



UNJSPF

Cómo cambiar su contraseña en el MSS

Paso 1: Acceda a la página del inicio de MSS y después enlace e inicie la sesión en el portal del MSS: <https://member.unjspf.org/>

Paso 2: Haga clic en "Forgot password?"

UNJSPF
United Nations Joint Staff Pension Fund

Member Self-Service (MSS)

As of 15 May 2025, all users must re-register to MSS and set up the Multi Factor Authentication (MFA). If you have ALREADY re-registered, please log in via the below form providing with your email address / password. If you have NOT YET re-registered or NEVER registered, please click on the Register button further down and complete the procedure.

Email address*

Password* 

☐ Verify you are human

[Forgot password?](#) 

Next

Paso 3: Escribe tu correo electrónico. Haz clic en "Continue".

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Forgot/Change Your Password?

Enter your Email address and we will send you instructions to reset your password.

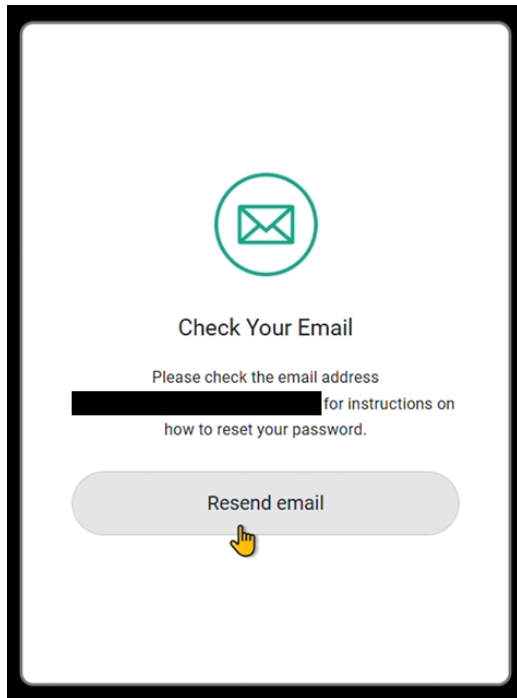
Email address*

☐ Verify you are human

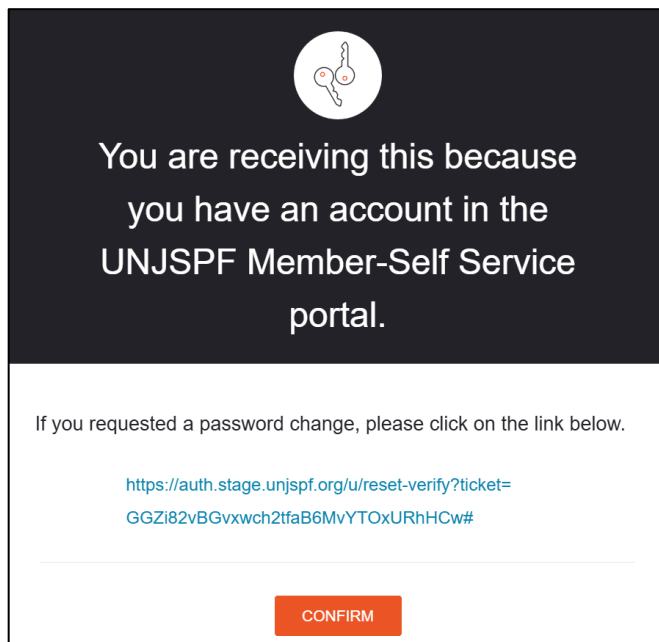
Continue

[Back to MSS Login](#)

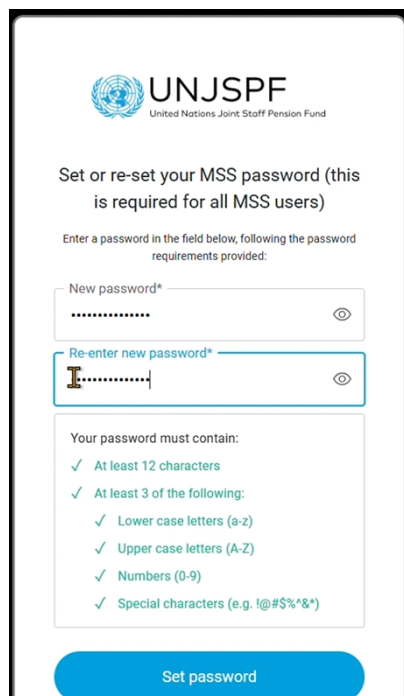
Paso 4: Aparecerá el siguiente mensaje.



Paso 5: En una nueva pestaña, abra su bandeja de entrada y haga clic en el correo electrónico que le acaba de enviar el Fondo. Haga clic en el enlace del correo electrónico o en el botón "Confirm".

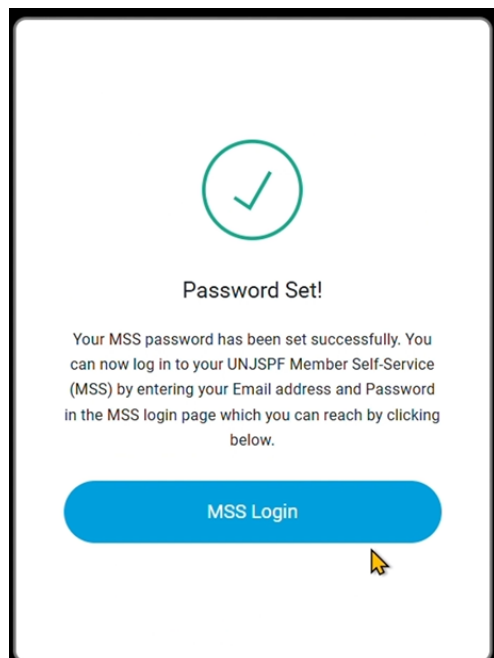


Paso 6: Crea una nueva contraseña. Haz clic en "Set password" al terminar.



The screenshot shows the UNJSPF (United Nations Joint Staff Pension Fund) login page for setting or resetting a password. At the top is the UNJSPF logo. Below it, the text reads: "Set or re-set your MSS password (this is required for all MSS users)". A sub-instruction says: "Enter a password in the field below, following the password requirements provided:". There are two input fields: "New password*" and "Re-enter new password*", both with eye icons for toggling visibility. Below the fields is a list of password requirements, each preceded by a green checkmark: "At least 12 characters", "At least 3 of the following:", "Lower case letters (a-z)", "Upper case letters (A-Z)", "Numbers (0-9)", and "Special characters (e.g. !@#\$%^&*)". At the bottom is a blue button labeled "Set password".

Paso 7: Aparecerá el siguiente mensaje de confirmación. Ya puedes iniciar sesión en MSS con la nueva contraseña que acabas de crear.



The screenshot shows a confirmation message on a white background. At the top is a green circular icon with a white checkmark. Below it, the text reads: "Password Set!". A paragraph follows: "Your MSS password has been set successfully. You can now log in to your UNJSPF Member Self-Service (MSS) by entering your Email address and Password in the MSS login page which you can reach by clicking below." At the bottom is a blue button labeled "MSS Login". A mouse cursor is pointing at the button.