



UNJSPF

Comment modifier votre mot de passe dans l'Espace Client

Étape 1 : Accédez à la page d'accueil du MSS via le lien ci-dessous et connectez-vous au portail MSS : <https://member.unjspf.org/>

Étape 2 : Cliquez sur « Mot de passe oublié ? »

 **UNJSPF**
United Nations Joint Staff Pension Fund

Member Self-Service (MSS)

As of 15 May 2025, all users must re-register to MSS and set up the Multi Factor Authentication (MFA). If you have ALREADY re-registered, please log in via the below form providing with your email address / password. If you have NOT YET re-registered or NEVER registered, please click on the Register button further down and complete the procedure.

Email address*

Password* 

☐ Verify you are human

Forgot password? ←

Next

Étape 3 : Saisissez votre adresse e-mail. Cliquez sur « Continuer ».

 **UNJSPF**
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Forgot/Change Your Password?

Enter your Email address and we will send you instructions to reset your password.

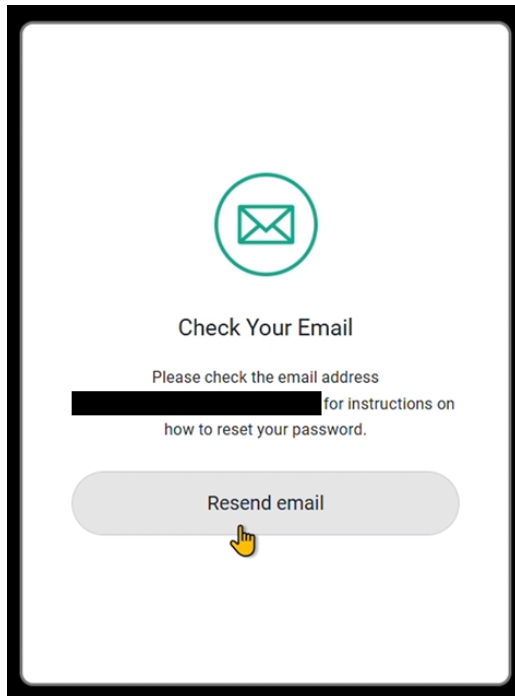
Email address*

☐ Verify you are human

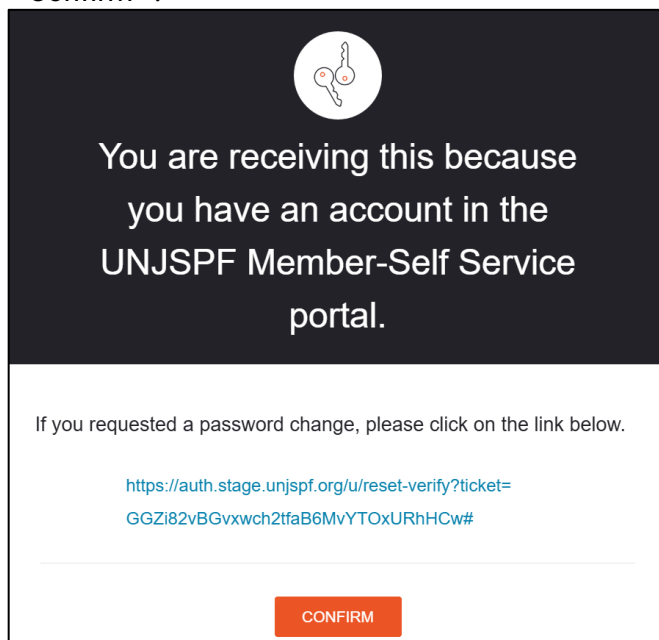
Continue

[Back to MSS Login](#)

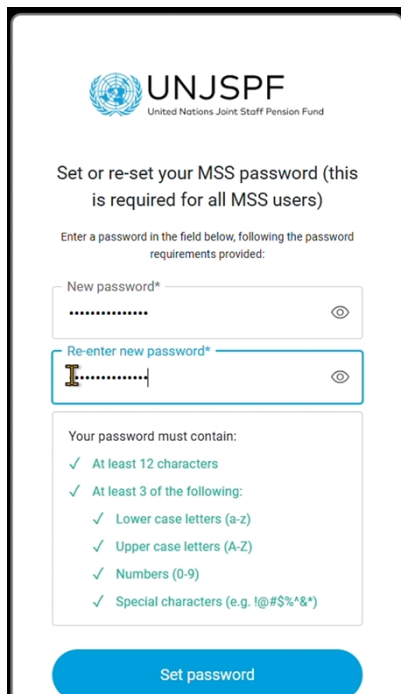
Étape 4 : Le message suivant apparaîtra.



Étape 5 : Dans un nouvel onglet, ouvrez votre boîte de réception et cliquez sur l'email que la Caisse vient de vous envoyer. Cliquez sur le lien contenu dans l'email ou sur le bouton « Confirm ».

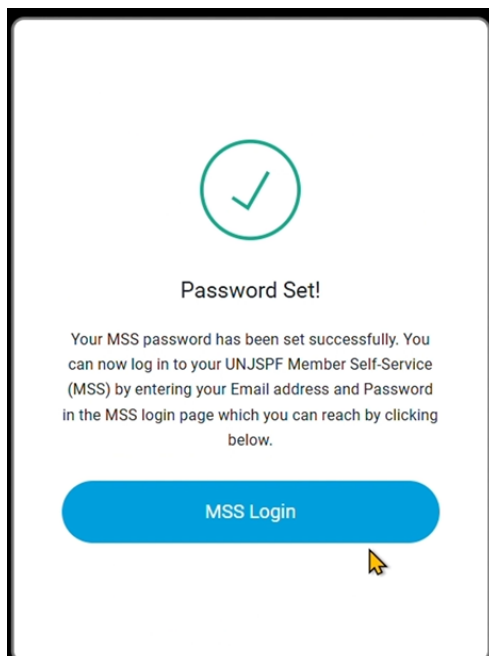


Étape 6 : Créez un nouveau mot de passe. Cliquez sur « Définir un mot de passe » lorsque vous avez terminé.



The screenshot shows the UNJSPF (United Nations Joint Staff Pension Fund) password creation interface. At the top is the UNJSPF logo. Below it, the text reads: "Set or re-set your MSS password (this is required for all MSS users)". A sub-instruction says: "Enter a password in the field below, following the password requirements provided:". There are two input fields: "New password*" and "Re-enter new password*", both with eye icons for toggling visibility. Below the fields, a box lists the password requirements: "Your password must contain:" followed by a list of checks: "At least 12 characters", "At least 3 of the following:" (which includes "Lower case letters (a-z)", "Upper case letters (A-Z)", "Numbers (0-9)", and "Special characters (e.g. !@#\$%^&*)"). At the bottom is a blue button labeled "Set password".

Étape 7 : Le message de confirmation suivant s'affiche. Vous pouvez désormais vous connecter à MSS avec le nouveau mot de passe que vous venez de créer.



The screenshot shows a confirmation message. At the top is a green circular icon with a white checkmark. Below it, the text reads: "Password Set!". A paragraph follows: "Your MSS password has been set successfully. You can now log in to your UNJSPF Member Self-Service (MSS) by entering your Email address and Password in the MSS login page which you can reach by clicking below." At the bottom is a blue button labeled "MSS Login". A mouse cursor is pointing at the button.