



UNJSPF

Comment se connecter à l'Espace Client

Étape 1 : Accédez à la page d'accueil du MSS à l'adresse : <https://member.unjspf.org/>

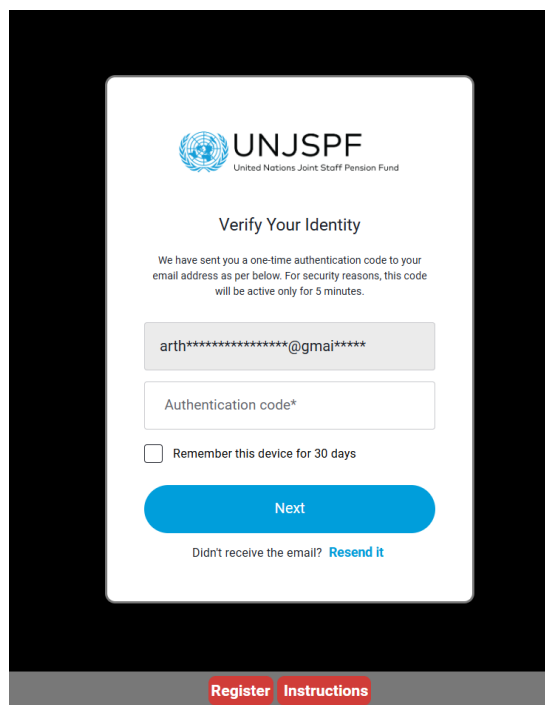
Étape 2 : Saisissez votre adresse e-mail et votre mot de passe pour vous connecter. Cliquez sur « Suivant ».

The screenshot shows the UNJSPF Member Self-Service (MSS) login page. At the top is the UNJSPF logo and the text 'United Nations Joint Staff Pension Fund'. Below this is the title 'Member Self-Service (MSS)'. A paragraph of text explains that as of 15 May 2025, all users must re-register to MSS and set up Multi Factor Authentication (MFA). It provides instructions for users who are already registered, those who need to re-register, and those who have never registered. Below the text are two input fields: 'Email address*' and 'Password*'. There is a 'Forgot password?' link and a blue 'Next' button. At the bottom, there are links for 'Register' and 'Instructions'.

Étape 3 : Un email contenant votre code d'authentification sera envoyé à l'adresse email enregistrée. Dans un autre onglet, ouvrez votre boîte de réception pour récupérer le code d'authentification. Copiez-le.

The screenshot shows the UNJSPF Multi Factor Authentication (MFA) page. It features the UNJSPF logo at the top. Below the logo is a grey box with a speech bubble icon. The main heading is 'Multi Factor Authentication (MFA)' followed by 'Code required to access your UNJSPF Member Self-Service (MSS) account'. A paragraph states that a temporary code will be sent to the user's email address and that the code is active for 5 minutes. The code '862368' is displayed in a large grey box. At the bottom, there is a note about contacting the MSS Support team if the user did not recently initiate registration or re-registration, along with the email address 'msssupport@unjspf.org' and a URL.

Étape 4 : Revenez à l'onglet MSS et saisissez le code d'authentification. Cliquez sur « Suivant ».



The image shows a mobile application interface for the United Nations Joint Staff Pension Fund (UNJSPF). The screen is titled "Verify Your Identity" and contains the following elements:

- UNJSPF Logo:** United Nations Joint Staff Pension Fund
- Text:** "We have sent you a one-time authentication code to your email address as per below. For security reasons, this code will be active only for 5 minutes."
- Email Address:** arth*****@gmaj*****
- Authentication code*:** A text input field.
- Remember this device for 30 days:** A checkbox.
- Next:** A blue button.
- Didn't receive the email? Resend it:** A link.
- Footer:** Register Instructions

Étape 5 : Vous vous êtes connecté avec succès à MSS.