA, WEERT  
\*Correspondents with AFICS-NL  
may either e-mail to the Secretariat  
as listed above or e-mail to one of the  
listed addresses

Tel : [31] 495 15 21  
[Information@afics.nl](mailto:Information@afics.nl)  
[anton.kruiderink@hotmail.com](mailto:anton.kruiderink@hotmail.com)  
[a.h.j.vissers@kpnplanet.nl](mailto:a.h.j.vissers@kpnplanet.nl)

## **NEW ZEALAND**

N.Z. Association of Former U.N.  
Officials (AFUNO-New  
Zealand)  
c/o Dr. Rex Billington  
162 Cliff View Drive  
Green Bay  
AUCKLAND

Tel: [64] (9) 826 3489  
[rex.billington@clear.net.nz](mailto:rex.billington@clear.net.nz)

## **PARAGUAY**

Asociación Paraguaya de Ex  
Funcionarios de Organismos de  
Naciones Unidas  
(APEFONU/AFICS-Paraguay)  
UN Building Basement  
Naciones Unidas  
Saravi esq. Av. Mariscal López  
Edificio  
ASUNCIÓN

Tel: [595] (21) 611 980 (ext.  
141)  
Fax: [595] (21) 611 981  
[apefonu.py@undp.org](mailto:apefonu.py@undp.org)  
[afics.py@undp.org](mailto:afics.py@undp.org)  
Mobile: +63 91781/97106  
Fax: +63 2 531 7266

## **PHILIPPINES**

Association of Former  
International Civil Servants  
(AFICS-Philippines)  
c/o UNDP, 30th Floor, RCBC  
Plaza, Sen. Gil Puyat Cor. Ayala  
Avenue  
MAKATA CITY

Focal Point:  
[Medy\\_kapunan@yahoo.com](mailto:Medy_kapunan@yahoo.com)

## **SRI LANKA**

Association of Former  
International Civil Servants  
(AFICS – Sri Lanka)  
c/o Mr. R.S. Seneviratne  
8/1, Charles Drive  
COLOMBO 00300

Tel: [9411] 2467763  
[rssenev@gmail.com](mailto:rssenev@gmail.com)

## **TANZANIA**

United Nations Pensioners'  
Association of Tanzania  
(UNAPATA-Tanzania)  
P.O. Box 9182  
DAR ES SALAAM

Tel: [255] 22 266 80000  
UNDP Fax: [255] 22 266 87  
49  
Chairperson:  
[dorah45@hotmail.com](mailto:dorah45@hotmail.com)

## **UNITED KINGDOM\***

British Association of Former  
United Nations Civil Servants  
(BAFUNCS)  
c/o 4 Pemberton Place  
Carrick Gate  
Esher  
SURREY KT10 9HU

[bafuncs@globalnet.co.uk](mailto:bafuncs@globalnet.co.uk)  
Chairman :  
Tel: [44] 0 1367 718 480

## **URUGUAY**

Asociación de Ex-Funcionarios  
de las Naciones Unidas en  
Uruguay (AFICS Uruguay)  
c/o UNDP  
Javier Barrios Amorín 870 P.3  
Casilla de Correo 1207 - Correo  
Central  
11200 MONTEVIDEO

Tel: [598] (2) 412 3357 or  
[598] (2) 412 3359  
Fax: [598] (2) 412 3360  
[aficsuruguay@adinet.com.uy](mailto:aficsuruguay@adinet.com.uy)

## **PAKISTAN**

Association of UN Pensioners in  
Pakistan (AUNPP)  
c/o UNDP, H. No.12, St. No. 17  
Sector F 7/2  
ISLAMABAD

Tel Office: (92-51) 8355600  
Mobile: President: (92-51)  
345-5104716, Gen-Secy:  
(92-51) 333-5602350  
Fax : +[92] 51 2655014 or  
2655015  
[m.mateenuddin@gmail.com](mailto:m.mateenuddin@gmail.com)  
or [shams1947@yahoo.com](mailto:shams1947@yahoo.com)

## **PERU**

Asociación de ExFuncionarios de las  
Naciones Unidas en el Peru  
(AEFNUP)  
c/o F. Alfonso Chan  
Av. Aurelio Miro Quesada 178  
Dpto 1002, San Isidro  
LIMA 27

Tel: [51] 1 421 93 33  
[alfonso.chan@yahoo.com](mailto:alfonso.chan@yahoo.com)

## **RUSSIAN FEDERATION**

Association of Former International  
Civil Servants (AFICS-Moscow)  
c/o UNDP- Moscow (for AFICS-  
Moscow)  
9, Leontyevsky Lane  
RU-103009 MOSCOW

Tel: [7] (495) 787 2186  
Fax: [7] (495) 787 2101-  
"for AFICS"  
[aficsmoscow@undp.ru](mailto:aficsmoscow@undp.ru)

## **SWITZERLAND**

Association des anciens  
fonctionnaires internationaux /  
Association of Former International  
Civil Servants (AAFI-AFICS-  
Geneva)  
Room C.544-1  
Palais des Nations  
1211 GENEVE 10

Tel: [41] (22) 917 3330  
Chairman:  
[41] (22) 917 2626  
Fax: [41] (22) 917 0075  
[aafi-afics@unog.ch](mailto:aafi-afics@unog.ch)  
[www.unog.ch/afics/afics.htm](http://www.unog.ch/afics/afics.htm)

## **THAILAND**

Association of Former International  
Civil Servants (AFICS-Thailand)  
Ground Floor UNCC  
United Nations Building  
BANGKOK 10200

Tel: [66] (2) 2881890  
Mobile: [66] (81) 3710241  
Fax: [66] (2) 2881088  
[escap\\_un\\_retirees.unescap@un.org](mailto:escap_un_retirees.unescap@un.org)

## **UNITED STATES OF AMERICA**

Association of Former International  
Civil Servants (New York)  
(AFICS (NY))  
Room DC1-0580  
United Nations  
NEW YORK, NY 10017

Tel: [1] (212) 963 2943  
Fax: [1] (212) 963 5702  
[afics@un.org](mailto:afics@un.org)  
[www.un.org/other/afics](http://www.un.org/other/afics)

\* The BAFUNCS Benevolent Fund is accessible to all UN and UN Agency ex-employees (or their spouses, widows/widowers, or other dependants) who are now resident in the UK. They do not have to be in receipt of a UN pension nor do they need to be members of BAFUNCS. The Trustees of the Fund will consider any case of temporary financial embarrassment, unexpected expense of specific hardship and may offer a non-refundable cash grant or a short-term interest free loan. This Fund cannot be used to pay BAFUNCS membership fees. The Trustees must be able to verify the validity of an application and the claimant may be put in touch with a nearby member of BAFUNCS especially charged with this responsibility. All information is treated with complete confidentiality. Applications for assistance or requests for further information should be addressed to:

The Clerk/Treasurer  
 BAFUNCS Benevolent Fund  
 41 Riverine, Grosvenor Drive  
 Maidenhead, Berks SL6 8PF  
 United Kingdom

### B. Other Associations not Affiliated with FAFICS

All other associations and groups not yet affiliated with FAFICS may count on the full support of FAFICS to raise any individual or collective problems that their members may encounter irrespective of the fact that they are not yet part of the Federation. In that respect, FAFICS would welcome a detailed submission of the issues involved, in order to assist in finding a solution.

All non-member associations are encouraged to apply for membership in the Federation.

<p><b>BELARUS</b>            United Nations Assistance            Association of Belarus            (UNAAB-Minsk)            President Vladimir E.            Sobolev            69152 Kolasa str.            MINSK CITY 220113</p> <p>Tel: +375 172 03 26 90  <a href="mailto:sobolev@cci.by">sobolev@cci.by</a></p>	<p><b>BENIN</b>            Future AFICS in Benin            Focal point: Mme Jeanne Azalin            c/o PNUD            01 BP 506            Cotonou</p> <p>Tel : 229 90 92 19 57 and            229 97 58 37 59  <a href="mailto:Jazanlin@yahoo.fr">Jazanlin@yahoo.fr</a></p>
<p><b>GHANA</b>            Ghana Association of Former            International Civil Servants            (GAFICS)            President: Mr. Emmanuel            Bentil-Owusu            c/o UNDP            P.O.Box GP 1423            Accra</p> <p>Tel: 233 244 28 00 12            Mobile Tel: 233 21 77 68 92  <a href="mailto:mggbowusu@hotmail.com">mggbowusu@hotmail.com</a>  <a href="mailto:info@gafics.org">info@gafics.org</a>            cc : <a href="mailto:abakah@unfpa.org">abakah@unfpa.org</a></p>	<p><b>LAHORE, PAKISTAN</b>            Pakistan Association of Former            International Civil Servants            (PAFICS-Lahore)            President: Mr. Abdul Aziz            155-N. Model Town            Ext. Lahore</p> <p>Tel: 92 42 516 56 32</p>
<p><b>MALAYSIA</b>            Future AFICS in Malaysia            Focal Point: Mimi Kong</p> <p><a href="mailto:Kongmei2@gmail.com">Kongmei2@gmail.com</a></p>	<p><b>MAURITIUS</b>            Association of Former International            Civil Servants (AFICS-M)            Focal Point: Dr. Michael Atchia            Melrose, Montagne Blanche</p> <p>Tel: 230 423 4500  <a href="mailto:mklatchia@intnet.mu">mklatchia@intnet.mu</a></p>

<p><b>NIGERIA</b> Association of Former U.N. Civil Servants in Nigeria (AFUNCS) c/o Isaiah Fabeyo, General Secretary via UNICEF B Field Office 14B Lugard Avenue, Ikoyi, Lagos</p>	<p>e-mail communications should be sent to Adesola Oluwatomini of the B-Field Office in Lagos, addressed to <a href="mailto:aoluwatomimi@unicef.org">aoluwatomimi@unicef.org</a> (with a request to pass on to the AFUNCS General Secretary)</p>	<p><b>PORTUGAL</b> Association portugaise d'anciens fonctionnaires internationaux (APAFI) Focal Points: Mrs. Joana Gomes/Mr. Castro de Almeida c/o Escritório de OIT em Portugal Rua Viriato, n°7, 7ème Lisboa</p> <p>Tel (via ILO Lisbon) +351 21 317 34 40 <a href="mailto:gomes@ilo.org">gomes@ilo.org</a> <a href="mailto:ccastroalmeida@netcabo.pt">ccastroalmeida@netcabo.pt</a></p>
<p><b>SENEGAL</b> Association des Sénégalaise des Anciens Fonctionnaires Internationaux (ASAFI) Président: M. Alioune Mbodji Dione c/o PNUD Immeuble Fayçal 19, rue Parchappe à Dakar BP 154 Dakar</p>	<p>Tel: +221 33 824 74 83 Tel/Fax: +221 33 820 54 46 <a href="mailto:msock@sentoo.cn">msock@sentoo.cn</a> <a href="mailto:cheikh166@hotmail.com">cheikh166@hotmail.com</a></p>	<p><b>SOMALIA</b> Somali UN Pensioners Association (SUNPA) c/o UNDP Mogadishu</p> <p>UNDP tel : 252 1 215 375 UNDP fax : 252 1 216 111 <a href="mailto:lammanes@hotmail.com">lammanes@hotmail.com</a></p>
<p><b>SPAIN</b> Future association in Spain Focal Point: Mr. Armando Duque González</p>	<p>Tel: 34 639 104 977 <a href="mailto:aduqueg@hotmail.com">aduqueg@hotmail.com</a></p>	<p><b>UKRAINE</b> Association of Former International Civil Servants in Ukraine (AFICS-Kiev) President Aleksey E. Kostomarov 36B, Schersa Street, Apt. 127 KIEV 01133</p> <p>Tel: +380 (0)44 569 1726 <a href="mailto:slava_1931@km.ru">slava_1931@km.ru</a></p>
<p><b>ZAMBIA</b> Zambia Association of UN Former International Civil Servants (ZAUNFICS) c/o UNDP P.O.Box 31966 LUSAKA 10101 Focal point: Mr. Pharaoh H. Kalapa</p>	<p>Tel: +260 9 77 79 43 18 <a href="mailto:pharaohhkalapa@yahoo.com">pharaohhkalapa@yahoo.com</a></p>	

## Pacific Islands

FAFICS is encouraging retirees and beneficiaries living in the Pacific islands region to develop a retiree association through which they can communicate with the UNJSPF and FAFICS on pension issues and related matters. Further information on such a future association can be obtained from FAFICS Vice-President Mary Johnson in Australia by e-mailing her at [mary1945@ozemail.com.au](mailto:mary1945@ozemail.com.au) or by telephone at +61 2 93 62 52 12.

### C. Other Sources of Assistance for Retirees

There are other sources of assistance that are not affiliated with FAFICS but which may be more conveniently located and which may also provide special assistance to retirees of certain organizations (or their spouses, widows/widowers, or other dependants). In this connection, you may wish to contact FAFICS and/or your former employing organization, which may be able to refer you to such sources. In light of the growing number of beneficiaries residing in the Geneva area, it should be noted that in addition to the cross-organizational, FAFICS affiliated Association of Former International Civil Servants (AAFI-AFICS), assistance is provided by separate associations formed by retirees from other Geneva-based organizations at the ILO, ITC, ITU, GATT/WTO, WMO and WHO, as listed below:

<b>Association of Former Staff Members (AFSM-WHO)</b> Room 4141 WHO Headquarters Avenue Appia 20 CH-1211 Geneva 27	Tel:+41 (0) 22 791 31 03/31 92 Fax: +41 (0) 22 791 31 11 (attention AFSM) <a href="mailto:aoms@who.int">aoms@who.int</a>	<b>Section of Former Officials of the Staff Union of the ILO</b> Room 6-8 ILO Headquarters Route des Morillons 4 CH-1211 Geneva 22	Tel: +41 (0) 22 799 64 23 Fax: +41 (0) 22 798 86 85 <a href="mailto:anciens@ilo.org">anciens@ilo.org</a>
<b>Association of Former ITU Staff Members</b> Room V-23 International Telecommunications Union Palais des Nations CH-1211 Geneva 20	Tel: +41 (0) 22 730 55 84 <a href="mailto:retraites@itu.int">retraites@itu.int</a>	<b>Association of Retired GATT/WTO Staff Members</b> c/o Ian Bates, Room 3065 World Trade Organization Centre William Rappard Rue de Lausanne 154 CH-1211 Geneva 21	Tel: +41 (0) 22 739 51 11
<b>Association of Former ITC Staff</b> (AFIS-AAFC) c/o International Trade Centre (ITC) Palais des Nations CH-1211 Geneva 10	(Chairman) Tel and Fax: +41 (0) 21 824 30 34 and mobile +41 (0)78 752 90 02 <a href="mailto:olof.karsegard@bluewin.ch">olof.karsegard@bluewin.ch</a>	<b>Association of Former WMO Staff (Amicale)</b> c/o WMO Staff Association Bureau 1J95 World Meteorological Organization Case postale 2300 CH-1211 Geneva 2	Tel: +41 (0) 22 730 80 56 (via Staff Association) <a href="mailto:amicale@wmo.int">amicale@wmo.int</a>

In addition, the Association of Former WHO Staff Members in South-East Asia was established to further the interests of its members and to keep them abreast of related developments occurring globally. Its membership extends to all former WHO staff members and surviving spouses of former WHO staff settled in the WHO South-East Asia Region. It currently covers eleven countries: Bangladesh, Bhutan, DPR Korea, India, Indonesia, Maldives, Myanmar, Nepal, Sri Lanka, Thailand and Timor Leste. Their contact points are as follows:

Association of Former WHO Staff in South-East Asia Region WHO South-East Asia Regional Office Indraprastha Estate New Delhi-110002 India	Tel: (91 11) 23370804 Fax: (91 11) 23379395 <a href="mailto:exstaffwho@yahoo.com">exstaffwho@yahoo.com</a> <a href="mailto:afsm@searo.who.int">afsm@searo.who.int</a>
--	--

Additional assistance may also be provided by the Special Payments Fund, which was created by the ILO Governing Body. Such assistance does not entail any contractual obligation on the part of the ILO Office. Former ILO officials, or their surviving spouses, may contact the following office for additional information:

ILO Pension Section (Human Resources Division)	Telephone: (41 22) 799 74 93 Facsimile: (41 22) 799 85 71 E-mail: <a href="mailto:pension@ilo.org">pension@ilo.org</a>
--	--

## Annex II

### E-mail addresses for each Staff Pension Committee of the 23 member organizations

<b>United Nations</b>	Mr. B. Cochemé	<a href="mailto:unjspf@un.org">unjspf@un.org</a>
<b>European and Mediterranean Plant Protection Organization (EPPO)</b>	Mr. N. van Opstal	<a href="mailto:hq@eppo.fr">hq@eppo.fr</a>
<b>Food and Agriculture Organization of the United Nations and World Food Programme (International and HQ Participant Staff)</b>	Mr. N. Gangi	<a href="mailto:nabil.gangi@fao.org">nabil.gangi@fao.org</a>
<b>International Atomic Energy Agency (IAEA)</b>	Ms. R. Sabat	<a href="mailto:r.sabat@iaea.org">r.sabat@iaea.org</a>
<b>International Centre for Genetic Engineering and Biotechnology (ICGEB)</b>	Ms. F. Misiti	<a href="mailto:misiti@icgeb.org">misiti@icgeb.org</a>
<b>International Centre for the Study of the Preservation and the Restoration of Cultural Property (ICCROM)</b>	Mr. B. Pisani	<a href="mailto:bp@iccrom.org">bp@iccrom.org</a>
<b>International Civil Aviation Organization (ICAO)</b>	Ms. I. Rusedski	<a href="mailto:irusedski@icao.int">irusedski@icao.int</a>
<b>International Criminal Court (ICC)</b>	Mr. E. Gouws	<a href="mailto:etienne.gouws@icc-cpi.int">etienne.gouws@icc-cpi.int</a>
<b>International Fund for Agricultural Development (IFAD)</b>	Ms. M.J. Sagayadan-Sisto	<a href="mailto:j.sisto@ifad.org">j.sisto@ifad.org</a>
<b>International Labour Organisation (ILO)</b>	Ms. C. McGarry	<a href="mailto:pension@ilo.org">pension@ilo.org</a>
<b>International Maritime Organization (IMO)</b>	Mr. A. Nathoo	<a href="mailto:anathoo@imo.org">anathoo@imo.org</a>
<b>International Organization for Migration (IOM)</b>	Mr. J. Finn	<a href="mailto:jfinn@iom.int">jfinn@iom.int</a>
<b>International Seabed Authority (ISA)</b>	Ms. Nkechi Onyedim	<a href="mailto:nonyedim@isa.org.jm">nonyedim@isa.org.jm</a>
<b>International Telecommunication Union (ITU)</b>	Ms. M. Wilson	<a href="mailto:marianne.wilson@itu.int">marianne.wilson@itu.int</a>
<b>International Tribunal for the Law of the Sea (ITLOS)</b>	Ms. F. Ndungu	<a href="mailto:suarez@itlos.org">suarez@itlos.org</a>
<b>Inter-Parliamentary Union (IPU)</b>	Mr. J. Piper	<a href="mailto:vb@mail.ipu.org">vb@mail.ipu.org</a>
<b>Special Tribunal for Lebanon (STL)</b>	Ms. M. Kashou	<a href="mailto:kashou@un.org">kashou@un.org</a>
<b>United Nations Educational, Scientific and Cultural Organization (UNESCO)</b>	Mr. M. Ghelaw	<a href="mailto:m.ghelaw@unesco.org">m.ghelaw@unesco.org</a>
<b>United Nations Industrial Development Organization (UNIDO)</b>	Ms. P. Nenonen	<a href="mailto:p.nenonen@unido.org">p.nenonen@unido.org</a>
<b>World Health Organization (WHO)</b>	Ms. B. Sperandio de Llull	<a href="mailto:sperandiob@who.int">sperandiob@who.int</a>
<b>World Intellectual Property Organization (WIPO)</b>	Ms. T. Dayer	<a href="mailto:therese.dayer@wipo.int">therese.dayer@wipo.int</a>
<b>World Meteorological Organization (WMO)</b>	Ms. P. Geddes	<a href="mailto:pgeddes@wmo.int">pgeddes@wmo.int</a>
<b>World Tourism Organization (UNWTO)</b>	Ms. C. Molina	<a href="mailto:cmolina@unwto.org">cmolina@unwto.org</a>